

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Data Received

20-MAR-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

858808

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP57U6SG160527	FORD	TAURUS	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 01300000	Part Name(s) ENGINE STEERING:POWER ASSIST	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures 0	Date(s) of Failure(s) 20-MAR-1999 Mileage at Failure(s) 130000 Vehicle Speed at Failure(s) 70	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 70 MPH ON A BUSY INTERSTATE VEHICLE STALLED AND WENT OUT. CONSUMER HAD TO DRIFT TO THE SIDE OF THE ROAD BECAUSE POWER STEERING ALSO WENT OUT. UNTIL VEHICLE COOLED OFF. CONSUMER THEN STARTED VEHICLE, WENT A COUPLE OF MILES, AND THE SAME THING HAPPENED AGAIN. CONSUMER FEELS THIS PROBLEM ONLY HAPPENS WHEN IT IS HOT OUTSIDE. THIS IS A SAFETY HAZARD BECAUSE WHEN THIS HAPPENS IT COULD HAPPEN ANYWHERE, AND MAY CAUSE AN ACCIDENT. *AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

SEP 12 AM 11:11
20-MAR-2000
OFFICE
EFFECTS INVESTIGATION

Od_or
ht_at
ad_rt
up_wr
lon

OWNER INFORMATION (Type or Print)

597314

Reference No.

858808

Work Number

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of a signature, address to the vehicle manufacturer.
Signature of Owner _____ Date 8/28/00 YES NO

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FALP67U6SG160527 Vehicle Make FORD Vehicle Model TAURUS Vehicle Year 1995 Current Odometer Reading _____

Purchase Date _____ Dealer's Name _____ City _____ State _____ Zip Code _____
 New Used Engine Size (CID/CC) 3.0 Turbo Diesel Gas Fuel Injection
No Cylinders 6

Transmission Type Manual Automatic Antilock Brakes Yes No Restraint System 3-Point Belt Motorbelt Driverside Airbag 2-Point Belt Passengerside Airbag Cruise Control Yes Drive Train Front Rear 4-Wheel Vehicle Type Car Sport Ult Van Truck Minivan Motorcycle Other STATION WAGON Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 Part Name(s) ENGINE Location Left Right Front Rear Failed Part(s) Original Replacement 01300000 STEERING:POWER ASSIST

No of Failures 0 Date(s) of Failure(s) 20-MAR-1999 17-MAR-2000 1-APRIL-2000 Mileage at Failure(s) 100000 Vehicle Speed at Failure(s) 70 Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage _____ Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 70 MPH ON A BUSY INTERSTATE VEHICLE STALLED AND WENT OUT. CONSUMER HAD TO DRIFT TO THE SIDE OF THE ROAD BECAUSE POWER STEERING ALSO WENT OUT, UNTIL VEHICLE COOLED OFF. CONSUMER THEN STARTED VEHICLE, WENT A COUPLE OF MILES, AND THE SAME THING HAPPENED AGAIN. CONSUMER FEELS THIS PROBLEM ONLY HAPPENS WHEN IT IS HOT OUTSIDE. THIS IS A SAFETY HAZARD BECAUSE WHEN THIS HAPPENS IT COULD HAPPEN ANYWHERE, AND MAY CAUSE AN ACCIDENT. *AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED) *(CONTINUED ON SEPARATE SHEET)* worked fine.

*cost was \$400. For this repair, I refused the advice & the pump is still
I don't believe this either as it is in the gas tank, the gas tank
fuel pump as it could overheat & shut down in hot weather.
this is a stretch) His mechanic advised that I replace the
by tank theories that also have military fuel. I think
& this could cause the engine to quit
that gasoline purchased in Georgia has other contaminants
stated he was not aware of backflows like this. He stated
& a Mr. Charles Daniels, customer service mgr, for the dealership
I was referred to a Ford agency in Ft Meyers, FLA
is an engine shut down problem due to high temperatures
several times by me or this problem and they deny there's
BA Bulletin. Ford just service in Detroit has been notified
MAR 1999 & MAR 2000
but not in other states where outside temperatures tend to
this problem happened numerous times on hot days in Florida*

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U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590



(CONTINUATION)

I AM SURE THIS PROBLEM
WILL APPEAR AGAIN WHEN I
VISIT FLA NEXT YEAR & I
AM CONCERNED FOR MY &
MY FAMILY'S SAFETY.

I HAVE WAITED TILL
THIS DATE, 8/28/00 TO
RETURN THIS FORM TO SEE
IF I WOULD HAVE THIS ENGINE
PROBLEM IN NEW YORK STATE
& CANADA DURING HIGH SPEED
INTER STATE HIGHWAY DRIVING,
IN THE SUMMER MONTHS. THE
TEMPERATURE HAS BEEN MOD-
ERATE & I HAVE HAD NO
PROBLEMS.

IN FLORIDA
WHEN THIS HAPPENS, MY
TEMP. GAUGE READS NORMAL,
BUT THE OUTSIDE TEMPERATURE
IS 90°F OR HIGHER
SINCERELY [REDACTED]

Ford could face ignition recall

DETROIT (AP) — A California judge is prepared to order a recall of up to 2 million Ford Motor Co. vehicles over concerns that the vehicles are prone to stalling, the company said today.

The judge's preliminary decision came Tuesday in a lawsuit filed on behalf of 3.5 million current and former California owners of Ford vehicles in model years 1983-95. The lawsuit claims the vehicles stall because an ignition device was mounted in the wrong place.

Ford is already involved in this month's recall of 6.5 million Firestone tires, which were standard equipment on some Ford trucks and sports utility vehicles.

Ford denies any ignition defects. Company spokeswoman Susan Krusel said Ford would ask Alameda County Superior Court Judge Michael Ballachey to reverse his preliminary decision at a Sept. 28 hearing. If the judge makes the order final, Ford is confident it would be overturned on appeal, Krusel said.

The suit challenges Ford's placement of the thick film ignition (TFI) module, which regulates electric current to the spark plugs. In 300 models sold between 1983 and 1995, the module was mounted on the distributor near the engine block, where it was exposed to high temperatures.