

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 255

Date Received

08-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

856479

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make CHEVROLET	Vehicle Model LUMINA	Vehicle Year 1991	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 06400000	Part Name(s) ENGINE FUEL THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 35 TO 45 MPH VEHICLE WILL SHUT DOWN, CAUSING A LOSS OF POWER WITHOUT WARNING. SOMETIMES IT WILL START RIGHT BACK UP, AND SOMETIMES IT TAKES 15 TO 20 MINUTES. DEALER HAS BEEN CONTACTED, AND REPLACED IAC SOLENOID ONCE, BUT THAT DID NOT SOLVE THE PROBLEM. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received: 00 FEB 22 PM 12:18
Office: 08 FEB-2000
Investigation No. 856479
Work Number
Home No.

659127

OWNER INFORMATION (Type or Print)

Signature of Owner

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☒ NO ☐

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

VEHICLE INFORMATION

Vehicle Identification Number (VIN) (located at bottom of windshield on driver's side)
2G1WL54T4M1130528

Vehicle Make
CHEVROLET

Vehicle Model
LUMINA

Vehicle Year
1991

Current Owner's Address
01589

Purchase Date
5/91
New ☒ Used ☐

Dealer's Name
DAY Chevrolet
City/Monroe, LA
Zip code 70116

Transmission Type ☒ Automatic ☐ Manual	Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorcyclist ☐ Driver's Side Airbag ☐ Passenger's Side Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utility ☐ Truck ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 ENGINE 06400000 FUEL THROTTLE LINKAGES AND CONTROL	Part Name(s) Location Left ☐ Right ☐ Front ☐ Rear ☐ Failed Part(s) Original ☐ Replacement ☐	No of Failures Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Available? Yes ☐ No ☐ NHTSA Previously Contacted? Yes ☐ No ☐
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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WHILE DRIVING AT 35 TO 45 MPH VEHICLE WILL SHUT DOWN, CAUSING A LOSS OF POWER WITHOUT WARNING. SOMETIMES IT WILL START RIGHT BACK UP, AND SOMETIMES IT TAKES 15 TO 20 MINUTES. DEALER HAS BEEN CONTACTED, AND REPLACED (NO SOLENOID ONCE, BUT THAT DID NOT SOLVE THE PROBLEM. AK

Response from dealer was we would have to wait until the car kind of completely and would not restart at all until they can find the problem. This leaves us with a dangerous situation on the road.

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CONTINUE ON BACK IF NEEDED