



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 255

Data Received 24-MAR-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 859158	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make CHEVROLET TRU	Vehicle Model BLAZER	Vehicle Year 1996	Current Odometer Reading
---	--------------------------------------	--------------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
--	---	---	--	--	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08100000 03270000	Part Name(s) ELECTRICAL SYSTEM:BATTERY BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
---	--	---	---

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
-----------------	---	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE WAS A BATTERY LEAK. FLUID LEAKED ONTO THE WIRING HARNESS COVER AND ATE THROUGH TO THE WIRE. ALSO, DEFECTIVE BRAKES CAUSED BRAKE PADS TO WEAR OUT AND ROTORS TO CORRODE. DEALER HAS BEEN CONTACTED. *AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 255

Date Received

24-MAR-2000

Od_or
#_dt
od_it
up_itr

Reference No.

859158

Work Number

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an answer, NHTSA will assume you do not authorize.

YES NO

Signature of Owner

Signature of vehicle manufacturer

Date 3/3/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1GNDT13W6T2195407		Vehicle Make CHEVROLET TRU	Vehicle Model BLAZER	Vehicle Year 1996	Current Odometer Reading 30,500	
Purchase Date 1/10/96	Dealer's Name Voss Chevrolet		Engine Size (CID/CC/L) 4.3	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection		
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City Dayton	State OH	Zip Code 45459	No Cylinders 6		
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08100000 03270060	Part Name(s) ELECTRICAL SYSTEM: BATTERY, <i>also black plastic heat shield tubing that wears</i> BRAKES: HYDRAULIC: SHOE: DISC BRAKE SYSTEM <i>brake pads & rotors</i>	Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Right <input type="checkbox"/> Rear <i>passenger side</i>	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 1	Date(s) of Failure(s) Battery 12/19/97 Brakes 8/31/99	Mileage at Failure(s) 13916 25522	Vehicle Speed at Failure(s) N/A N/A
	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured NA	Number of Fatalities NA	Estimated Property Damage NA	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	--	-----------------------------------	--	---

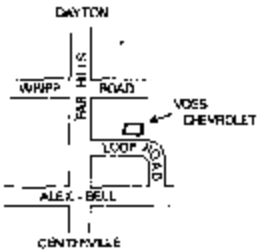
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE WAS A BATTERY LEAK. FLUID LEAKED ONTO THE WIRING HARNESS COVER AND ATE THROUGH TO THE WIRE. ALSO, DEFECTIVE BRAKES CAUSED BRAKE PADS TO WEAR OUT AND ROTORS TO CORRODE. DEALER HAS BEEN CONTACTED. *AK

several
and needed to be replaced prematurely.
GM customer service at 1-800-222-1010 filed a report (ref. #00004358).
Also, extreme corrosion has occurred to the frame, directly below the battery area. One of the ball joint boots has decayed due to the battery acid.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



100 Loop Road DAYTON, OHIO 45459-2187
Service Parts (937) 433-1444



CUSTOMER NO. 112759	ADVISOR ADAM W VALENTINE S. 2616	TAG NO. 307	INVOICE DATE 12/18/97	INVOICE NO. CTCS445609
LABOR RATE	LICENSE NO.	MILEAGE 13916	OFFICE EMERALD GRE	STOCK NO.
YEAR / MAKE / MODEL 96/CHEVROLET TRUCK/S-10 BLAZER/S10.4	VEHICLE ID NO. 1GNDT13W6T2195407	DELIVERY DATE 01/09/96	SELLING DEALER NO.	DELIVERY MILES 16
COMMENTS		R.O. DATE 12/18/97	REPRINT# 1	

LABOR & PARTS
JOB # 1 31CVZ EXTERIOR LIGHTS TECH(S):2275 RD00 WARRANTY
CK 3RD BRAKE LIGHT FULL OF MOISTURE
FOUND MOUNT FOR LAMP BROKE MOUNTS PART OF REAR GLASS
SOP REAR GLASS AND TAIL LAMP

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	0	15030037	LAMP 2.679		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
JOB # 1	0	15657608	WUX E/GAT 17.190		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

JOB # 2 26CVZBATT BATTERY TECH(S):2275 RD00 WARRANTY
CK EXCESSIVE BATTERY CORROSION ON BATTERY TRAY & FRAME
FOUND BATTERY LEAKING FROM THE POSITIVE TERMINAL
REPLACED BATTERY AND BATTERY TRAY DUE TO EXCESSIVE CORROSION

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	75-60	BATTERY DELCO		WARRANTY
JOB # 2	1	15990532	TRAY ASM 2.333		WARRANTY
JOB # 2	1	999999	PICKUP PA RRANTY		WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$49.21 (+TAX)

TOTALS		TOTAL LABOR	0.00
		TOTAL PARTS	0.00
		TOTAL SUBLET	0.00
		TOTAL S.O.G.	0.00
		TOTAL MISC.	0.00
		TOTAL TAX	0.00
		TOTAL INVOICE \$	0.00

MASTERCARD [] VISA [] AMEX []
DISCOVER [] CASH [] CHECK #
GMP []

CUSTOMER SIGNATURE

THE SELLER, VOSS CHEVROLET INC., HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND VOSS CHEVROLET, INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE.

GUARANTEE

PARTS AND LABOR ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST. (A COPY OF THIS REPAIR ORDER INVOICE MUST BE PRESENTED.)

Convenient Service and Parts Hours
Monday thru Friday - 7:00 a.m. - 7:00 p.m.
Friday - 7:00 a.m. - 6:00 p.m.
Saturday 8:00 a.m. - 3:00 p.m.

Thank you for this opportunity to service you. It is our aim to perform all the repairs requested on this repair order to your complete satisfaction. If you were not completely satisfied, please give us a call.

Thank You



THOMA GARAGE

959 E. Pearl Street
 MIAMISBURG, OHIO 45342
 GENERAL REPAIRS - TRANSMISSION SERVICE

Phone 866-6363



No 3544

QUAN	PART NUMBER/DESCRIPTION	PRICE
1	560 FRONT DISC W/SHOCK/BOOT	2561
2	FRONT BRAKE ROTOR @ 42.94 ea	8588
1	VCM Ground wires	12.76
TOTAL PARTS		17795

[Handwritten Signature]
 J. J. Thomas

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs therein.

X

YEAR: 1996 MAKE & MODEL: Civic 1.8 Sedan
 HOME PHONE: [REDACTED]
 ADDRESS: [REDACTED] CITY: [REDACTED]
 DATE: 06-31-98

SPEEDOMETER: 25022
 TERMS: [REDACTED]
 ACCEPTED BY: [REDACTED] MECHANIC: [REDACTED]
 PHONE WHEN READY: YES NO

OPER. NO. INSTRUCTIONS

1 REMOVE & REPLACE FRONT DISC BRAKES

1 PAINT HOOD FRONT RUDORS

1 INSTALL VCM GROUND WIRE

ESTIMATE (UNDER OHIO LAW) YOU HAVE THE RIGHT TO AN ESTIMATE IF THE EXPECTED COST OF REPAIRS OR SERVICES WILL BE MORE THAN TWENTY-FIVE DOLLARS. CHECK YOUR CHOICE:

WRITTEN ESTIMATE
 ORAL ESTIMATE
 I DO NOT REQUEST AN ESTIMATE

LUBRICATE	<input checked="" type="checkbox"/>	LABOR CHARGE	4000
CHANGE OIL	<input type="checkbox"/>		
CHANGE OIL FILTER ETC.	<input type="checkbox"/>		
CHANGE TRANS. OIL	<input type="checkbox"/>		
TUNE-UP	<input type="checkbox"/>		
PAK FRONT WHEEL BRGS	<input type="checkbox"/>		
ALIGNMENT	<input type="checkbox"/>		
ROTATE TIRES	<input type="checkbox"/>		
BALANCE TIRES	<input type="checkbox"/>		
ENGINE OIL	<input type="checkbox"/>		

TOTAL LABOR	4000	SALE	
TOTAL PARTS	17795		
LUBE OIL & FILTER			
SUBLET REPAIRS			
TOWING			
SUB TOTAL	21795		
TAX	1188		
TOTAL	22983		

Business He

ref # 00004358

COMPILED FROM STAFF AND NATIONAL

Regulators probe GM SUVs' braking

WASHINGTON - A federal

safety agency is investigating some older model sport utility vehicles built by General Motors Corp. after complaints their batteries leak, damaging the braking system.

There are more than 700,000 of the Suburban, Tahoe and Yukon SUVs on the road from the 1995 through 1997 model years, the National Highway Traffic Safety Administration said Friday in its monthly auto defects report.

Sixteen motorists have complained to the agency that their batteries leaked, damaging the braking system, including the right front brake line in some cases, the report said.

Investigators are looking at whether more complaints have been received by the automaker and whether the problem increases the risk of a crash from a braking problem or can cause some SUVs to lose power, potentially shutting down in traffic.

GM spokesman Greg Martin said the company was cooperating with the agency's evaluation. "This does not mean a problem exists or any action will be required," Martin said.