

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 119

Date Received

25-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

857577

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	DODGE TRUCK	VAN	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT BRAKE CALIPERS AND DISC BRAKES WERE RUSTED, CAUSING POOR BRAKE PERFORMANCE. WHILE APPLYING BRAKES THERE WAS VIBRATION IN FRONT END. ALSO, BRAKES WERE ONLY OBSORBING PRESSURE ON ONE SIDE. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

APR -2 AM 10:22

25-FEB-2000

OFFICE

IS INVESTIGATION

Od_or
rt_dt
od_rt
up_itr

Reference No.

857577

OWNER INFORMATION (Type or Print)

592609

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of your signature, the DOT provide your name and address to the vehicle manufacturer.

Signature of

Date 3/15/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of

2B6HB21XTBK509903

Vehicle Make

DODGE TRUCK

Vehicle Model

CONVERSION
VAN 2500

Vehicle Year

1995

Current Odometer Reading

52071

Purchase Date

APRIL 97

Dealer's Name TATE DODGE

Engine Size

(CID/CC/L

No Cylinders 6

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☐ New ☒ Used

16,500 MILES

City GLEN BURNIE State MD Zip Code 21061

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other☐ Sport UR☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☒ Pick Up Truck☐ Other

PANEL TRUCK

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
03270000

Part Name(s)

BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM

Location

☒ Left☒ Front☒ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

3

Date(s) of Failure(s) GRADUAL DETEIORATION OF BRAKES

Mileage at Failure(s) NEW ROTAR BRAKE PADS CALIPERS

Vehicle Speed at Failure(s) CLEARED, WHEEL BEARINGS REPAIRED

AT 31,000 MI. WHEEL SHAKES ALL OVER AGAIN WHEN

BRAKES ARE APPLIED

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

—

Number of Fatalities

—

Estimated Property Damage

—

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT BRAKE CALIPERS AND DISC BRAKES WERE RUSTED, CAUSING POOR BRAKE PERFORMANCE. WHILE APPLYING BRAKES THERE WAS VIBRATION IN FRONT END. ALSO, BRAKES WERE ONLY OBSORBING PRESSURE ON ONE SIDE. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

AT 35,000 MILES FRONT WHEEL ROTORS WERE MACHINED TRUE, BRAKE PADS REPLACED, AND WHEEL BEARINGS PACKED. AT 40,000 MILES, LEFT FRONT WHEEL BEARING FAILED, BOTH WHEEL BEARINGS REPLACED, LEFT FRONT ROTOR REPAIRED, BOTH WHEEL BRAKE PADS REPLACED, CALIPERS CLEARED & LUBRICATED. IN 4000 MILES, WHEEL SHAKY STARTS ALL OVER AGAIN WHEN BRAKES ARE APPLIED.

FORD TRUCKS WITH DISC BRAKES

NOTE: SAME CONDITION EXISTED IN MY 86 GMC PICKUP TRUCK. ALSO QUALIFY.

CONTINUE ON BACK IF NEEDED

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