

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

16-FEB-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

857036

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 2C3HD46R8YH147103	Vehicle Make CHRYSLER	Vehicle Model CONCORDE	Vehicle Year 2000	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000 05150000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL ENGINE:OTHER PARTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>26-OCT-1999</u> Mileage at Failure(s) <u>1</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE IN HEAVY TRAFFIC VEHICLE SURGES AND MAY CAUSE A FRONTAL IMPACT. DEALER CANNOT DETERMINE THE CAUSE OF THE PROBLEM. HOWEVER, DEALER REPLACED ENGINE COMPONENTS. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 156 Date Received: <u>16-FEB-2000</u> 16-FEB-2000 OFFICE EFFECTS INVESTIGATION Od or <u>it</u> it <u>at</u> on <u>it</u> up <u>it</u> Reference No. <u>867036</u> Work Number <u>N/A</u> Home Number <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print) <u>591149</u>			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>3/6/00</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) <u>2C3HD46R5YH147103</u>		Vehicle Make <u>CHRYSLER</u> Vehicle Model <u>CONCORDE</u> Vehicle Year <u>2000</u> Current Odometer Reading <u>04600</u>	
Purchase Date <u>10/1/99</u> ☒ New ☐ Used		Dealer's Name <u>BRIDGE CHRYSLER</u> City <u>Hempstead</u> State <u>NY</u> Zip Code <u>11550</u> Engine Size <u>2.7</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection No Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Ute ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>06400000</u> <u>06150000</u>		Part Name(s) <u>FUEL THROTTLE LINKAGES AND CONTROL SENSOR</u> <u>ENGINE: OTHER PARTS</u> <u>changed then transmission changed</u>	
Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures <u>still failing</u>		Date(s) of Failure(s) <u>26-OCT-1999</u> Mileage at Failure(s) <u>1st time 968 miles</u> Vehicle Speed at Failure(s) <u>when stopping</u>	
Failed Part(s) Available? ☐ Yes ☐ No		NHTSA Previously Contacted? ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured		Number of Fatalities	
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE IN HEAVY TRAFFIC VEHICLE SURGES AND MAY CAUSE A FRONTAL IMPACT. DEALER CANNOT DETERMINE THE CAUSE OF THE PROBLEM. HOWEVER, DEALER REPLACED ENGINE COMPONENTS. PLEASE PROVIDE FURTHER INFORMATION. *AK <u>transmission changed. Surge still occurs in heavy traffic. ongoing problem.</u>			
CONTINUE ON BACK IF NEEDED			
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