

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
AdministrationDOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline**FOR AGENCY USE ONLY 255**

Date Received

07-FEB-2000

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od\_rt \_\_\_\_\_  
up\_ltr \_\_\_\_\_

Reference No.

856346

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make <b>HYUNDAI</b>	Vehicle Model <b>ACCENT</b>	Vehicle Year <b>1997</b>	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component 07300000	Part Name(s) <b>POWER TRAIN:TRANSMISSION:AUTOMATIC</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)****TRANSMISSION GEAR GETS STUCK IN PARK AND BECOMES DIFFICULT TO SHIFT INTO DRIVE. DEALER HAS BEEN CONTACTED, AND TOLD CONSUMER THAT THEY COULD NOT DUPLICATE THE PROBLEM.**

\*AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

<p style="text-align: center;"><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire (VOQ)</b>                  NATIONWIDE 1-888-DASH-2-DOT                  1-888-327-4236                  www.nhtsa.dot.gov/hotline</p>	<b>FOR AGENCY USE ONLY</b> 255
	Date Received: <u>07-FEB-2000</u> 00 FEB 28 AM 9:00 OFFICE DEFECTS INVESTIGATION Reference No. <b>856346</b> Work Number _____ Home Number _____
U.S. Department of Transportation National Highway Traffic Safety Administration	OWNER INFORMATION (Complete in Print) [Redacted] <b>588704</b>

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorized signature, your name and address to the vehicle manufacturer.  
 Signature of Owner: [Redacted] Date: 2/22/00

VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <b>KMHVF24N4VU407935</b>	Vehicle Make <b>HYUNDAI</b>	Vehicle Model <b>ACCENT</b>	Vehicle Year <b>1997</b>	Current Odometer Reading <b>011186</b>		
Purchase Date <b>7-17-97</b>	Dealer's Name <b>POHANKA HYUNDAI</b>		Engine Size <b>1.5L</b>	<input type="checkbox"/> Turbo Diesel Gas Fuel Injection		
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City <b>Marlow HTS</b> State <b>MD</b> Zip Code <b>20748</b>		(CID/CC/L) <b>12 valve</b>	No Cylinders <b>4</b> speed <input checked="" type="checkbox"/>		
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <b>07300400</b>	Part Name(s) <b>POWER TRAIN:TRANSMISSION:AUTOMATIC</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures <b>Approx. 9</b>	Date(s) of Failure(s) <b>Months of occurrence Nov, Jan</b> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) <b>parked</b>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

*Problem occurred again 2-20-00*

APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <b>NONE</b>	Number of Estates <b>NONE</b>	Estimated Property Damage <b>None</b>	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**TRANSMISSION GEAR GETS STUCK IN PARK AND BECOMES DIFFICULT TO SHIFT INTO DRIVE. DEALER HAS BEEN CONTACTED, AND TOLD CONSUMER THAT THEY COULD NOT DUPLICATE THE PROBLEM. \*AK**

I SHOULD NOT HAVE TO USE A PENCIL TO SHIFT LEVEL FROM PARK TO DRIVE TO DRIVE A CAR. I NEVER KNOW WHEN THIS PROBLEM WILL OCCUR (DAY OR NIGHT) AND WILL HAVE TO CALL IN FOR A TOW IN WHICH THEY WILL BE THE ONLY WAY THE COMPANY WILL COVER THE PART AND LABOR. I AM TOLD BY SERVICE DEPT. AT POHANKA THAT IF IT MOVES FROM PARK TO DREVE WHEN THEY TEST IT, THEY CAN DO NOTHING MORE. AGAIN, LEVEL IS PERFORMING OK.

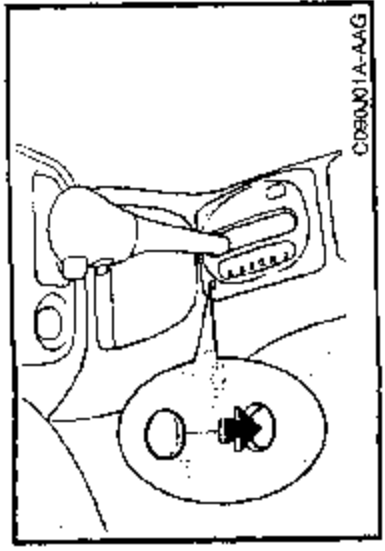
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

*These pages are from manuals given by HYUNDAI DEALER.*

**DRIVING YOUR HYUNDAI**

C090J01A-AAAT

**Shift Lock Release (If installed)**



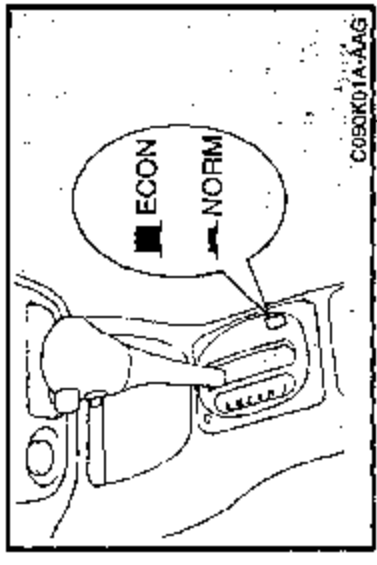
C090M01A-AAAG

If you cannot move the shift lever from the "P" (Park) position to any other position with the brake pedal fully depressed and the ignition key in the "ON" position, remove the cap on the console and with a thin object such as a pencil, push the shift lock release button down. Then, with the brake pedal depressed, move the shift lever to the desired position, and then the shift lock release button will automatically return to its original position after shifting from the "P" (Park) position. Then, reinstall the cap.

If you need to use the shift lock release, it could mean your car is developing a problem. Have the car checked by your Hyundai dealer.

C090K01A-AAAT

**Driving with Electronic Dual-Range Automatic Transaxle**

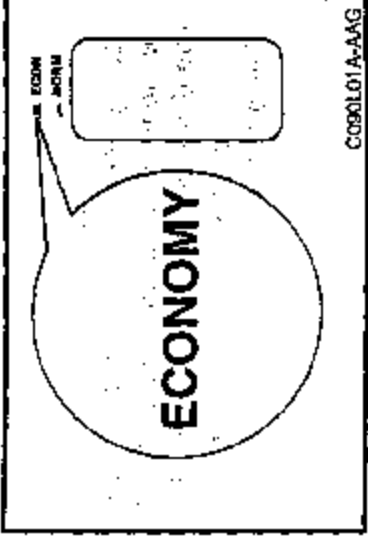


C090K01A-AAAG

The electronically controlled dual-range (Normal/Economy) 4 speed automatic transaxle is available for your Hyundai. The automatic transaxle features the latest electronics to realize precise and reliable transaxle control by fingertip "Normal/Economy" switchover.

C090L01A-AAAT

**To Drive with "Economy" Mode**



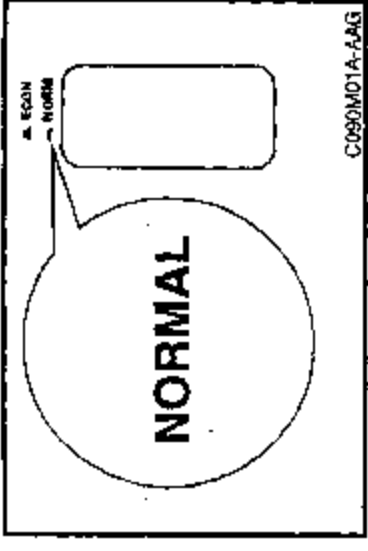
C090L01A-AAAG

The "Economy" mode offers quiet and smooth auto-shifting with outstanding fuel economy. The "Economy" mode is recommended for normal driving. Set the driving pattern selector switch to the "ECON" position.

Shift the selector lever to the "D" range and depress the accelerator pedal slowly. If you need rapid acceleration, fully depress the accelerator pedal.

C090M01A-AAAT

**To Drive in "Normal" Mode**



C090M01A-AAAG

In the "Normal" mode you can obtain full potential of the engine for maximum acceleration and driveability. The "Normal" mode is recommended for higher speeds than the "Economy" mode, driving in mountainous areas and for strong acceleration. Set the driving pattern selector switch to the "NORM" position.

C090N01A-AAAT

**Good Driving Practices**

o Never move the gear selector lever from "P" or "N" to any other position with the accelerator pedal depressed.

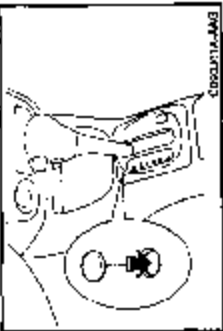
OPERATION

**CAUTION:**

- o Shift into "R" and "P" position only when the vehicle has completely stopped.
- o Do not accelerate the engine in the reverse or any of the forward positions with the brakes applied.
- o Always apply the footbrake when shifting from "P" or "N" to "R", "D", "2" or "L" position.
- o Do not use the "P" (Park) position in place of the parking brake. Always set the parking brake, shift the transaxle into "P" (Park) position and turn off the ignition when you leave the vehicle, even momentarily. Never leave the vehicle unattended while the engine is running.
- o Check the automatic transaxle fluid level regularly, and add fluid as necessary.

OPERATION

**Shift Lock Release (if installed)**



If you cannot move the shift lever from the "P" (Park) position to any other position with the brake pedal fully depressed and the ignition key in the "ON" position, remove the cap on the console and with a thin object such as a pencil, push the shift lock release button down. Then, with the brake pedal depressed, move the shift lever to the desired position, and then the shift lock release button will automatically return to its original position after shifting from the "P" (Park) position. Then, reinsert the cap.

OPERATION

**o 1 (Low gear):**

Use for driving up a very steep grade or for engine braking when descending steep hills. When downshifting to "L", the transaxle will temporarily remain in second gear until the vehicle has slowed enough for low gear to engage. Do not exceed 31 mph (50 km/h) in low gear.

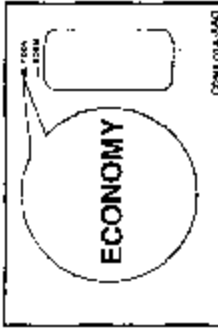
OPERATION

**NOTE:**

- o For smooth operation, depress the brake pedal when shifting from "Neutral" position or "Park" position to a forward or reverse gear.
- o The ignition key must be in the "ON" position and the brake pedal fully depressed in order to move the shift lever from the "P" (Park) position to any of the other positions.
- o It is always possible to shift from "R", "N", "D", "2", "L" position to "P" position.

OPERATION

**To Drive with "Economy" Mode**

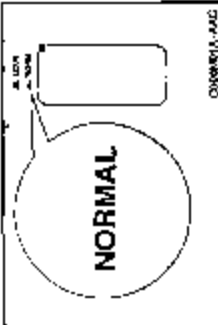


The "Economy" mode offers quiet and smooth auto-shifting with outstanding fuel economy. The "Economy" mode is recommended for normal driving. Set the driving pattern selector switch to the "ECON" position.

Shift the selector lever to the "D" range and depress the accelerator pedal slowly. If you need rapid acceleration, fully depress the accelerator pedal.

OPERATION

**To Drive in "Normal" Mode**



In the "Normal" mode you can obtain full potential of the engine for maximum acceleration and drivability. The "Normal" mode is recommended for higher speeds than the "Economy" mode, driving in mountainous areas and for strong acceleration. Set the driving pattern selector switch to the "NORMAL" position.

OPERATION

**Good Driving Practices**

- o Never move the gear selector lever from "P" or "N" to any other position with the accelerator pedal depressed.