

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

03-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

856142

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) KMHJF25F6XU886349	Vehicle Make HYUNDAI	Vehicle Model ELANTRA	Vehicle Year 1999	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111200 12111300	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT A INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT A	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) <u>20-00-1999</u> Mileage at Failure(s) <u>245</u> Vehicle Speed at Failure(s) <u>40</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING THROUGH A TOLL STOP, PROCEEDED TO GO THROUGH ANOTHER CAR WHICH PULLED IN FRONT. CONSUMER HAD PUT ON BRAKES TO AVOID HITTING THE OTHER VEHICLE. HOWEVER, CONSUMER HIT SIDE RAILING AT ABOUT 40, AND AIRBAGS DEPLOYED. CONSUMER FELT AS THOUGH AIRBAGS WERE TOO FORCEFUL, CONSUMER WAS UNABLE TO SEE OUT OF RIGHT EYE BECAUSE OF AIRBAG DEPLOYMENT. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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03-MAR-1 AM
03-FEB-2000OFFICE
DEFECTS INVESTIGATION
 Od. or
rt. dt
04-12
up. Nr

Reference No.

856142

OWNER INFORMATION (Type or Print)

588294

Work Num

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of _____ address to the vehicle manufacturer.

Signature of Owner

Date 2/14/99

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KMHJF25F6XU886348	HYUNDAI	ELANTRA	1999	346

Purchase Date 9-99	Dealer's Name <u>Centior Hyundai</u>	Engine Size (CID/CC/L) <u>4</u>	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	City <u>Miami</u> State <u>FLA</u> Zip Code <u>33142</u>	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Lift ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage 14,973	Reported to Police ☐ Yes ☒ No
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WHILE DRIVING THROUGH A TOLL STOP, PROCEEDED TO GO THROUGH ANOTHER CAR WHICH PULLED IN FRONT. CONSUMER HAD PUT ON BRAKES TO AVOID HITTING THE OTHER VEHICLE. HOWEVER, CONSUMER HIT SIDE RAILING AT ABOUT 40, AND AIRBAGS DEPLOYED. CONSUMER FELT AS THOUGH AIRBAGS WERE TOO FORCEFUL, CONSUMER WAS UNABLE TO SEE OUT OF RIGHT EYE BECAUSE OF AIRBAG DEPLOYMENT. *AK

HEMORRHAGE TO RIGHT EYE - MASSIVE SWELLING, BURNS TO FACE, STILL UNABLE TO SEE CORRECTLY FROM RIGHT EYE, UNABLE TO WORK. STILL ATTENDING AT ANNE BATES EYE HOSPITAL

CONTINUE ON BACK IF NEEDED

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