

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

15-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

856938

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP60T8NH122739	FORD	THUNDERBIRD	1992	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000	Part Name(s) LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 132430 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL # 99V275000 FORD/HEADLIGHTS; AFTER RECALL WAS PERFORMED OWNER WAS DRIVING AND THE HEADLIGHTS WENT OUT. DEALER WAS CONTACTED. AFTER CHARGING \$55.00, DEALER STATED THAT PROBLEM WAS NOT RELATED TO THE RECALL. PROBLEM HAS NOT BEEN CORRECTED.

CONTINUED ON BACK (11888)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Owner's Questionnaire (VOQ) EFFECTIVE DATE: 15-FEB-2000 REFERENCE NO. B5693B	
Date Received: 01-10-96 PM 1:33 Date Recd: 15-FEB-2000 Date Recd: 01-10-96 PM 1:33		Home Number: [REDACTED] Work Number: [REDACTED]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO		Signature of Owner: [REDACTED] Date: 2-28-00	
VEHICLE INFORMATION			
Vehicle Identification No. (VIN) (Locate at bottom of windshield or driver's side) 1FAPP60T8NH122739		Vehicle Make: FORD Vehicle Model: THUNDERBIRD Vehicle Year: 1992	
Purchase Date: [REDACTED] Dealer's Name: [REDACTED] City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]		Engine Size (CID/CC/L): 5.0 No Cylinders: 8 Fuel Injection: ☒ Gas ☐ Diesel ☐ Turbo	
Transmission Type: ☒ Automatic ☐ Manual Antilock Brakes: ☒ Yes ☐ No Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver Side Airbag ☐ Passenger Side Airbag		Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style: ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 09002000 Part Name(s): LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS Location: ☒ Left ☒ Right ☐ Front ☐ Rear Failed Part(s): ☒ Original ☐ Replacement		No of Failures: 1 Date(s) of Failure(s): 2-7-00 Mileage at Failure(s): 132430 Vehicle Speed at Failure(s): 60 + MPH Failed Part(s): Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es) and injury(ies) on the back of this form)			
Crash: ☒ Yes ☐ No FI #: ☒ Yes ☐ No Number of Persons Injured: [REDACTED] Number of Fatalities: [REDACTED] Estimated Property Damage: [REDACTED] Reported to Police: ☒ Yes ☐ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) RECALL # 99V275000 FORD/HEADLIGHTS; AFTER RECALL WAS PERFORMED OWNER WAS DRIVING AND THE HEADLIGHTS WENT OUT. DEALER WAS CONTACTED. AFTER CHARGING \$55.00, DEALER STATED THAT PROBLEM WAS NOT RELATED TO THE RECALL. PROBLEM HAS NOT BEEN CORRECTED.	
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Per recall a partial wiring harness + etc. were replaced - shortly thereafter, while driving in a foggy, rainy condition, using the factory fog lamps, the car headlamps quit working. When it returned to the dealer it was told this problem was not related. My thought as this is related - same problem as safety recall, same cause, different location of headlamp wiring system. Recall problem was at lamp on/off switch, this was at the hi/low beam selector, the other end of the recall replaced wiring. Jerry Harman of the dealer caused the lamp to malfunction of the recall to be responsible for

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U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



the repairs to my car and the safety recall - #99V075000 should include repair and/or replacement of the combination switch on all cars with factory fog lamps which have no relay to prevent the hi amp draw thru the head lamp switch and all related wiring connectors

