

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

15-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

858597

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 2HSFHAER7VC030765	Vehicle Make INTERNATIONAL	Vehicle Model 9400	Vehicle Year 1997	Current Odometer Reading
--	--------------------------------------	------------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	--	--	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03350000	Part Name(s) BRAKES:AIR:ANTILOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 20	Date(s) of Failure(s) 15-SEP-1997 Mileage at Failure(s) 130000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT WHEELS LOCK UP INTERMITTENTLY WHEN APPLYING BRAKES, VEHICLE BEEN IN / OUT OF DEALER SHOP ON 20 OCCASIONS, AND WAS INFORMED THAT NOTHING COULD BE FOUND. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

NO APR 18 AM 11
15-MAR-2000
OFFICE
DEFECTS INVESTIGATION

Ord. or _____
re. dt. _____
By En _____
sup. ltr. _____

Reference No.
858597

OWNER INFORMATION (Type or Print)

596857

Work Number: _____

Home Nu

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an answer, NHTSA will not provide your name and address to the

☒ YES ☐ NO

Signature of Owner

Date 4/12/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2HSFHAER7VC030765	INTERNATIONAL	9400	1997	114344

Purchase Date

Dealer's Name CITY INTERNATIONAL

Engine Size 435

☒ New ☐ Used

City CHICAGO State IL Zip Code _____

No Cylinders 6

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Vehicle Type

☒ Manual
☐ Automatic

☒ Yes
☐ No

☒ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag

☒ Yes
☐ No☐ Front
☒ Rear
☐ 4-Wheel

☐ Car
☐ Van
☐ Minivan
☐ Other _____

☐ Sport Utl
☐ Truck
☐ Motorcycle

Sent

Body Style	4-Door Sedan
-------------------	--------------

☒ 2-Door
☐ 4-Door
☐ Stationwagen
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03350000	Part Name(s) BRAKES: AIR WHEEL Brakes Lock upon STEER Axle	Location ☒ Left ☒ Front	☒ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
-----------------------	---	---	--	--

No of Failures 20	Date(s) of Failure(s) 15-SEP-1997 Mileage at Failure(s) 100000 Vehicle Speed at Failure(s) Less than 15 mph or Above	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
--------------------------	--	--	--

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT WHEELS LOCK UP INTERMITTENTLY WHEN APPLYING BRAKES, VEHICLE BEEN IN / OUT OF DEALER SHOP ON 20 OCCASIONS. AND WAS INFORMED THAT NOTHING COULD BE FOUND. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

OVER 20 TIMES I HAVE BROUGHT MY TRUCK TO
KCR INTERNATIONAL AND HAVE HAD THE SAME PROBLEM
WHEN APPLYING HARD BRAKE THE FRONT STEER AXEL
(RIGHT SOMETIMES LEFT) WILL LOCK UP I BELIVE THIS
IS AGAINST DOT REG. AND KCR HAS BEEN UNABLE
TO FIX THIS AND IS NOW CURRENTLY PROCRASTINATING
ON SEARCHING TO FIND AND FIX THIS PROBLEM. THIS
IS A VERY DANGEROUS PROBLEM I ONLY OWN ONE
TRUCK AND I WOULD LIKE TO KNOW WHAT TO DO.

THANK YOU.

U.S. Government Printing Office: 1985 - 623-390

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

20530+0001