

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

27-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

855550

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 2C3HD46J1WH168625	Vehicle Make CHRYSLER	Vehicle Model CONCORDE	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12230000	Part Name(s) INTERIOR SYSTEMS: SHOULDER BELTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-JAN-1999 Mileage at Failure(s) 15000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE MATERIAL OF THE SEAT BELT IS SO THIN, WHICH CAUSES THE BELT TO TWIST ON EITHER SIDE OF THE LOOP, THAT IS LOCATED ON THE PILLAR BETWEEN THE DOORS. THIS CAUSES THE SEAT BELT NOT TO FUNCTION PROPERLY. THE PROBLEM WAS REPORTED TO THE CHRYSLER CORPORATION. THE PROBLEM HAS NOT BEEN CORRECTED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUED ON BACK (11885)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner _____ Date ____/____/____

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2C3HD46J1WH168625	CHRYSLER	CONCORDE	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

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CONTINUED ON BACK (11888)

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FOR AGENCY USE ONLY 118		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		OWNER INFORMATION (Type or Print) 586492 Home Number Work Number		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO and address to the vehicle manufacturer.		Signature of Owner [Redacted]		VEHICLE INFORMATION Vehicle Identification No. (VIN) [Redacted] Vehicle Make [Redacted] Vehicle Model [Redacted] Vehicle Year 1998 Current Odometer Reading 28,500		VEHICLE INFORMATION Vehicle Make CHRYSLER Vehicle Model CONCORDE Vehicle Year 1998 Current Odometer Reading 28,500		VEHICLE INFORMATION Purchase Date 3-1-98 Dealer's Name VALTON City Toledo State OH Zip Code 43604 Engine Size 6 Fuel Injection Gas Turbo Diesel		VEHICLE INFORMATION Transmission Type Automatic Antilock Brakes Yes Restraint System 3-Point Belt Motorbelt 2-Point Belt Passenger Airbag Driver Airbag Cruise Control Yes Drive Train Front Vehicle Type Car Body Style 4-Door		FAILED COMPONENT(S)/PART(S) INFORMATION Component 12230000 Part Name(s) INTERIOR SYSTEMS: SHOULDER BELTS Location Left Failed Part(s) Original Replacement		APPLICATION INCIDENT INFORMATION No of Failures Many Date(s) of Failure(s) 01-JAN-1999 Mileage at Failure(s) 15000 Vehicle Speed at Failure(s) N/A Failed Part(s) Available? Yes NHTSA Previously Contacted? Yes Reported to Police Yes		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) THE MATERIAL OF THE SEAT BELT IS SO THIN, WHICH CAUSES THE BELT TO TWIST ON EITHER SIDE OF THE LOOP, THAT IS LOCATED ON THE PILLAR BETWEEN THE DOORS. THIS CAUSES THE SEAT BELT NOT TO FUNCTION PROPERLY. THE PROBLEM WAS REPORTED TO THE CHRYSLER CORPORATION. THE PROBLEM HAS NOT BEEN CORRECTED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK		CONTINUE ON BACK IF NEEDED	
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

REPORTED TO CHRYSLER # 6734308

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES