Form Approved: O.M.B. No. 2127-0039

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 119

Date Received: 03-JAN-2000

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No.: 854648

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	FORD TRUCK	RANGER	1996	

Purchase Date
☒ New ☐ Used

Dealer's Name_____
City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other_____ ☐ Sport Utl ☒ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
08540000	ELECTRICAL SYSTEM:IGNITION:ELECTRONIC CONTROL UNIT	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN TRAVLEING CONSUMER NOTICED DIMMER LIGHTS COME ON. ALSO WINDSHIELD WIPERS AND THE DOOR WARNING LIGHT WOULD COME ILLUMINATED ON THE DASH. CONSUMER HAS CONTACTED THE DEALER, DEALER STATED THE COMPUTER CHIP HAS GONE BAD. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK IF NEEDED

Form Approved: O.M.B. No. 2127-0008

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FOR AGENCY USE ONLY 119

Date Received
00 FEB 16 AM 10:
03-JAN-2000
OFFICE
DEFECTS INVESTIGATION

Od_or
ld_lt
od_lt
up_ltr

Reference No.
854648

OWNER INFORMATION (Type or Print)

[redacted] 582472

Work Number [redacted]
Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ■ YES ☐ NO
In the absence of an a[redacted] NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 01/31/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	FORD TRUCK	RANGER	1996	49,562

Purchase Date
☒ New ■ Used

Dealer's Name
City State Zip Code

Engine Size (CID/CC/L 2.3L
No Cylinders 4
☐ Turbo ☐ Diesel ■ Gas ■ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
■ Manual ☐ Automatic	☐ Yes ☒ No	■ 3-Point Belt ☐ Motorbelt ■ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ■ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ■ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
08540000	ELECTRICAL SYSTEM:IGNITION:ELECTRONIC CONTROL UNIT	☐ Left ☐ Right ☐ Front ☐ Rear	■ Original ☐ Replacement

No of Failures

Date(s) of Failure(s) Repetitive daily
Mileage at Failure(s)
Vehicle Speed at Failure(s) any time

Failed Part(s) Available? ■ Yes ☐ No

NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN TRAVLEING CONSUMER NOTICED DIMMER LIGHTS COME ON. ALSO WINDSHIELD WIPERS AND THE DOOR WARNING LIGHT WOULD COME ILLUMINATED ON THE DASH. CONSUMER HAS CONTACTED THE DEALER, DEALER STATED THE COMPUTER CHIP HAS GONE BAD. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*													MANUFACTURER/TIRE NAME	SIZE
D	O	T												

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

A computer chip has gone bad in which turns out the door light and windshield wiper intervals. The door light will sometimes come on at night while driving causing a dangerous glare on the windshild until it decides to go off. The windshield wippers will also turn on and off for No reason at all, even if the have not been used. The dealer says that it will cost 180$ to fix since it is out of the warranty. I worry that Someday I may Stop Somewhere and come back out to find a dead battery because the computer chip turned it on. Sometimes I have to wait for five minutes to make Sure it goes off.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590