

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

20-JAN-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

855251

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU65PSYZA42963	FORD TRUCK	EXPEDITION	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 08-NOV-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE IS IN GEAR & DRIVING, WOULD HAVE FOOT ON BRAKES TO STOP, AND VEHICLE WOULD LUNGE FORWARD AT 10MPH. WHEN THE BRAKES WERE SLIGHTLY RELEASED, THE RPMS WOULD BE REVING UP. TOOK VEHICLE TO DEALERSHIP & WAS INFORMED BY MECHANIC AFTER DIAGONISTIC WAS RUN, THAT EVERYTHING WAS ACCORDING TO SPECS. MANUFACTURER AGREED WITH DEALERSHIP. 'AK

CONTINUED ON BACK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Auto Safety Hotline		FOR AGENCY USE ONLY 117	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 585859		Date Received 01 FEB 16 AM 7:11 20 JAN 2000 OFFICE DEFECTS INVESTIGATION Reference No. 855251	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of your name and address to the vehicle manufacturer. Signature of Owner		YES ☒ NO ☐ Date 2/14/2000	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FMDU65P8YZA42963		Vehicle Make FORD TRUCK	
Vehicle Model EXPLORER EXPEDITION		Vehicle Year 2000	
Current Odometer Reading 			
Purchase Date 11/5/99		Dealer's Name Nortline Ford	
☒ New ☐ Used		City San Antonio, Texas Zip Code 78216	
Engine Size (CID/CC/L) 		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
No Cylinders 			
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☒ Sport Utl ☐ Truck ☐ Motorcycle ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08400008		Part Name(s) FUEL-THROTTLE LINKAGES AND CONTROL	
Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures 		Date(s) of Failure(s) 08-NOV-1999 Mileage at Failure(s) Vehicle Speed at Failure(s)	
Failed Part(s) Available? ☐ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 		Number of Fatalities 	
Estimated Property Damage 		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE VEHICLE IS IN GEAR & DRIVING, BRAKES ARE APPLIED TO STOP VEHICLE CONTINUES FORWARD AT 10MPH. WHEN THE BRAKES WERE SLIGHTLY RELEASED, THE RPMS IS SET AT 1000. TOOK VEHICLE TO DEALERSHIP & WAS INFORMED BY MECHANIC AFTER DIAGNOSTIC WAS RUN, THAT EVERYTHING WAS ACCORDING TO SPECS. MANUFACTURER AGREED WITH DEALERSHIP. AKANA BOTH CONTINUE TO SAY THAT ALL SPORT UTILITY VEHICLES DO THIS. WHEN ASKED, AUTO WAS DESIGNED TO CONTINUE GOING FORWARD AT 8 TO 10 MILES/ HOUR THROUGH REFUSE TO ANSWER THE QUESTION. THIS CONDITION IS CAUSING EXTRA WEAR ON BRAKES, EXTRA WEAR ON GEAR, IT USES MORE GAS (ABOUT 10 MILES TO GALLON - SUPPOSED TO BE 17 MILES TO GALLON) IT IS IRRITATING TO DRIVER AND LAST BUT NOT LEAST THERE IS SOME DANGER BECAUSE AUTO GIVES CONSIDERABLE RESISTANCE AGAINST DRIVER BRINGING CAR TO A STOP.			
CONTINUE ON BACK IF NEEDED			
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Certainly the Environmental Protection Agency should at the very least be concerned that excess gasoline is being used and certainly the atmosphere is being damaged.

Tronick Smith