

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 119

Date Received

06-JAN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

854761

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	BMW	525	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10122000 13450000	Part Name(s) VISUAL SYSTEMS:GLASS:MANUAL WINDOW DOOR AND SIDE STRUCTURE:DOOR ASSEMBLY:LATCHES AND LOCKS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN ATTEMPTING TO EXIT CONSUMER IS UNABLE TO OPEN THE DOOR OR ADJUST THE WINDOWS FROM INSIDE THE VEHICLE. ALSO, THERE IS RECALL 94V219000 FOR THE SAME TYPE OF PROBLEM. DEALER STATES VEHICLE IS NOT INCLUDED IN THE RECALL. PLEASE PROVIDE ANY FURTHER DETAILS.
*AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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00 FEB -2 AM
06-JAN-2000OFFICE
DEFECTS INVESTIGATION

Od or

A dt

On it

up_ltr

Reference No.

854761

Work Number

Home Number

OWNER INFORMATION (Type or Print)

583033

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/01/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of
windshield on driver's side)WBANDG320SGKA0070
NOT AVAILABLE

Vehicle Make

BMW

Vehicle Model

525i

Vehicle Year

1995

Current Odometer Reading

78716.0

Purchase Date

18 APRIL 98

Dealer's Name

Engine Size
(CID/CC/L)

No Cylinders 6

☐ Turbo
☐ Diesel
☐ Gas☒ Fuel Injection☒ New ☒ Used

City State Zip Code

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Lite☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

10122000
13450000

Part Name(s)

VISUAL SYSTEMS:GLASS:MANUAL WINDOW DOOR AND SIDE
STRUCTURE:DOOR ASSEMBLY:LATCHES AND LOCKS

Location

☐ Left
☐ Front☐ Right
☐ Rear

Failed Part(s)

☐ Original
☐ Replacement

No of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN ATTEMPTING TO EXIT CONSUMER IS UNABLE TO OPEN THE DOOR OR ADJUST THE WINDOWS FROM INSIDE THE VEHICLE. ALSO, THERE IS RECALL 94V219000 FOR THE SAME TYPE OF PROBLEM, DEALER STATES VEHICLE IS NOT INCLUDED IN THE RECALL. PLEASE PROVIDE ANY FURTHER DETAILS.

*AK

MY KIDS WERE PLAYING INSIDE THE CAR WITH THE REMOTE CONTROL AND THEY ACCIDENTALLY PRESS THE DOUBLE LOCK BUTTON. THEY WERE UNABLE TO EXIT EITHER FROM THE DOORS OR FROM THE WINDOWS OF THE VEHICLE. EVEN WITH THE KEY IN THE IGNITION THEY STILL WON'T BE ABLE TO OPEN THE DOORS AND WINDOWS.

IT TOOK US AT LEAST HALF AN HOUR BEFORE WE GET THEM OUT OF THE CAR.

CONTINUE ON BACK IF NEEDED

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