

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration
DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

 NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline
FOR AGENCY USE ONLY 335

Data Received

17-MAR-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

858714

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GCGC29R2X066026	CHEVROLET TRU	C2500	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No of Failures 0	Date(s) of Failure(s) 07-APR-1999 Mileage at Failure(s) 22000 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING BRAKES LOCK UP. LIKEWISE, WHEN GOING TO SLOW DOWN FOR A TURN CONSUMER WILL JUST SLAM ON BRAKES, AND IT FEELS LIKE PUTTING AN THE EMERGENCY BRAKE OR SOMETHING LIKE THAT. BECAUSE OF THIS PROBLEM ,CONSUMER HAS CONSTANTLY HIT HIS HEAD ON STEERING WHEEL. *AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RECEIVED

Form Approved: O.M.B. No. 2127-0008



U.S. Department of Transportation
National Highway Traffic Safety Administration

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1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received 17-MAR-2008
OFFICE OF TRAFFIC INVESTIGATION

Od_or
rt_dt
Part
up_Nr

Reference No.
858714

Work Number

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1GCGC29R2X066026 Vehicle Make CHEVROLET TRU Vehicle Model C2600 Vehicle Year 1999 Current Odometer Reading 23,586.1

Purchase Date 4-7-99 Dealer's Name Sumner Chevrolet-CDJ Engine Size (CID/CC/L) _____ Turbo
 New Used BARONVILLE State AR Zip Code 72034 No Cylinders 8 Diesel
Gas Fuel Injection

Transmission Type Manual Automatic Antilock Brakes Yes No Restraint System 3-Point Belt Motorbelt Driverside Airbag 2-Point Belt Passengerside Airbag Cruise Control Yes No Drive Train Front Rear 4-Wheel Vehicle Type Car Sport Ut Van Truck Minivan Motorcycle Other Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000 Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM Location Left Right Front Rear Failed Part(s) Original Replacement

No of Failures 0 Date(s) of Failure(s) 07-APR-1999 Mileage at Failure(s) 22800 Vehicle Speed at Failure(s) 20 Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage _____ Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING BRAKES LOCK UP. LIKewise, WHEN GOING TO SLOW DOWN FOR A TURN CONSUMER WILL JUST SLAM ON BRAKES, AND IT FEELS LIKE PUTTING AN THE EMERGENCY BRAKE OR SOMETHING LIKE THAT. BECAUSE OF THIS PROBLEM ,CONSUMER HAS CONSTANTLY HIT HIS HEAD ON STEERING WHEEL. *AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staples and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT	120	/	11	6	/	R	MANUFACTURER/TIRE NAME	GENERAL	AMERJ-550 AS	SIZE	245/75R110
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* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

OK - 48871-27781

TPC - SPEC - 2012 M/S

Ⓢ 007632 - 4-New Tires Replaced
Brakes are still locking up,
Motor is still rattling

U.S. Government

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 7th Street, N.W.

Washington, D.C. 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C. 20590

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, N.W.





SUMMERS CHEVROLET-OLDS-GEO, INC.

Hwy. 22 West • P.O. Box 149
DARDANELLE, ARKANSAS 72834
501-229-3555 • 1-800-318-8625



Any warranties on these parts are the manufacturer's. The seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts. This disclaimer by the seller, in no way affect the terms of the manufacturer's warranty.

ADVISOR NAME WES 506		TAG NO.	INVOICE DATE 12/31/99	INVOICE NO. CTCS66421
LABOR RATE	LICENSE NO.	MILEAGE 18138	COLOR /	STOCK NO. 9350
YEAR/MAKE/MODEL 99/CHEVROLET TRUCK/FLEETSIDE/P/U			DELIVERY DATE 04/07/99	DELIVERY MILES 248
VEHICLE ID NO. 1GCGC29R2XP066026			SELLING DEALER NO.	PRODUCTION DATE
FIT NO.		P.O. NO.	R.O. DATE 12/22/99	

COMMENTS

TOTALS

TOTAL LABOR . . .	0.00
TOTAL PARTS . . .	0.00
TOTAL SUBLET . . .	0.00
TOTAL G.O.G. . . .	0.00
TOTAL MISC CHG. . .	0.00
TOTAL MISC DISC . .	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE



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ADDRESS NAME WES	506	TAG NO.	ISSUE DATE 12/31/99	ISSUE NO. CTCS66421
LABOR RATE	LICENSE NO.	WEIGHT 18138	COLOR	BOOK NO. 9350
YEAR/MAKE/MODEL 99/CHEVROLET TRUCK/FLEETSIDE/P/O			DELIVERY DATE 04/07/99	DELIVERY MILEAGE 248
VERSION NO. 1GCGC29R2XP066026			DEALER DEALER NO.	PRODUCTION DATE
FTEND.	P.O. NO.	R.D. DATE 12/22/99		

Comments

LABOR & PARTS
JOB # 1 40CTZ

ENG MECHANICAL WORK HOURS: TECH(S): 18

WARRANTY

CUSTOMER STATES A KNOCKING COMING FROM THE ENGINE
DROVE VEHICLE AND FOUND KNOCKING NOISE COMING FROM THE LEFT
SIDE OF THE MOTOR. CALLED TAN AND THEY ADVISED US TO CHECK
FOR PISTON SLAP OR CAM AND LIFTERS
DIAGNOSED NOISE IN ENGINE SOUNDS LIKE VALVE TRAIN NOISE.
R&R VALVE COVER AND ADJUSTED VALVES AND IT DID NOT HELP.
TAN ADVISED US TO REPLACE THE CAM AND LIFTERS. CASE
3653850 PER BILL LEBARON.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	1050002	CARB CLNR 8.800		
JOB # 1	1	10241264	CAMSHAFT 0.519		
JOB # 1	16	17120735	LIFTER 0.459		
JOB # 1	1	12529094	GSFT-MANF 3.270		
JOB # 1	1	17113206	SEAL KIT 3.270		
JOB # 1	1	12558343	COVER 0.206		
JOB # 1	2	3754587	GASKET 1.079		
JOB # 1	2	12346290	COOLANT 8.800		
JOB # 1	2	12345922	RL34PRSN 8.800		

WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

JOB # 2 35CTZ

BRAKE WORK HOURS: TECH(S): 18

WARRANTY

CUSTOMER STATES BRAKES ARE LOCKING UP
TEST DROVE VEHICLE AND TRIED STOPPING AT ALL SPEEDS AND
COULD NOT DUPLICATE CUSTOMER CONCERN
BRAKES ARE STOPPING NORMAL AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 2 TOTAL PARTS 0.00					
JOB # 2 TOTAL LABOR & PARTS 0.00					

0.00

0.00

JOB # 3+20CTZ

WHEEL AND TIRE WORK HOURS: TECH(S): 18

WARRANTY

CUSTOMER STATES ALL 4 TIRES ARE WEARING OUT
HAD FOUR NEW TIRES INSTALLED PER GM
AT SUBLET SHOP

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 3 TOTAL PARTS 0.00					
JOB # 3 TOTAL LABOR & PARTS 0.00					

0.00

0.00

SUBLET	PO#	VEND	INV#	INV. DATE	DESCRIPTION	WARRANTY
JOB # 3	66421	5106		12/30/99	MOUNT AND BALANCE 4 TIRES	WARRANTY
TOTAL - SUBLET						0.00

WARRANTY

0.00

TECHNICIAN CERTIFICATION

18

SAMUEL DAVID HUGHES

9250

Printed and Mailed by: SUMMERS CHEVROLET-OLDS-GEO, INC. (401) 229-3555



SUMMERS CHEVROLET-OLDS-GEO, INC.

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DARDANELLE, ARKANSAS 72834
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DIVISION NAME WES		506		TAB NO.	ISSUE DATE 12/13/99	INVOICE NO. CTCS66287
LABOR RATE	LICENSE NO.	MILEAGE 17568	COLOR /	STOCK NO. 9350		
YEAR/MAKE/MODEL 99/CHEVROLET TRUCK/FLEETSIDE/P/U				DELIVERY DATE 04/07/99	DELIVERY MILES 248	
VEHICLE ID NO. 1GCGC29R2XP066026				SELLING DEALER NO.	PRODUCTION DATE	
P.O. NO.		P.O. NO.		P.O. DATE 12/13/99		

COMMENTS

LABOR & PARTS
 J# 1'35CTZ BRAKE WORK HOURS: TECH(S):18 WARRANTY
 CUSTOMER STATES REAR BRAKES ARE LOCKING UP
 NPP
 CHECKED REAR BRAKES AND FOUND NOTHING WRONG WITH THEM
 JOB # 1 TOTAL LABOR & PARTS 0.00

TECHNICIAN CERTIFICATION
 18 SAMUEL DAVID HUGHES 9250

TOTALS-----

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE



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CUSTOMER NAME JEFF BAXTER 55		TAG NO.	INVOICE DATE 11/23/99	INVOICE NO. CTCS65809
LABOR RATE	LICENSE NO.	SALEAGE 15513	DEBIT	STOCK NO. 9350
YEAR/MAKE/MODEL 99/CHEVROLET TRUCK/FLEETSIDE/P/U			DELIVERY DATE 04/07/99	DELIVERY MILES 1 248
VEHICLE ID NO. 1GCGC29R2XP066026			DEALER DEALER NO.	PRODUCTION DATE
P.T. NO.		P.O. NO.	R.O. DATE 11/09/99	

COMMENTS

LABOR & PARTS
 J# 1 20CTZ WHEEL AND TIRE WORK HOURS: TECH(S):25 WARRANTY
 CUSTOMER STATES THAT THE TIRES ARE NOT WEARING PROPERLY
 ALL 4 TIRES
 SOP
 HAD TO ORDER TIRES PER TRAY

PARTS-----QTY-----PP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-	
JOB # 1	0.00
JOB # 1 TOTAL PARTS	
JOB # 1 TOTAL LABOR & PARTS 0.00	

J# 2+40CTZ ENG MECHANICAL WORK HOURS: 1.30 TECH(S):18 WARRANTY
 CUSTOMER STATES A PINGING OR KNOCKING NOISE COMING FROM THE
 ENGINE WHEN PULLING HILLS
 ASM ADVISED US TO PULL PLUGS AND FURNEL IN ENGINE CLEANER
 OVERNIGHT
 REMOVED ALL 8 PLUGS AND PUT IN CLEANER AND LET SET OVERNIGHT
 AND REINSTALLED PLUGS AND TEST DROVE

PARTS-----QTY-----PP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-	
JOB # 2 1 1050002 CARB CLR 8.800	0.00
JOB # 2 TOTAL PARTS	
JOB # 2 TOTAL LABOR & PARTS 0.00	

TECHNICIAN CERTIFICATION-----

25	ERIC J HARTZELL	5127
18	SAMUEL DAVID HUGHES	9250

TOTALS-----

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE



SUMMERS CHEVROLET-OLDS-GEO, INC.

Hwy. 22 West • P.O. Box 149
DARDANELLE, ARKANSAS 72834
501-229-3555 • 1-800-318-8625



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0101CTCS67344



CUSTOMER NO. 8382	ADVISOR WES 506	TAG NO.	INVOICE DATE 03/03/00	INVOICE NO. CTCS67344
	LABOR RATE	LICENSE NO.	COLOR J	STOCK NO. 9350
		MILEAGE 21190	DELIVERY DATE 04/07/99	DELIVERY MILES 248
	YEAR / MAKE / MODEL 98/CHEVROLET TRUCK/FLEETSIDE/P/U		SELLING DEALER NO.	PRODUCTION DATE
	VEHICLE ID. NO. 1GCGG29R2XF066026			
	F. T. E. NO.	P. O. NO.	R. O. DATE 02/16/00	
COMMENTS				

LABOR & PARTS
J# 1 35CTZ BRAKE WORK HOURS: TECH(S):18 WARRANTY
 CUSTOMER STATES THAT ALL FOUR WHEELS WILL LOCK UP DURING INITIAL PEDAL PRESSURE AT ALL SPEEDS - NOT AT ALL TIMES. ROAD TESTED FOR ABOUT 20 MILES. NO PROBLEMS NOTED ON LINES 1 & 3, HAD TO PUT 15.00 WORTH OF GAS IN IT. ABS SYSTEM SEEMS TO BE OPERATING PROPERLY AT THIS TIME. AVH ADVISED SERVICE MANAGER TO DRIVE FOR 5 DAYS TO TRY TO DUPLICATE CONCERN. SM DROVE FOR APPROX. 216 MILES AND COULD NOT DUPLICATE BRAKE CONCERN. NO CORRECTIONS WERE MADE AT THIS TIME DUE TO BEING UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME.

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 40CTZ ENG MECHANICAL WORK HOURS: TECH(S):18 WARRANTY
 CUSTOMER STATES THAT ENGINE HAS A TAPPING NOISE ON DRIVERS SIDE OF ENGINE - AT ALL TIMES - AT TIMES WORSE THAN OTHERS. ROADTESTED VEHICLE & FOUND A TING TYPE NOISE COMING FROM THE VALVE TRAIN. NOISE WAS APPARANT IN EXHALIST MANIFOLD AND INSIDE THE VALVE COVERS. TRIED TO ISOLATE WHICH CYLINDER THE NOISE WAS COMING FROM BY KILLING INDIVIDUAL CYLINDERS ONE AT A TIME AND KIT MADE NO DIFF. WHEN CYLS. WERE KILLED. NO CORRECTIONS WERE MADE AT THIS TIME. VEHICLE SEEMS TO BE OPERATING TO MANUFACTURERS SPECS AT THIS TIME. CUSTOMER HAS CASE ON BUYBACK WITH G.M. CASE # 990632343.

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 10CTZ HEATING AND AIR WORK HOURS: TECH(S):18 WARRANTY
 CUSTOMER STATES THAT AN ODOOR WILL COME THROUGH DASH VENTS ON HEAT AND A/C CYCLE CAUSING SORE THROAT AND SICK TYPE SYMPTOM. ROAD TESTED AND COULD NOT DUPLICATE. UNABLE TO DUPLICATE CONCERN AT THIS TIME.

JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4+01CTZ COURTESY COURTESY TRANSPORT. HOURS: TECH(S):34 WARRANTY
 COURTESY TRANSPORTATION PROVIDED CUSTOMER WITH A VEHICLE FOR 5 DAYS. PER AVH.

JOB # 4 TOTAL LABOR & PARTS 0.00

SUBLET	PO#	VEND IN#	INV DATE	DESCRIPTION	WARRANTY
JOB # 1	67344	589518	02/28/00	GAS	
JOB # 1	67334A	093810	03/02/00	GAS	
TOTAL - SUBLET					0.00

COMMENTS
 DOUG TO ROADTEST FIRST
 DELETED OPERATION(S)
 01CTZ-COURTESY COURTESY TRANSPORT.



SUMMERS CHEVROLET-OLDS-GEO, INC.

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DARDANELLE, ARKANSAS 72834
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D1011C7C867344



CUSTOMER NO. 6382	ADVISOR WES 506	FAI NO.	INVOICE DATE 03/03/00	INVOICE NO. CTCS67344
	LABOR RATE	LICENSE NO.	MILEAGE 21190	COLOR 1
	YEAR / MAKE / MODEL 99/CHEVROLET TRUCK/FLEETSIDE/P/U		DELIVERY DATE 04/07/99	STOCK NO. 9350
	VEHICLE ID. NO. 1B6CGC29R2XF068D26		SELLING DEALER NO.	DELIVERY MILES 248
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/16/00	PRODUCTION DATE
COMMENTS				

TECHNICIAN CERTIFICATION
18 SAMUEL DAVID HUGHES 9250

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE



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ADVISOR NAME JEFF BAXTER 55		TAG NO. 246	INVOICE DATE 08/20/99	INVOICE NO. CTCS64293
LABOR RATE	LICENSE NO.	MILEAGE 9364	COLOR /	STOCK NO. 9350
YEAR/MARKET/MODEL 99/CHEVROLET TRUCK/FLEETSIDE/P/U			DELIVERY DATE 04/07/99	DELIVERY MILES 248
VEHICLE ID NO. 1GCGC29R2XP066026		SELLING DEALER NO.		PRODUCTION DATE
PYE NO.	P.O. NO.	P.D. DATE 08/19/99		

COMMENTS

LABOR & PARTS
 J# 1 35CTZ BRAKE WORK HOURS: TECH(S):91 WARRANTY
 CUSTOMER STATES BRAKES GRAB WHEN STOPPING AT TIMES
 NFP
 NO PROBLEMS FOUND AT THIS TIME

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 45CTZ ELECTRICAL ENG WORK HOURS: TECH(S):91 WARRANTY
 CUSTOMER STATES VEHICLE IS POPPING THRU THE EXHAUST
 GLASS PACKS POPPING
 NO PROBLEMS FOUND

JOB # 2 TOTAL LABOR & PARTS 0.00

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE ***** DUPLICATE INVOICE *****

*CHV-0089740
1-800-959-5100
2:25 P.M.
7-17-00*

SUMMERS CHEVROLET-OLDSMOBILE-GEO, INC.

HIGHWAY 22 WEST P.O. BOX 149

DARDANELLE, AR. 72834

501-229-3555



Keep

DATE **04/07/99**

STOCK NO. **9350**

PURCHASER NAME

STREET ADDRESS

CITY & STATE

BUSINESS PHONE

RESIDE PHONE

SALESMAN **BILLY MICHAEL SMITH**

NEW
 USED

CAR
 TRUCK

AS FOLLOWS:

YEAR 1999	MAKE CHEVROLET TRUCK	MODEL OR SERIES FLZTSIDE	BODY TYPE P/U	COLOR WHITE	TRIM
MOTOR SERIAL NO. 11G1C1G1C29R2KFD55026		LAST TAG YEAR		ODOMETER MILEAGE 268	TO BE DELIVERED ON OR ABOUT

CASH PRICE OF VEHICLE	28034.45
	N/A
	N/A
	N/A

Purchaser agrees that this Order includes all of the terms and conditions on both the face and reverse side hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby. THIS ORDER IS NOT A BINDING CONTRACT. DEALER SHALL NOT BE OBLIGATED TO SELL ACCORDING TO THE TERMS HEREOF UNTIL: in the event the buyer wishes to enter into a retail installment contract, approval of the terms thereof is given by a bank or finance company willing to purchase the retail installment contract between the parties hereto based on such terms, or (2), Payment in full is received.

ALL WARRANTIES, IF ANY, BY A MANUFACTURER OR SUPPLIER OTHER THAN DEALER ARE THEIRS, NOT DEALER'S, AND ONLY SUCH MANUFACTURER OR OTHER SUPPLIER SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES, UNLESS DEALER FURNISHES BUYER WITH A SEPARATE WRITTEN WARRANTY OR SERVICE CONTRACT MADE BY DEALER ON ITS OWN BEHALF, DEALER HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE: (A) ON ALL GOODS AND SERVICES SOLD BY DEALER; AND (B) ON ALL USED VEHICLES WHICH ARE HEREBY SOLD AS IS - NOT EXPRESSLY WARRANTED OR GUARANTEED. USED CARS: THE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

Purchaser by his execution of this Order certifies that he is of legal age or older and acknowledges that he has read its terms and conditions and has received a true copy of this Order.

PURCHASER'S SIGNATURE

MANAGER

BUS. MGR. APPROVAL

UNDERCOATING	N/A
TOTAL PRICE INCLUDING ACCESSORIES	28034.45
DOCUMENTARY FEE	N/A
CASH PRICE OR TRADE DIFFERENCE	28034.45
EXTENDED SERVICE PLAN	
USED VEHICLE ALLOWANCE	22836.00
LESS BALANCE OWED	- 20336.00
NET ALLOWANCE ON TRADE-IN	\$ 2500.00
CASH DEPOSIT	N/A
CASH TO BE PAID AT DELIVERY	25534.45
TOTAL DOWN PAYMENT	28034.45
UNPAID CASH BALANCE DUE ON DELIVERY OF VEHICLE	N/A

BALANCE ON TRADE - IN OWED TO

ADDRESS

YEAR	MAKE	MODEL	TAG NO.	VEHICLE ID NUMBER	ACV
1997	FORD	4X4		1FTDX18W7VND13226	

(Federal regulations require you to state the odometer mileage upon transfer of ownership. An inaccurate or untruthful statement may make you liable for damages to your transferee, for attorney fees, and for civil or criminal penalties, pursuant to sections 409, 412, 413 of the Motor Vehicle Information and Cost Savings Act of 1972 (Pub. L. 92-513, as amended by Pub. L. 94-364.)

Cost Price of Vehicle, \$28,034.45

Less mileage \$1,000.00

Replace stock ~~Hubb~~ - 117.73.

Lost of Time To Take
From work.

New 1999 Trucks To Shop.

\$1,300.00

