

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 294

Date Received

08-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

858177

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 4XACD50A6VA036159		Vehicle Make POLARIS	Vehicle Model EXPLORER	Vehicle Year 2000	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01500000	Part Name(s) STEERING LINKAGES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN CHANGING FROM 2 TO 4- WHEEL DRIVE THE STEERING LINKAGES LOCKED, CAUSING A MINOR COLLISION AND INJURIES. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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08-MAR-2000OFFICE
DEFECTS INVESTIGATIONOd_or
rt dt
00 19
up_ltr

Reference No.

858177

Work Number

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.☐ YES☐ NO

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

4XACD50A6VA036159

Vehicle Make

POLARIS

Vehicle Model

EXPLORER

Vehicle Year

2000

Current Odometer Reading

Purchase Date

2-14-98

GARY SURDYKE YAMAHA HARLEY/
Dealer's Name DAVIDSON DLR # D5552Engine Size
(CID/CC)

500

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection☐ New ☒ Used

City FESTUS State MO Zip Code 63028

No Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

N.A.

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☒ Other☐ Sport Utl☐ Truck☐ Motorcycle

ATV

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

ATV

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
01590000

Part Name(s)

STEERING:LINKAGES

Location

UNKN

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

FAULTY

☒ Original☐ Replacement

No of Failures

2

Date(s) of Failure(s) ? AND 11-27-99

Mileage at Failure(s) 1884

Vehicle Speed at Failure(s) 5-10 MPH

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN CHANGING FROM 2 TO 4 WHEEL DRIVE THE STEERING LINKAGES LOCKED, CAUSING A MINOR COLLISION AND INJURIES. *AK AS FAR AS I'M CONCERNED, IT WAS A MAJOR COLLISION WITH SERIOUS INJURIES. IT IS NOW MARCH 23, 2000, (4 mos) AND I STILL CANNOT WALK, NOR HAVE I BEEN RELEASED FROM MEDICAL CARE OR THERAPY. THIS PROBLEM WITH THE '97 MODEL IS SERIOUS, AND THEY DON'T TELL YOU OF THE DANGER, EVEN WITH THE MULTIPLE WARNING STICKERS FOR EVERYTHING ELSE.

CONTINUE ON BACK IF NEEDED

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