

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 137

Date Received

27-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

855648

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3C3EL55H8TT324186	CHRYSLER	SEBRING	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000	Part Name(s) ELECTRICAL SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 24-JAN-2000 Mileage at Failure(s) 45000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVER GOT INSIDE AND STARTED VEHICLE HE TURN ON THE RADIO, BUT THE RADIO WAS NOT WORKING. THEN WHEN HE TURNED OFF THE ENGINE, HE RECEIVED A VERY STRONG ELECTRICAL SHOCK. HE HAD CONTACTED DEALER ABOUT IT. *AK

CONTINUED ON BACK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197	
		Date Received 27 JAN 2000 Office DEFECTS INVESTIGATION Reference No. 855648	
OWNER INFORMATION (Type or Print) 588738			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of your name and address to the vehicle manufacturer. Signature of Date 2/18/2000			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3C3EL65H8TT324186	Vehicle Make CHRYSLER	Vehicle Model SEBRING	Vehicle Year 1996
Current Odometer Reading 97208		Purchase Date ☐ New ☒ Used	
Dealer's Name ZUMWALT MACHINERY City SANTA ROSA State CA Zip Code 954		Engine Size (CID/CC/L) _____ ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection No Cylinders 6	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☒ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Ut ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08000000	Part Name(s) ELECTRICAL SYSTEM STEALY TRANSFORMER UNDER PASS. SEAT	Location ☐ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 24 JAN-2000 Mileage at Failure(s) 45000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0
Estimated Property Damage \$ > 2,000		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN DRIVER GOT INSIDE AND STARTED VEHICLE HE TURN ON THE RADIO, BUT THE RADIO WAS NOT WORKING. THEN WHEN HE TURNED OFF THE ENGINE, HE RECEIVED A VERY STRONG ELECTRICAL SHOCK. HE HAD CONTACTED DEALER ABOUT IT. *AK THE CAR, ACCORDING TO THE DEALER LEAKED WATER FROM MEAN'S RELATED TO B.T.S.B'S FOR THE VEHICLE. WATER SEEPED UNDER CARPET GATHERING 3-4 INCHES OVERNIGHT, AFFECTING TRANSFORMER UNDER PASSENGER SEAT WHICH BECAME INUNDATED WITH WATER. THE EXACT COMPLAINT IS FILED			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

ON THE CONSUMER AFFAIRS WEBSITE. THE CAR HAS, SINCE FIRST BEING "FIXED", FILED AGAIN WITH WATER (NOT LEAKING FROM WINDOWS OR TOP) TWICE. THE DEALER CLAIMS TO NOT BE ABLE TO FIND THIS WITHIN THE CAR EVEN SOUNDS AS IF ONE WERE IN A BATHUB. LET ALONE THE WATER DAMAGE CONTINUOUSLY OCCURRING, MY CAR IS AN RISK TO OPERATE DUE TO ELECTRICAL PROBLEMS. I HAVE FILED A COMPLAINT WITH CHRYSLER. JUST EXACTLY HOW FAR DOES THIS HAVE TO GO BEFORE SOMEONE IS SERIOUSLY INJURED? WHAT CHANGES A TSB TO A RECALL AND WHY ARE CONSUMERS NOT MADE AWARE OF TSB'S AND THEIR "WARRANTY APPLICABILITY"?

AS IT STANDS, I NOW OWN A VEHICLE WHICH CONSTANTLY HAS ELECTRICAL PROBLEMS AND INTERIOR WATER DAMAGE. I'M THANKFUL I WEAR SNEAKERS ON OCCASION.

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U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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National Highway Traffic Safety Administration
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Washington, DC 20590

