



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

04-JAN-2000

Od_or _____
R_dt _____
od_rt _____
up_ltr _____

Reference No.

854703

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 4E3AK44Y4TE335168	Vehicle Make EAGLE	Vehicle Model TALON	Vehicle Year 1996	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02152000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:LOWER:BALL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 23-SEP-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECEIVED RECALL NOTICE #99V066003. SET APPOINTMENT WITH DEALER. TOOK VEHICLE TO DEALERSHIP. WAS INFORMED BY MECHANIC, AFTER CHECKING VEHICLE, THAT THE VEHICLE DID NOT HAVE THE PROBLEM INDICATED IN RECALL LETTER. WAS DRIVING VEHICLE INTO A PARKING LOT WHEN THE WHEEL CAME OFF. TAKING VEHICLE BACK TO DEALERSHIP TO HAVE THE REPAIR DONE.

AK

CONTINUED ON BACK (117)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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04 JAN 2000

OFFICE
EFFECTS INVESTIGATION
 Od or
rt dt
4drt
up_ltr

Reference No.

864703

Work Number

Home No

OWNER INFORMATION (Type or Print)

582767

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of your name and address to the vehicle manufacturer.

☒ YES☐ NO

Signature of Owner

Date 1/20/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)

4E3AK44Y4TE335168

Vehicle Make

EAGLE

Vehicle Model

TALON

Vehicle Year

1996

Current Odometer Reading

68,479

Purchase Date

Oct. 1997

Dealer's Name Moore Jeep/Eagle

Engine Size
(CID/CC/L)

2.0L

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection
☐ New ☒ Used

City Ellisville State MO Zip Code 63011

No Cylinders

4

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
62152000

Part Name(s)

SUSPENSION:INDEPENDENT FRONT CONTROL ARM:LOWER:BALL

Location

☒ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s)

23-SEP-1999

Mileage at Failure(s)

68,110

Vehicle Speed at Failure(s)

10 mph

Failed Part(s)
Available?☒ Yes☐ NoNHTSA Previously
Contacted?☐ Yes☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

\$2,000

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECEIVED RECALL NOTICE #99V066003. SET APPOINTMENT WITH DEALER. TOOK VEHICLE TO DEALERSHIP. WAS INFORMED BY MECHANIC, AFTER CHECKING VEHICLE, THAT THE VEHICLE DID NOT HAVE THE PROBLEM INDICATED IN RECALL LETTER. WAS DRIVING VEHICLE INTO A PARKING LOT WHEN THE WHEEL CAME OFF. TAKING VEHICLE BACK TO DEALERSHIP TO HAVE THE REPAIR DONE.

*AK

CONTINUE ON BACK IF NEEDED

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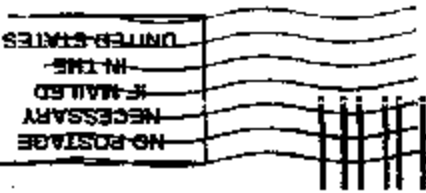
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

Official Business
Penalty for Private Use \$300

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590



Immediately upon receipt of recall notice #827, faxed to my son in L.A. CA. Vehicle taken to Reseda Dodge Sales, Reseda CA. 9/23/99. Inspected vehicle for recall notice and said no repairs necessary. My son drove vehicle back to St Louis, Mo. On 12-1-99 while leaving his apartment in Columbia, Mo, wheel collapsed under car. Car towed to University Chrysler, Columbia, Mo. They inspected vehicle and determined faulty lower lateral arm boot problem per recall notice. They said it should have been caught & fixed by Reseda Dodge Sales. University Chrysler fixed both mechanical problem & body damage. Repairs Authorization recall # 6532356

Fold to show Return Address (no stamp needed). Fasten with tape or staple and mail.									
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)									
TIRE IDENTIFICATION NO. *									
MANUFACTURER/TIRE NAME									
SIZE									
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									