

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 151

Date Received

04-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

856295

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make VOLKSWAGEN	Vehicle Model PASSAT	Vehicle Year 1996	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000	Part Name(s) LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN THE CAR IS COLD OR IN THE FIRST 10 MINUTES OF DRIVING THE CAR, THE HEADLIGHTS GO OUT. DLR HAS NOT SEEN.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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04-FEB-2000
OFFICE
DEFECTS INVESTIGATION

Odt or

Odt 19

Odt rt

up ltr

Reference No.

856295

Work Number

Home Number

OWNER INFORMATION (Type or Print)

588643

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an☒ YES☐ NO

Signature of Owner

Date 2/18/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

WVWF83A0TE136747

Vehicle Make

VOLKSWAGEN

Vehicle Model

PASSAT

Vehicle Year

1996

Current Odometer Reading

54,688

Purchase Date

7-17-96

Dealer's Name BURNSVILLE VOLKSWAGEN, INC

Engine Size

(CID) 170

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City BURNSVILLE State MINN. Zip Code 55337

No Cylinders 6

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☒ Other☐ Sport Ult☐ Truck☐ Motorcycle

WAGON

Body Style

☐ 2-Door☐ 4-Door☒ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

88062800-
357-905-865
SWITCHPart Name(s) DEFECTIVE IGNITION SWITCH
LIGHTING, GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS

Location

☐ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

10 Plus

Date(s) of Failure(s) 12-16-99 TO PRESENT

Mileage at Failure(s) 30,000

Vehicle Speed at Failure(s) PARKED

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)

WHEN THE CAR IS COLD OR IN THE FIRST 10 MINUTES OF DRIVING, HEADLIGHTS GO OUT. DEALER HAS NOT SEEN VEHICLE. *AK SOME OF THE DASH LIGHTS STAY ON — THE HEADLIGHTS, BLOWER MOTOR, TURN SIGNAL, WINDSHIELD WIPERS, POWER WINDOWS & AIR CONDITIONER DO NOT WORK!! THE DEFECTIVE SWITCH HAS BEEN REPLACED (357-905-865 SWITCH)

TOTAL COST \$109.31 PART, LABOR & TAX!

CONTINUE ON BACK IF NEEDED

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