

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

24-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

857468

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make TOYOTA	Vehicle Model TERCEL	Vehicle Year 1992	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12230000	Part Name(s) INTERIOR SYSTEMS: SHOULDER BELTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 24-JAN-2000 Mileage at Failure(s) 50102 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE SHOUDLER STRAP PORTION OF THE SEAT BELT ON THE DRIVER'S SEAT IS SHREDDING. THE VEHICLE WAS BROUGHT TO THE DEALERSHIP. THE BELT HAS NOT BEEN REPLACED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUED ON BACK (11888)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 116 Date Received <u>09 MAR 27 AM</u> <u>24-FEB-2000</u> OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) Vehicle Identification Number (VIN) <u>592264</u>				Od or <u>01-05</u> od_r <u>01-05</u> up_tr <u>01-05</u> Reference No. <u>857468</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner <u>[Signature]</u> Date <u>2/25/2000</u>				Work Number <u>[Redacted]</u> Home Number <u>[Redacted]</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>JT 2EL43B6N0229395</u>		Vehicle Make <u>TOYOTA</u>		Vehicle Model <u>TERCEL</u>	
Vehicle Year <u>1992</u>		Current Odometer Reading <u>[Redacted]</u>			
Purchase Date <u>[Redacted]</u>		Dealer's Name <u>Steele Toyota - Hof Toyota</u> (when purchased) City <u>Albany</u> State <u>N.Y.</u> Zip Code <u>12202</u>		Engine Size (CID/CC) <u>4-cylinder</u> No Cylinders <u>4</u>	
☒ New ☐ Used		☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection			
Transmission Type ☒ Manual ☐ Automatic		Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ 2-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	
Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport UT ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>12230000</u>		Part Name(s) <u>INTERIOR SYSTEMS: SHOULDER BELTS</u>		Location ☒ Left ☐ Right ☒ Front ☐ Rear	
Failed Part(s) ☒ Original ☐ Replacement		No of Failures <u>1</u>			
Date(s) of Failure(s) <u>24-JAN-2000</u>		Mileage at Failure(s) <u>50103</u>		Vehicle Speed at Failure(s) <u>N/A</u>	
Failed Part(s) Available? ☒ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>[Redacted]</u>	
Number of Fatalities <u>[Redacted]</u>		Estimated Property Damage <u>[Redacted]</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
THE SHOULDER STRAP PORTION OF THE SEAT BELT ON THE DRIVER'S SEAT IS SHREDDING. THE VEHICLE WAS BROUGHT TO THE DEALERSHIP. THE BELT HAS NOT BEEN REPLACED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK <i>New York State Law requires that seat belts must be used + this part provided by Toyota is falling apart from normal use + should be replaced without charge. My son has a 12 yr. old Mazda with a seat belt in perfect condition + the vehicle was previously owned. My Toyota is 8 yrs old, I'm the original owner, there's only 50,000 miles on the car, yet my seat belt is disintegrating which indicates a defect in the material. Continue on next page.</i>					
THE PRIVACY ACT OF 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

*The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I'm 4'11" tall & weigh 105 lbs. Again there should not have been a problem with the seat belt falling apart, especially with my size. I have owned cars for 25 years, and have never had a seat belt fall apart. The dealer needs to take responsibility for the defective material.



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U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
IN THE
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Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

