

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

13-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

858402

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) WVWGB4318NE282897	Vehicle Make VOLKSWAGEN	Vehicle Model PASSAT	Vehicle Year 1992	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 01-MAR-2000 Mileage at Failure(s) 64000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN IT'S COLD VEHICLE WILL START FAST AND RUN WELL. BUT AFTER CAR HAS BEEN WARMED UP, PARKED AND STARTED AGAIN, IT'S HARD TO START. THEN, WHEN GOING DOWN THE STREET AND SLOWING DOWN, VEHICLE WILL STALL. THIS IS VERY UNSAFE. *AK

CONTINUED ON BACK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

MAR 30 AM 11:55
13-MAR-2000

OFFICE

DEPT OF TRANSPORTATION

Od_or
rt_dt
od_rt
up_ltr

Reference No.

858402

Work Number

Home Number

OWNER INFORMATION (Type or Print)

596107

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 3/24/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

WWWGB4318NE282857

Vehicle Make

VOLKSWAGEN

Vehicle Model

PASSAT

Vehicle Year

1992

Current Odometer Reading

66,996

Purchase Date

2/2/98

Dealer's Name SEANDELL MOTORS, INC.

Rd 12 Box 4

City GREENSBURG State GA Zip Code 15601

Engine Size

(CID/CC/L) 2.0

No Cylinders 4

☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☒ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☒ Other☐ Sport Util☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

05100009

Part Name(s)

ENGINE

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

0

Date(s) of Failure(s) 01-MAR-2000

Mileage at Failure(s) 64000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN IT'S COLD VEHICLE WILL START FAST AND RUN WELL. BUT AFTER CAR HAS BEEN WARMED UP, PARKED AND STARTED AGAIN, IT'S HARD TO START. THEN, WHEN GOING DOWN THE STREET AND SLOWING DOWN, VEHICLE WILL STALL. THIS IS VERY UNSAFE. *AK - ALWAYS Stalls out, when I go down hill grade, & stop, also sometimes when I go around a bend, (I speed to 2 friends, who worked, & one still does for the VW dealership, & one is independent automobile. I imagine one has some more info. put in full filter, distributor checked full pump - & still stall out with 1500 rpm.

CONTINUE ON BACK IF NEEDED

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



also encourage contact relay - just pump relay under dash -
There are all operating normally - in my memory when
I have the drive car, but I'm on my own - I need to get
to the store, hospital, nursing home to visit mother - not
something I can take it on my own - but it's dangerous -
my grandfather told me that in 1944 he had a new car - it
was the first he had in 4 years - they always had
the replaced this, then something else - but they
never did replace it - I can't afford the cost of repairs
+ replacement of parts, unless they don't charge for it -
if it doesn't stop these problems - also I was told by a
U.S. employee they find these problems with the computer -
Please help me + others, who have these problems -
they just go on with again and when they have problems -
right not right - they continue to put something else in
the larger the customer - they don't help you

FOLD TO SHOW RETURN ADDRESS (NO STAMP NEEDED) (FACSIMILE WITH TYPE OR STAMP AND MARK)									
INFORMATION ON TIRE FAILURE(S) IF APPLICABLE									
TIRE IDENTIFICATION NO. *									
0	0	1							
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									
MANUFACTURER/TIRE NAME									
NOT/NC TO DO WITH TIRES									
SIZE									