

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 125

Date Received

24-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

855461

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMFU18L2WLA02757	FORD TRUCK	EXPEDITION	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02615000	Part Name(s) WHEELS:LUGS:NUTS:BOLTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL NUMBER 98V095000; RECALL REMEDY DID NOT CORRECTED THE PROBLEM, WHILE DRIVING FIVE LUGS: NUTS DISENGAGED FROM THE RIGHT REAR WHEEL, CAUSING THE WHEEL TO NEARLY COME OFF. PLEASE GIVE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 125	
Date Received 00 MAY - 3 PM '99 24 JAN - 2000 OFFICE EFFECTS INVESTIGATION 855461		Work Number Home Number same	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		Signature of Owner _____ Date _____	

Vehicle Identification No. (VIN) (located at bottom of windshield on driver's side) 1FMFU18L2WL402757		Vehicle Make FORD TRUCK		Vehicle Model EXPEDITION		Vehicle Year 1998		Current odometer reading 50,000	
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Purchase Date ☐ New ☒ Used		Dealer's Name HARALIS FORD		City LYNNWOOD		State WA		Zip Code 98036	
Engine Size (CID/CC/L)		Engine Type ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Vehicle Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		Body Style ☐ Sport Utility ☐ Truck ☐ Motorcycles	
Transmission Type ☐ Automatic ☐ Manual		Antilock Brakes ☐ Yes ☐ No		Restraint System ☒ 3-Point Belt ☒ Driver's Side Airbag ☒ Passenger's Side Airbag		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Location ☐ Front ☐ Left ☒ Right ☒ Rear	

Component 028 16040		Part Name(s) WHEELS:LUGS:NUTS:BOLTS		Location ☐ Front ☐ Left ☒ Right ☒ Rear		Failed Part(s) ☐ Original ☒ Replacement		No of Failures 1	
Date(s) of Failure(s)		Vehicle Speed at Failure(s) 1/2 50 MPH		Failed Part(s) Wheel		Available? ☒ Yes ☐ No		Failed Part(s) ☒ Yes ☐ No	

APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Number of Persons Injured N/A		Number of Fatalities N/A	
Estimated Property Damage \$ 340.00		Reported to Police ☐ Yes ☒ No		Crash ☐ Yes ☒ No	

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) RECALL NUMBER 98V095000; RECALL REMEDY DID NOT CORRECTED THE PROBLEM, WHILE DRIVING FIVE LUGS: NUTS DISENGAGED FROM THE RIGHT REAR WHEEL, CAUSING THE WHEEL TO NEARLY "DRIFTING" IN LANE, DIFFICULTY TO MAINTAIN LANE. I SLOWED SPEED AND EXPERIENCED "WOBBLING" FEELING. I THOUGHT I HAD FLAT TIRE. PULLED OVER AND DISCOVERED TIRE WAS FALLING OFF. REPAIR BILL INITIALLY DENIED BY FORD. LOCAL DEALER LATER REIMBURSED.					
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