Form Approved: O.M.B. No. 2127-0039

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 294

Date Received: 04-JAN-2000

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No.: 854693

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2C1MR5227W6723263	GEO	METRO	1998	

Purchase Date: ☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) _____
No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
05100000	ENGINE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures		Failed Part(s) Available?	NHTSA Previously Contacted?
	Date(s) of Failure(s) _____ Mileage at Failure(s) 45 Vehicle Speed at Failure(s) _____	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN SHIFTING AND OR APPLYING THE BRAKES THE VEHICLE WILL STALL OUT AND DIE. DEALER HAS INSPECTED THE VEHICLE SEVERAL TIMES, AND HAS NOT BEEN ABLE TO CORRECT THE PROBLEM. MANUFACTURER HAS BEEN NOTIFIED. *AK

CONTINUED ON BACK IF NEEDED

Form Approved: O.M.B. No. 2127-0006

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

00 FEB -9 AM 9:29
OFFICE OF DEFECTS INVESTIGATION

FOR AGENCY USE ONLY 284

Date Received: 04-JAN-2000

Od_or
st_dt
od_rt
up_ltr

Reference No. 864693

OWNER INFORMATION (Type or Print)

[redacted]

Work Number [redacted]
Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? [X] YES [ ] NO
In the absence of an a[redacted]ovide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 1/20/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2C1MR5227W6723263	GEO	METRO	1998	46,724

Purchase Date
[X] New [ ] Used

Dealer's Name Reedman Chevrolet
City Langhorne State PA Zip Code 19047-3004

Engine Size (CID/CC/L) 1.3L SOHC 4 MFI
No Cylinders
[ ] Turbo [ ] Diesel [ ] Gas [X] Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
[X] Manual [ ] Automatic	[ ] Yes [X] No	[X] 3-Point Belt [ ] Motorbelt [X] Driverside Airbag [ ] 2-Point Belt [X] Passengerside Airbag	[ ] Yes [X] No	[X] Front [ ] Rear [ ] 4-Wheel	[X] Car [ ] Sport Utl [ ] Van [ ] Truck [ ] Minivan [ ] Motorcycle [ ] Other	[ ] 2-Door [X] 4-Door [ ] Stationwagon [ ] Pick Up Truck [ ] Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
05100000	ENGINE	[ ] Left [ ] Right [ ] Front [ ] Rear	[X] Original [ ] Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
7-8	4-99 Through Present / 36K-45K / Various	[ ] Yes [ ] No	[ ] Yes [ ] No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
[ ] Yes [X] No	[ ] Yes [X] No				[ ] Yes [X] No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN SHIFTING AND OR APPLYING THE BRAKES THE VEHICLE WILL STALL OUT AND DIE. DEALER HAS INSPECTED THE VEHICLE SEVERAL TIMES, AND HAS NOT BEEN ABLE TO CORRECT THE PROBLEM. MANUFACTURER HAS BEEN NOTIFIED. *AK

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The first thing is the service engine light comes on. Then the gears grind/stick when shifting. Finally the car shuts off and the wheels lock when decelerating, braking, turning.

U.S. Department of Transportation

National Highway Traffic Safety Administration

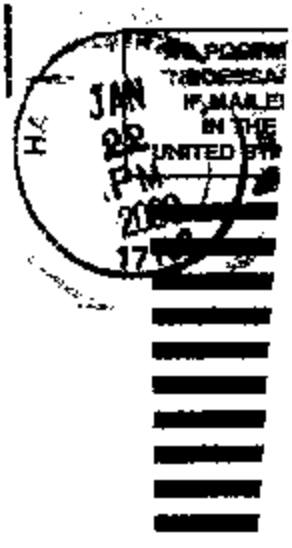
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



[redacted]

LEFEVER BROS. INC.

406 U.S. RTE. 15 NORTH
P.O. BOX 680
DILLSBURG, PA 17019

PHONES
432-0011
766-0000

57170

DATE 6/4/99

[redacted]

YEAR	MAKE	MODEL	
78	Chev.	Malibu	[redacted]

IDENTIFICATION OR SERIAL NO.	MILEAGE	LICENSE NO.
	37907	[redacted]

OPERATION	LABOR
Lubrication	
Change Oil	
Change Oil Filter Cart.	
State Inspection	
Balance Wheels	
Pack Front Wheel Bearings	
Adjust Brakes	
X Time	
Service Transmission	

RE	Eng. STALLS, SHUTS OFF???	
24	Allen Pt. Eng. Tools Pt.	4.00

CUSTOMER LABOR CHARGES ARE BASED ON A RATE OF:
45.00 PER HOUR-CHASSIS
45.00 PER HOUR-BODY

ORIGINAL ESTIMATE $ | REVISED ESTIMATE $ | DATE | TIME | AUTHORIZED BY | ☐ BY PHONE ☐ IN PERSON

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

[illegible]

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF

X

DESCRIPTION	AMOUNT
LABOR MECHANICAL	4.00
LABOR BODY SHOP	
SUBLET MECHANICAL	
SUBLET BODY SHOP	
PARTS & ACCESS. MECH.	
PARTS & ACCESS. BODY SHOP	

Thank You

24228

LEFEVER BROS. INC.

R. D. 4?? U.S. ROUTE 15 NORTH
DILLSBURG, PA. 170??

PHONES 4??-??11 7??-????

DATE	?/1/??
WRITTEN BY	
TIME RECEIVED	A.M. / P.M.
TIME PROMISED	A.M. / P.M.
SPEEDOMETER	34,860
DELIVERY DATE	
TRIM AND PAINT	
VEHICLE SERIAL NUMBER	2G1MR5227W6723263
ENGINE NUMBER / TRANS. NUMBER	
AXLE NUMBER	
LICENSE	

[redacted]

- ☐ LUBRICATE
- ☐ CHANGE OIL
- ☐ CHANGE OIL FILTER ELEM.
- ☐ SERVICE AIR CLEANER
- ☐ [illegible]
- ☐ [illegible]
- ☐ [illegible]
- ☐ [illegible]
- ☐ POLISH

LABOR CHARGES

FC	OPER. NO.	TIME	REPAIR ORDER - LABOR INSTRUCTIONS	INTERNAL
		24	Eng shuts off	
			Ck eng lite out # PO 304	
			Repl #4 spark plug RT	

ITEM NO. OR DESCRIPTION		SALE

QTY.

GTS. OIL @

LUB. GREASE @

SUBLET REPAIRS

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS ...

WARRANTY CLAIMS

[redacted]

24416

LEFEVER BROS. INC.

R. D. 400 U.S. ROUTE 15 NORTH
DILLSBURG, PA. 17019

PHONES

DATE 9/7/99

WRITTEN BY

ITEM NO. OR DESCRIPTION		SALE

TIME RECEIVED A.M. P.M.

TIME PROMISED A.M. P.M.

SPEEDOMETER

DELIVERY DATE

YEAR/MAKE 97 Chev.

MODEL Metro

TRIM AND PAINT

ENGINE NUMBER / TRANS. NUMBER

VEHICLE SERIAL NUMBER 2C1MR5227W6723863

AXLE NUMBER

[redacted]

LUBRICATE ☐
CHANGE OIL ☐
☐
☐
☐
☐
☐
☐
POLISH ☐

FC	OPER. NO.	TIME	REPAIR ORDER - LABOR INSTRUCTIONS	INTERNAL
	90		Replace Pad road test	
			WCR	

SUBLET REPAIRS

GAS OIL @

LUB GREASE @

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF

[redacted]

24314

LEFEVER BROS. INC.

R. D. 400 U.S. ROUTE 15 NORTH
DILLSBURG, PA. 17019

PHONES
432-8011
766-[illegible]

DATE 7/1/9/92

ITEM NO. OR DESCRIPTION	SALE	TIME RECEIVED	
2		A.M.	P.M.
		TIME PROMISED	
		A.M.	P.M.

SPEEDOMETER [illegible]

DELIVERY DATE [illegible]

TRIM AND PAINT

VEHICLE SERIAL NUMBER [illegible]

ENGINE NUMBER / TRANS. NUMBER

AXLE NUMBER

[redacted]

LUBRICATE	☐
CHANGE OIL	☐
[illegible]	☐
[illegible] AIR CLEANER	☐
[illegible]	☐
[illegible]	☐
[illegible]	☐
[illegible]	☐
POLISH	☐

FC	OPER. NO.	TIME	REPAIR ORDER - LABOR INSTRUCTIONS	INTERNAL
		2.4	[illegible]	
			A0 3048 [illegible]	
			[illegible]	
			[illegible]	

[illegible]

SUBLET REPAIRS

GAS. OIL @

LUB. GREASE @

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER [illegible]

[redacted]

24611

LEFEVER BROS. INC.

R. D. 4 U.S. ROUTE 15 NORTH
DILLSBURG, PA. 17019

PHONES

ITEM NO. OR DESCRIPTION	SALE	TIME RECEIVED A.M. P.M.	TIME FINISHED A.M. P.M.

TRIM AND PAINT

VEHICLE SERIAL NUMBER

ENGINE NUMBER TRANS. NUMBER

[redacted]

REPAIR ORDER • LABOR INSTRUCTIONS

INTERNAL

Check light on
Replace #4 plug
Replace #4 injector
Replace #2 plug wire
Replace #1 plug

[redacted]

GTS. OIL @

LBS. GREASE @

SUBLET REPAIRS

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER