

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 255

Date Received

16-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

858628

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make HONDA	Vehicle Model VALKYRIE	Vehicle Year 2000	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02492100 07411000	Part Name(s) SUSPENSION:MOTORCYCLE REAR SWING ARM PIVOT SHAFT POWER TRAIN:DRIVELINE UNIVERSAL JOINT:STANDARD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE U-JOINT WAS ASSEMBLED WRONGLY, CAUSING IT TO BREAK UP WHILE RIDING. ALSO, WHEN MOTORCYCLE REACHES 60 MPH IT STARTS SHAKING VERY HARD, ALMOST CAUSING A LOSS OF CONTROL. DEALER HAS BEE CONTACTED. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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00 MAR 30 11:11:32
16-MAR-2000OFFICE
OF INVESTIGATIONOd_or _____
rt_dt _____
od_rt _____
up_itr _____

Reference No.

858628

OWNER INFORMATION (Type or Print)

DEFECT

696887

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 3/23/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1HFSC 4108Y A200509		HONDA	VALKYRIE	2000	700
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo	
2-17-00	H & H Motorsports		1500 cc	☐ Diesel	
☒ New ☐ Used	City Harrisburg State IL Zip Code 62946		No Cylinders 6	☒ Gas	
				☐ Fuel Injection	
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☒ Manual	☐ Yes	☐ 3-Point Belt ☐ Motorbelt		☐ Yes	☐ Front
☐ Automatic	☒ No	☐ Driverside Airbag ☐ 2-Point Belt		☒ No	☐ Rear
		☐ Passengerside Airbag			☒ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Sport Utl		☐ 2-Door			
☐ Van ☐ Truck		☐ 4-Door			
☐ Minivan ☒ Motorcycle		☐ Stationwagon			
☐ Other		☐ Pick Up Truck			
		☒ Other			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02492100 07411000	SUSPENSION: MOTORCYCLE REAR SWING ARM PIVOT SHAFT POWER TRAIN: DRIVELINE UNIVERSAL JOINT: STANDARD	☐ Left ☐ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
1	3-5-00 Mileage at Failure(s) 1000 Vehicle Speed at Failure(s) 60 mph	☐ Yes ☐ No	☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE U-JOINT WAS ASSEMBLED WRONGLY, CAUSING IT TO BREAK UP WHILE RIDING. ALSO, WHEN MOTORCYCLE REACHES 60 MPH IT STARTS SHAKING VERY HARD, ALMOST CAUSING A LOSS OF CONTROL. DEALER HAS BEE CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

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3-23-00

Dear American Honda:

I recently purchased a 2000 Honda Valkrie Interstate from H&H Motorsports in Harrisburg Ill. On March 5th I was driving along at 60 M.P.H. and my handle bars started shaking wildly! I nearly lost control of the bike because of the vibration. As soon as I was sure I had complete control of the bike I quickly pulled of to the side of the road because I knew I had traffic behind me. I was so shaken from the experience that I didn't want to drive on plus the fact that I heard a loud noise clanging around inside, I knew something broke. I walked almost a mile to the nearest pay phone and called for help. The fact that I had to leave my brand new motorcycle on the side of a two lane county road for over two hours really made me unhappy! A friend pulled my bike home on a trailer. What would have happened if I was a 1000 miles from home in the middle of nowhere? God knows where and gotten thrown off and was seriously hurt? What would have happened if I broke down on the side of the road? My bike has a little over 600 miles on it and the u-joint is the problem. I expect it to be broken down on the side of the road! On Tuesday the 7th, I brought my bike back to H&H nearly 90 miles one way. That's 180 unnecessary miles and a wasted afternoon for me and wear on my truck. I work for Dana Spicer Axle, and if a customer gets a defective part, we will get a discrepid material report, and if we shut down a customer, we'll loose our profit share for a month. H&H told me that the u-joint was not assembled correctly. I hope that Honda looks into this matter and finds some sort of corrective action for this extremely bad safety hazard! I would like a response on this matter with an explanation. I hope I can regain my confidence to get back on the bike and enjoy riding again. Yours truly, one still half scared and upset customer.

Vin. #1HFSC4108YA100509

Date of purchase 2-17-00

H&H Motorsports
620 North Main Street
Harrisburg, Ill. 62946