

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

28-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

859281

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1G4CU5214W4611618	Vehicle Make BUICK	Vehicle Model PARK AVENUE	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08130000	Part Name(s) ELECTRICAL SYSTEM; BATTERY; CABLE; FUSIBLE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 17-MAR-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 60 MPH, DRIVER JUST BARELY TOUCHED THE BRAKE PEDAL AND VEHICLE WENT DEAD. VEHICLE WAS TOWED TO THE DEALERSHIP. DEALER STATED THAT A FAULTY CELL IN THE BATTERY CAUSED THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUED ON BACK (118)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 118 Date Received: <u>00 APR 18 AM 10:28-MAR-2000</u> OFFICE: <u>EFFECTS INVESTIGATION</u> Reference No.: <u>859281</u> Work Number: <u>4</u> Home Number: <u>4</u>	
OWNER INFORMATION (Type or Print) <u>[Redacted]</u> <u>599301</u>				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an <u>[Redacted]</u> your name and address to the vehicle manufacturer. Signature of Owner: <u>[Redacted]</u> Date: <u>4/10/00</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>1G4CU5214W4611618</u>		Vehicle Make <u>BUICK</u>		Vehicle Model <u>PARK AVENUE</u>	
Vehicle Year <u>1998</u>		Current Odometer Reading <u>64,869</u>			
Purchase Date <u>4/28/98</u>		Dealer's Name <u>St. Angelo Buick</u>		Engine Size (CID/CCA) <u>6</u>	
☒ New ☐ Used		City <u>E. Providence</u> State <u>R.I.</u> Zip Code <u>02914</u>		No. Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>08130000</u>		Part Name(s) <u>ELECTRICAL SYSTEM:BATTERY:CABLE:FUSIBLE</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
Failed Part(s) ☒ Original ☐ Replacement					
No. of Failures <u>1</u>		Date(s) of Failure(s) <u>17-MAR-2000</u>		Mileage at Failure(s) <u>64,869</u>	
Vehicle Speed at Failure(s) <u>60 MPH</u>		Failed Part(s) Available? ☐ Yes ☒ No		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>\$0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE DRIVING AT 60 MPH, DRIVER JUST BARELY TOUCHED THE BRAKE PEDAL AND VEHICLE WENT DEAD. VEHICLE WAS TOWED TO THE DEALERSHIP. DEALER STATED THAT A FAULTY CELL IN THE BATTERY CAUSED THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK					
CONTINUE ON BACK IF NEEDED					
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