

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

25-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

857543

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) WBAGJ8329VDL44222	Vehicle Make BMW	Vehicle Model 740	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05210000	Part Name(s) ENGINE COOLING SYSTEM: RADIATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>25-FEB-2000</u> Mileage at Failure(s) <u>67000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT HIGHWAY SPEED OF 75 MPH THE RADIATOR UPPER NECK TO WHICH WATER HOSE CONNECTS BROKE FROM THE WELD. DEALER NOTIFIED. *AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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OFFICE

DEFECTS INVESTIGATION

Od_or

rt_dt

od_rt

up_ltr

Reference No.

857543

OWNER INFORMATION (Type or Print)

592478

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, your name and address to the vehicle manufacturer.

Signature of Owner

Date 3/16/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WBAGJ8329VDL44222		BMW	740 IL	1997	69,326
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo	
☒ New ☐ Used	Passport BMW			☐ Diesel	
	City	State	Zip Code	☒ Gas	
	Marble Hill	MD	20746	☐ Fuel Injection	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual	☒ Yes	☒ 3-Point Belt	☒ Yes	☐ Front	☒ Car
☒ Automatic	☐ No	☐ Motorbelt	☐ No	☒ Rear	☐ Sport Utl
		☒ Driverside Airbag		☐ 4-Wheel	☐ Truck
		☒ Passengerside Airbag			☐ Minivan
					☐ Motorcycle
					☐ Other
					Body Style
					☐ 2-Door
					☐ 4-Door
					☐ Stationwagon
					☐ Pick Up Truck
					☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
05210000	ENGINE COOLING SYSTEM: RADIATOR upper neck	☐ Left ☐ Right	☒ Original
		☐ Front ☐ Rear	☐ Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	21-FEB-2000	☒ Yes ☐ No	☐ Yes ☒ No
	Mileage at Failure(s)		
	67000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT HIGHWAY SPEED OF 75 MPH RADIATOR UPPER NECK TO WHICH WATER HOSE CONNECTS BROKE FROM THE WELD. DEALER NOTIFIED. *AK

The upper neck of the radiator is made of some sort of plastic and it broke completely in half, approximately 1 1/2 inches from the radiator (while traveling at highway speed of 75MPH)

CONTINUE ON BACK IF NEEDED

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