



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

14-JAN-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

855002

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 2M3LN74W7RX673860	Vehicle Make MERCURY	Vehicle Model GRAND MARQUI	Vehicle Year 1994	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorshell ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06300000	Part Name(s) ELECTRICAL SYSTEM:WIRING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 30-NOV-1999 Mileage at Failure(s) 70 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS DRIVING 55MPH AT NIGHT WHEN THE LIGHT SWITCH WENT OUT. HAD NO INTERIOR OR OUTSIDE LIGHTING. TOOK VEHICLE TO DEALERSHIP IN MORNING. WAS INFORMED BY MECHANIC THE LIGHT SWITCH BURNED OUT. THE FUSE WAS STILL GOOD & DID NOT BLOW OUT. THE WIRE HARNESS HAD MELTED THE PLASTIC CONNECTOR. *AK

CONTINUED ON BACK (117)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 Auto Safety Hotline Vehicle Owner's Questionnaire NATIONWIDE 1-800-424-9393 DC METRO AREA (202) 366-0123 INTERNET: http://www.nhtsa.dot.gov		FOR AGENCY USE ONLY 117 Date Received <u>00 FEB 15 AM</u> <u>14-JAN-2000</u> OFFICE DEFECTS INVESTIGATION Reference No. <u>855002</u>	
U.S. Department of Transportation National Highway Traffic Safety Administration		OWNER INFORMATION (Type or Print) 	
Do you authorize NHTSA to provide access to your records for the manufacture of your vehicle? In the absence of your signature, this questionnaire will be sent to the vehicle manufacturer.		☐ YES ☐ NO Date <u>2/1/00</u>	
Signature of <u>[Redacted]</u>		Work Number _____ Home Number _____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>2M3LN74W7RX673860</u>	Vehicle Make <u>MERCURY</u>	Vehicle Model <u>GRAND MARQUI</u>	Vehicle Year <u>1994</u>
		Current Odometer Reading <u>71000</u>	
Purchase Date <u>94</u> ☒ New ☒ Used	Dealer's Name <u>COMPASS LINCOLN/MERCURY</u> City <u>ORANGE</u> State <u>NJ</u> Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
		Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>08300060</u>	Part Name(s) <u>ELECTRICAL SYSTEM: WIRING</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures _____	Date(s) of Failure(s) <u>30-NOV-1999</u> Mileage at Failure(s) <u>70000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WAS DRIVING 55MPH AT NIGHT WHEN THE LIGHT SWITCH WENT OUT. HAD NO INTERIOR OR OUTSIDE LIGHTING. TOOK VEHICLE TO DEALERSHIP IN MORNING. WAS INFORMED BY MECHANIC THE LIGHT SWITCH BURNED OUT. THE FUSE WAS STILL GOOD & DID NOT BLOW OUT. THE WIRE HARNESS HAD MELTED THE PLASTIC CONNECTOR. *AK MECHANIC STATED TO OWNER THAT THIS ONE WAS NOT THAT BAD YOU SHOULD HAVE OTHERS!! (AK)			
CONTINUE ON BACK IF NEEDED			
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