



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 335

Date Received

10-JAN-2000

Od_or _____
R_dt _____
od_rt _____
up_ltr _____

Reference No.

854812

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make SATURN	Vehicle Model SL1	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05250000 08210000	Part Name(s) ENGINE COOLING SYSTEM:BELTS ELECTRICAL SYSTEM:ALTERNATOR:GENERATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) <u>05-JAN-2000</u> Mileage at Failure(s) <u>57000</u> Vehicle Speed at Failure(s) <u>45</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SERPENTINE BELT TENSIONER KEPT TENSION ON THE BELT FELLED. LATER, ALTERNATER CAME ON, AND THEN CONSUMER LOST POWER STEERING. IF CONSUMER WAS TO LOSE IT ON THE HIGHWAY AT 70 MPH, THERE COULD BE A SERIOUS ACCIDENT. MECHANIC SAYS BELT WAS VERY POORLY DESIGNED. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FEB -9 AM 6:02

10-JAN-2000

OFFICE OF
DEFECTS INVESTIGATION

Ord or

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app tr

Reference No.

854812

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/19/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1F82HS283VZ320975	SATURN	SL1	1997	058284
Purchase Date March-1997	Dealer's Name SATURN OF TIMLEY PARK		Engine Size (CID/CC/L) 2.0	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☒ New ☐ Used	City TIMLEY PARK State IL Zip Code 60477		No Cylinders 4	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other			Body Style ☐ Sport Util. ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05250000 08210000	Part Name(s) AUTOMATIC BELT TENSIONER ENGINE COOLING SYSTEM BELTS ELECTRICAL SYSTEM: ALTERNATOR: GENERATOR	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 05-JAN-2000 Mileage at Failure(s) 57000 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Light
AUTOMATIC BELT TENSIONER FAILED. TENSION ON THE BELT FAILED LATER, ALTERNATOR CAME ON, AND THEN CONSUMER LOST POWER STEERING. IF CONSUMER WAS TO LOSE IT ON THE HIGHWAY AT 70 MPH, THERE COULD BE A SERIOUS ACCIDENT. MECHANIC SAYS BELT TENSIONER POORLY DESIGNED. *AK

I MADE SOME CORRECTIONS ON THE ABOVE STATEMENT.

MY CAR IS ONLY 2 1/2 YEARS OLD, THIS TYPE OF FAILURE SHOULD NOT HAVE OCCURRED THIS SOON, IF EVER.

CONTINUE ON BACK IF NEEDED

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