

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 437

Date Received

09-MAR-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

858248

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(located at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	CHEVROLET TRU	BLAZER	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05210000	Part Name(s) ENGINE COOLING SYSTEM:RADIATOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) 09-MAR-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RADIATOR RUSTED, CAUSING CAR TO OVERHEAT. *AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-855-327-4236 www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 437 Date Received <u>09-MAR-2000</u> 09 APR -4 AM 3:54 OFFICE DEFECTS INVESTIGATION No. <u>858248</u></p>	
OWNER INFORMATION (Type or Print)					
[Redacted]					
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner [Redacted] Date <u>3/27/00</u>					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) <small>(Located at bottom of windshield on driver's side)</small> VIN 8GNDF13W6T2231189		Vehicle Make CHEVROLET TRU	Vehicle Model BLAZER	Vehicle Year 1996	Current Odometer Reading 24,215 miles
Purchase Date July 10, 1996 <input checked="" type="checkbox"/> New <input type="checkbox"/> Used		Dealer's Name Holz Motors Inc. City Hales Corners State WI Zip Code 53130		Engine Size (CID/CC/L) 4.3 liter No Cylinders 6 <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection	
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt		Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel
				Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 05210000	Part Name(s) ENGINE COOLING SYSTEM: RADIATOR		Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear		Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)		Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
<p>The radiator on our 1996 Chevrolet Blazer is plugged with rust and grit. We bought the Chevrolet Blazer truck new on July 10, 1996 from Holz Motors Inc, in Hales Corners, Wisconsin. We called the dealer about the rust in the radiator problem in January 2000 and was told that it was probably a factory manufacturing error in which foundry core sand was left in the block after castings. They said that the correction of the problem was not covered under warranty.</p> <p>When we bought the Blazer new in July 1996, we were told that the antifreeze coolant in the radiator did not have to be changed for 5 years or 100,000 miles.</p>					
<small>CONTINUE ON BACK IF NEEDED</small>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					



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National Highway Traffic Safety Administration
Auto Safety Hotline, NHT-11 HL
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

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Since our radiator needs to be flushed with solvents and possibly replaced and we've only owned the vehicle for 3 years and 3 months and it only has 24,000 miles on it. We feel that the cost of repairs should be covered by the Chevrolet guarantee of 5 years or 100,000 miles.

If we don't have these repairs done soon we could risk damaging the engine and transmission and possibly causing a fire or injury.

Chevrolet has issued two service bulletins concerning engine overheating and rust in the coolant system. One of which we have enclosed.

Because they have issued the bulletins we believe the problem is very widespread, but most people don't understand what the problem is with their radiator coolant until it is too late. The cost of repairs could be several thousand dollars and injuries may result from the problem. This is a serious safety defect.

There is no way rust and grit could have gotten into our radiator, engine block and heater core unless it was in the system when we purchased the vehicle.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURES (IF APPLICABLE)

TIRE IDENTIFICATION NO.										
D	O	T								
MANUFACTURER/TIRE NAME										
SIZE										
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.										
NARRATIVE DESCRIPTION (CONTINUED)										



Service Bulletin

File in Section: 06 - Engine/Propulsion System

Bulletin No.: 99-06-02-012B

Date: February, 2000



TECHNICAL

Subject: Rust in Coolant System, Heater Inoperative, Blows Cold Air, Engine Overheats (Flush Coolant System)

Models: 1996-98 Chevrolet and GMC S/T Models (Blazer, Jimmy, Sonoma, S10 Pickup)
1998 GMC Envoy
1996-98 Oldsmobile Bravada
with 4.3L V6 Engine (VINs W, X - RPOs L35, LF6)

This bulletin is being revised to add additional information. Please discard Corporate Bulletin Number 99-06-02-012A (Section 6 - Engine).

Condition

Some customers may comment that the heater is inoperative, blows cold air, engine may exhibit an overheat condition or the coolant reservoir has rust in it.

Cause

Vehicles equipped with DEX-COOL® coolant, which may have been operated for extended periods of time with a low coolant level (usually in excess of 32,000 km (20,000 miles), may be susceptible to the formation of a rust-like material in the coolant system.

Correction

Flush the coolant system using the repair procedures that follow.

Parts and equipment required/suggested for this correction are listed below:

- 1 each *Prestone® Flush and Fill Kit #AF-KITP U.S. (#00050 in Canada). This kit can be obtained from your local parts supplier and can be used on all vehicles repaired under this procedure. Save it after performing the repair, as it is reusable.
- 1 each *Prestone® Heavy Duty Cooling System Cleaner, GM P/N 12348500 - 1 per vehicle. This cleaner is in powder form and contains a

neutralizer. Do not substitute other cleaners. The diluted cleaners that are available in liquid form are not recommended for this repair.

- 5.7L (6 qt) of 100% (non-diluted) DEX-COOL® coolant (GM Spec 6277M).
- 1 each new thermostat, GM P/N 12557859.
- 2 each new radiator cap, GM P/N 15982188.
- 1 each *Prestone® yellow funnel. This funnel can also be obtained from your local parts supplier. It fits snugly into the radiator opening for an easy fill and is reusable.

*We believe this source and their products to be reliable. There may be additional manufacturers of such products. General Motors does not endorse, indicate any preference for or assume any responsibility for the products from this firm or for any such items which may be available from other sources.

Important: Check the fuel level in the fuel tank. The fuel level should be above ¼ tank before this procedure is started.

As a precaution, check the oil level in the crankcase. Add the amount required to bring the oil level into the normal range.

It is recommended the vehicle be placed in a position, such that the following are available:

- A sanitary sewer — not a storm drain, etc.
- A monoxivent system if the outside temperature is less than 10°C (50°F).
- Hot running water.

Notice: Due to the complexity of these procedures, the following repair steps must be strictly adhered to in order to achieve the intended results. Any deviation or substitution may result in sub-standard cleaning/flushing results or system damage.

Diagnostic Procedure:

1. Install the Scan Tool. This will allow monitoring of the coolant temperature throughout the procedure.

Caution: As long as there is pressure in the cooling system, the temperature can be considerably higher than the boiling temperature of the solution in the radiator without causing the solution to boil. Removal of the radiator cap while the engine is hot and pressure is high will cause the solution to boil instantaneously - possibly with explosive force - spewing the solution over the engine, fenders and the person removing the cap. Under some conditions, the engine coolant is combustible.

Important: The installation of a NEW radiator cap at the beginning of this procedure and the second new cap at the end of the repair procedure is necessary in order for the correct pressure to be achieved and for the repair to be completed successfully.

2. Remove the radiator cap. Install a new radiator cap, GM P/N 15982186.

A properly operating radiator cap is essential for this procedure to work properly.

Important: The radiator cap is NOT a good indicator of the general condition of the coolant system. Typically the underside of the radiator cap will exhibit a greater amount of contamination than the rest of the system. It is important to evaluate the condition of the coolant system by checking the following before beginning the repair procedure:

3. Start the engine.
4. Using a flashlight or lead light, look into the radiator. From the right side of the vehicle, peer into the radiator toward the left side of the vehicle. Observe the top three rows (or tubes) of the radiator. (It may be necessary to drain off some of the coolant to see the top three rows of the radiator).

If it appears the coolant is able to flow through the third row down from the top, the vehicle should be repaired using Procedure A. If it appears the coolant is NOT able to flow through the third row down from the top, then the vehicle should be repaired using Procedure B.

5. Stop the engine.

Repair Procedure A & B:

1. Drain and properly dispose of the coolant.

Important: If available, use coolant exchanger Pro-Fill 42-75100-KM, Power Flush 211-07601/DEX (available through the GM Dealer Equipment program), or equivalent to evacuate the system of coolant. Follow the manufacturer's instructions for exchanging used coolant with new coolant. However, for this procedure, use water in place of new coolant. Be sure to exchange 1½ times the cooling system capacity of the vehicle with water. This will ensure that only water remains within the cooling system. Once the coolant has been displaced with water, drain the water from the radiator.

Important: If you are located within an area which regulates the disposal of used coolant (check with your local water treatment facility), all coolant and coolant/water mixture must be captured until the water runs clear of coolant. Use a clean 208L (55 gal) drum or similar, to contain the waste coolant. Refer to Corporate Service Bulletin #73-62-14 for information on coolant recycling and removal services.

Caution: Any obstructions in the hoses to or from the coolant recovery bottle may cause over-pressurization of the coolant system. This over-pressurization could result in serious personal injury.

2. Inspect the following hoses in order to assure there are no obstructions and the coolant is able to flow freely from:
 - The hose to the coolant recovery bottle.
 - The relief hose from the coolant recovery bottle.
3. Disconnect both coolant hoses to the heater core from the engine.
4. Back flush the heater core for 5 minutes after clear water is present. Pressurized water not to exceed 345 Kpa (50 psi), may be used.
5. Reinstall the heater return hose to the engine.
6. Install the radiator cap and properly tighten.
7. Install the "T" from the flush and fill kit to a 25.4 cm (10 in) piece of 19 mm (¾ in) heater hose. Tighten the clamp.
8. Install the hose to the engine. Tighten the clamp.
9. Install the other end of the "T" in the heater core inlet hose. Tighten the clamp.
10. Disconnect the upper radiator hose from the radiator. Properly position the hose, so the accessory drive belt or any pulley/belt cannot touch the hose.
11. If you used coolant exchange equipment, disconnect it.
12. Attach a garden hose to the "T" of the flush and fill kit. Turn on the water and back flush the coolant system for at least two minutes after the water runs clear.
13. Start the engine and continue back flushing the coolant system for five additional minutes.

14. Turn the engine "OFF".
15. Turn the water "OFF".
16. Re-attach the upper radiator hose to the radiator.
17. Open the radiator drain and drain all water from the radiator.
18. Remove the lower left water pump crossover bolt. This allows lowering the water level in the left side of the engine.
19. After the water stops running from the water pump bolt hole, reinstall the bolt.
20. Close the radiator drain.
21. Mix the Prestone® Heavy Duty Coolant System Cleaner, GM P/N 12346500, in approximately 3L (3 qt) of warm water. Pour the mixture into the radiator. Top off the system with plain water and reinstall the radiator cap.
22. Run the engine at 1600 to 1800 RPM with the air conditioning in the maximum cool position.
To achieve the 1600 to 1800 RPM, place a dime between the closed throttle stop and the screw. This screw should never be adjusted, under any circumstance. Its only purpose is to keep the throttle plate from sticking in the bore when the throttle is slammed shut. It is not a minimum idle (RPM) control adjustment screw.

Important: It is imperative that all air pockets have been removed from the coolant system in order for the cleaning procedure to be effective.

Service Procedure A

For Service Procedure A, the cleaner should be left in the system for three hours (after normal operating temperature of the coolant system has been achieved). Normal operating temperature is when the coolant temperature stabilizes around 98°C (200°F). The best results are obtained when the coolant temperature is between 98°C (200°F) and 110°C (230°F). **DO NOT EXCEED 113°C (235°F).** Use the Scan Tool to determine when this point has been reached. When this temperature has been reached, start the clock. Periodically (every twenty minutes or so), monitor the coolant temperature and engine during the three-hour run time. A half hour has been built into the actual labor time to cover for the time spent monitoring the engine, etc.

In order to achieve a constant temperature of 98°C (200°F) to 110°C (230°F) during this procedure, maintain the idle speed, turn on the A/C or partially close the hood.

Service Procedure B

For Service Procedure B, the cleaner should be left in the system for two and a half hours (after normal operating temperature of the coolant system has been achieved). Normal operating temperature is when the coolant temperature stabilizes around 98°C (200°F). The best results are obtained when the coolant temperature is between 98°C (200°F) and 110°C (230°F). **DO NOT EXCEED 113°C (235°F).** Use the Scan Tool to determine when this point has been reached. When this temperature has been

reached, start the clock. Periodically (every twenty minutes or so), monitor the coolant temperature and engine during the two and a half hour run time. A half hour has been built into the actual labor time to cover for the time spent monitoring the engine, etc.

In order to achieve a constant temperature of 98°C (200°F) to 110°C (230°F) during this procedure, maintain the idle speed, turn on the A/C or partially close the hood.

Important: The vehicle should not be left idling outdoors when the ambient temperature is below 10°C (50°F). The flushing procedure relies on heat as a catalyst in order to be effective. Ambient temperatures below 10°C (50°F) do not allow sufficient cycling of the thermostat to effectively clean the coolant system.

23. Turn off the engine.
24. Remove the dime from the closed throttle stop screw. Do NOT remove the radiator cap. Following the procedure listed below will assist you in draining the coolant system thoroughly.
 - Place a drain pan under the radiator drain hose.

Caution: The coolant system and coolant are hot and under pressure. Loosen only the radiator drain until the pressure has been released from the coolant system and follow the procedures exactly in this bulletin, using normal safety precautions to avoid being injured by the hot coolant mixture.

- Loosen the radiator drain. Drain approximately 1L (1 qt) of liquid from the system.
 - After the pressure has been released from the coolant system, slowly loosen the radiator cap to the safety stop. Do not remove the cap. (This releases the spring pressure on the secondary seal while retaining the primary seal to the top of the filler neck and will allow the coolant reservoir to be evacuated).
 - When the coolant reservoir is empty, re-tighten the radiator cap fully.
 - Remove the cap from the flush and fill "T". This will allow the coolant to be siphoned from the heater core and the engine block.
 - When the water has stopped coming out of the radiator drain hose, close the radiator drain. Do not place the cap on the "T".
25. Using Prestone® Heavy Duty Coolant System Cleaner, GM P/N 12346500, mix the neutralizer (from the bottom of the can) with approximately 3L (3 qt) of warm (shower temperature) water.

Notice: Do not put cold water into a hot engine as engine damage may occur.

Under no circumstances should the neutralizer be left in the coolant system for any longer than ten minutes once the vehicle has reached operating temperature (thermostat open). The neutralizer is corrosive to aluminum and will damage system components if it is left in the coolant system for longer than ten minutes.

26. Pour the mixture from the step above into the radiator.
27. Completely refill the coolant system with warm to hot water through the "T". When the radiator is full, install the radiator cap to the safety catch. Continue to fill until the overflow reservoir is filled to the hot line on the reservoir.
28. Remove the fill hose and install the cap on the "T" and the radiator fully.
29. Start the engine. After engine speed stabilizes, reinstall the dime between the closed throttle stop and the screw. With the A/C on, bring the coolant system back to normal operating temperature and follow the directions on the can.

Important: It is imperative that all air pockets have been removed in order for the procedure to be effective.

30. Turn off the engine.
31. Remove the dime from the closed throttle stop and the screw.

Caution: As long as there is pressure in the cooling system, the temperature can be considerably higher than the boiling temperature of the solution in the radiator without causing the solution to boil. Removal of the radiator cap while the engine is hot and pressure is high will cause the solution to boil instantaneously - possibly with explosive force - spewing the solution over the engine, fenders and the person removing the cap.

32. Drain the coolant system, following the procedure listed in Step 24 above.
33. Do not close the radiator drain. Leave it open.
34. Disconnect the upper radiator hose from the radiator. Properly position the hose, so the accessory drive belt or any pulley/belt cannot touch the hose.
35. Attach a garden hose to the "T" of the flush and fill kit. Turn on the water and back flush the coolant system for at least two minutes after the water runs clear.
36. Start the engine and continue back flushing the coolant system for five additional minutes.
37. Turn the engine "OFF".
38. Turn the water "OFF".
39. Close the radiator drain.

Important: If the repair is a Procedure A, go to Step 40.

If the repair is a Procedure B, remove the radiator and have it recored and steam clean the end tanks. After reinstalling the radiator, continue to Step 40.

40. Remove the air cleaner housing and tube assembly from the throttle body.
41. Remove the two nuts holding the throttle cable bracket to the throttle body and position the bracket and the cables out of the way.

42. Remove the thermostat.
43. Remove the previously installed flush kit "T" and hose. Save for future use on other vehicles.
44. Install the heater inlet hose to the intake manifold and secure with the original spring clamp.
45. Inspect the thermostat opening and cover for foreign material. Clean if necessary.
46. Remove the left lower water pump crossover bolt to drain the left side of the block and the left cylinder head.
47. Install sealant to the bolt threads, using GM P/N 12346004 (Canada GM P/N 10953480), or equivalent and reinstall the water pump crossover bolt. Torque to 41 N·m (30 lb ft).
48. If available, use coolant exchanger Pro-Fill, Power Flush, or equivalent to fill the system with 50/50 DEX-COOL[®] coolant. If a coolant exchanger is not available, proceed to the next step now. Follow the manufacturer's instructions for system fill/coolant exchange. If you are using coolant exchange equipment, you will need to install a new thermostat, GM P/N 12557855, and top off the system with clean drinkable water prior to exchanging. After exchanging, install the upper radiator hose and clean out the coolant recovery bottle. Proceed to Step 56.
49. Pour 5.6784L (6 quarts) of 100% (not pre-mixed) DEX-COOL[®] coolant into a clean container.
50. Using a clean funnel, pour as much of the 100% DEX-COOL[®] coolant that you can into the engine through the thermostat opening.
51. Install a new thermostat, GM P/N 12557855. Tighten bolt to the specified torque of 19 N·m (14 lb ft).
52. Hold the upper radiator hose in the straight up position and pour .2368L (1 pint) of the 100% DEX-COOL[®] coolant into the hose.
53. Install the upper radiator hose to the radiator and properly position the clamp.
54. Flush the coolant recovery bottle thoroughly.
55. Complete the fill of the coolant system with the balance of the 5.7L (6 qt) of 100% DEX-COOL[®] coolant and top off with plain water. If the water is not drinkable, do not use. Water must be clean and fresh.

Important: The second new radiator cap must be installed at this point of the procedure. It is possible that small contaminants may have become lodged in portions of the first cap during the cleaning procedure.

56. Install the radiator cap, GM P/N 15962188.

Important: It is imperative that all air pockets have been removed in order for the coolant system to function properly.

57. Run the engine to operating temperature with the air conditioning in the maximum cool position for ten minutes.

Caution: As long as there is pressure in the cooling system, the temperature can be considerably higher than the boiling temperature of the solution in the radiator without causing the solution to boil. Removal of the radiator cap while the engine is hot and pressure is high will cause the solution to boil instantaneously - possibly with explosive force - spewing the solution over the engine, fenders and the person removing the cap. Under some conditions, the engine coolant is combustible.

58. Turn the engine "OFF" and let it cool.
59. Check the coolant concentration for a 50/50 mix, using refractometer J-26568 (Centigrade scale) or J-23688 (Fahrenheit scale). Follow the manufacturer's directions for using the coolant tester. Unless your coolant tester has a provision for temperature correction, it is imperative that the correct coolant temperature is achieved when testing the coolant. If the coolant is warmer or cooler, the reading may be incorrect.
60. Top off the radiator and fill the coolant recovery bottle to 2.54 cm (1 in) above the full hot mark on the coolant reservoir. Add the appropriate coolant mixture to come to a 50/50 mix of the DEX-COOL[®] coolant.

Important: To assure intended system performance, inform the customer that the coolant system **MUST** be maintained in a completely full condition.

Parts Information

Part Number	Description
12348500	Prestone [®] Heavy Duty Cooling System Cleaner
12557858	Thermostat
15982188	Radiator Cap

Parts are currently available from GMSPO.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
J3703	Cooling System - Flush	3.1 hrs
Add Time for Procedure B		0.5 hr

This is a unique labor operation for use only with this bulletin and will not be published in the Labor Time Guide.

