

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

20-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

855156

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make ISUZU TRUCK	Vehicle Model RODEO	Vehicle Year 1999	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PULLING INTO A PARKING SPACE AFTER DEPRESSING THE BRAKES, VEHICLE CONTINUED TO TRAVEL, CAUSING CONSUMER TO RUN INTO STORE FRONT. PLEASE PROVIDE FURTHER INFORMATION.
 *AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 231	
		Date Received: <u>20 JAN 2000</u> OFFICE INVESTIGATION		Order or rt_dt: _____ od_rt: _____ up_ltr: _____ Reference No.: 855156	
OWNER INFORMATION (Type or Print) 					
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, provide your name and address to the vehicle manufacturer. Signature of Owner: _____ Date: <u>2/2/00</u>					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>4S2CK58W7K4323658-999</u>		Vehicle Make <u>ISUZU TRUCK</u>		Vehicle Model <u>RODEO</u>	
		Vehicle Year <u>1999</u>		Current Odometer Reading <u>22,700</u>	
Purchase Date <u>Jan, 99</u>		Dealer's Name <u>Jim Schuyler ISUZU</u>		Engine Size (CID/CC/L) _____ ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used		City <u>Bowling Green</u> State <u>Ky.</u> Zip Code <u>42104</u>		No Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
		Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☒ Rear ☐ 4-Wheel	
		Vehicle Type ☐ Car ☒ Sport UR ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>03250000</u>		Part Name(s) <u>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
				Failed Part(s) ☒ Original ☐ Replacement	
No. of Failures <u>6 or 7</u>		Date(s) of Failure(s) <u>1/19/00</u> Mileage at Failure(s) <u>22,700</u> Vehicle Speed at Failure(s) <u>5 MPH</u>		Failed Part(s) Available? ☒ Yes ☐ No	
				NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>None</u>	
				Number of Fatalities <u>None</u>	
				Estimated Property Damage <u>\$3,000.00</u>	
				Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE PULLING INTO A PARKING SPACE AFTER DEPRESSING THE BRAKES, VEHICLE CONTINUED TO TRAVEL, CAUSING CONSUMER TO RUN INTO STORE FRONT. PLEASE PROVIDE FURTHER INFORMATION. *AK I had turned into the parking space. As I applied the brakes the anti-lock began going off. The brake pedal went to the floor and the vehicle continued to roll. The anti-lock brakes seem to go off when hitting bumps in the road at slow speed. Then the brake pedal goes to the floor and most braking action is lost.					

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The pavement was dry at the time.

PL.

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Reference No.

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Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make ISUZU TRUCK	Vehicle Model RODEO	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-JAN-1999	Dealer's Name _____	Engine Size (CID/CC/L) 6 CYL	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 7	Date(s) of Failure(s) 19-JAN-2000 Mileage at Failure(s) 22700 Vehicle Speed at Failure(s) 5	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PULLING INTO A PARKING SPACE AFTER DEPRESSING THE BRAKES, VEHICLE CONTINUED TO TRAVEL, CAUSING CONSUMER TO RUN INTO STORE FRONT. *AK

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