



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

29-DEC-1999

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

854535

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make PONTIAC	Vehicle Model GRAND AM	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	--	---	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000	Part Name(s) LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>15-MAY-1998</u> Mileage at Failure(s) <u>26000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ONGOING / INTERMITTENT PROBLEM WITH DAY RUNNING LIGHTS AND HEAD LIGHTS GOING OUT. VEHICLE BEEN IN/OUT OF DEALER SHOP ON THREE OCCASIONS, AND PROBLEM STILL GOES UNRESOLVED. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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of Transportation
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INTERNET: <http://www.nhtsa.dot.gov>

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RECEIVED

CC JUN 21 PM 9:10
29-DEC-1999

OFFICE
DEFECTS INVESTIGATION

Od_or _____
ri_dt _____
od_rt _____
up_lr _____

Reference No.

854535

OWNER INFORMATION (Type or Print)

Work Num _____

Home Num _____

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized dealer, NHTSA will not provide name and address to the vehicle manufacturer.

Signature of Owner _____

Date 1/12/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1G3NE5SM1VC79758 Vehicle Make PONTIAC Vehicle Model GRAND AM Vehicle Year 1997 Current Odometer Reading 27100

Purchase Date

JULY 97Dealer's Name Bonander Pontiac Inc.

Engine Size (CID/CC/L)

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

☒ New ☐ UsedCity Turlock State CA Zip Code 95380No Cylinders 6

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag

Cruise Control

☐ Yes
☒ No

Drive Train

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Utl
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other _____

Body Style

☐ 2-Door
☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000 Part Name(s) LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement

No of Failures

Date(s) of Failure(s) 15-MAY-1998Mileage at Failure(s) 26000

Vehicle Speed at Failure(s) _____

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ONGOING / INTERMITTENT PROBLEM WITH DAY RUNNING LIGHTS AND HEAD LIGHTS GOING OUT. VEHICLE BEEN IN/OUT OF DEALER SHOP ON THREE OCCASIONS, AND PROBLEM STILL GOES UNRESOLVED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer your response, or a statistical summary thereof, may be used in support of the agency's action.

MODE = MEMORY TRANSMISSION

START=JAN-18 12:52

END=JAN-18 13:14

FILE NO.= 126

NO.	COM	ADDR/NTWK	STATION NAME/ TELEPHONE NO.	PAGES	PRG.NO.	PROGRAM NAME
001	INC	*	12024932898	000/005		

-MACERICH VINTAGE FAIRE -

***** -MANAGEMENT OFFICE- *****

To
Cristen Crunderson
202-493-2898

It's been 10 days I haven't heard
from Dealer regarding my car to see
what they gone do.

Thank you

BONANDER PONTIAC, INC.

DBA BONANDER PONTIAC - BUICK - GMC

54738

WORKORDER

PAGE 1



231 South Center Street * Turlock, CA 95380

(209) 632-8871

SERVICE ADVISOR: 511 HANSEN, BILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
WHITE	97	PONTIAC GRAND AM	1G2NE52M1VC797518		7014/	T5887
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
03.JUL97			17:00 08JAN98		0.00 CASH	
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:1474P DLR:23049				
08JAN98 14:07						

LINE	OP CODE	TECH	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	N000		WP94	CUST REPORTS THE RADIO VOLUME KNOB IS INTERMITTANT.

# B	E200		WP94	CUST REPORTS THE POWER STEERING SYSTEM IS LEAKING FLUID ON THE GROUND.
-----	------	--	------	--

# C	N000		WP94	CUST REPORTS THE BLUE HEADLIGHT INDICATOR IS FLASHING AT TIMES WITH THE DRL ON.
-----	------	--	------	---

# D	NOTE		ISP	CHECK TIRE PRESSURES.
-----	------	--	-----	-----------------------

Preliminary Estimate : \$59.00

THANK YOU FOR CHOOSING
BONANDER PONTIAC BUICK
AND GMC FOR YOUR GM
VEHICLES SERVICE NEEDS
HAVE A GREAT DAY !!!

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SALES CHECK TEST INDICATES ARE NECESSARY. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT, PLEASE READ REVERSE SIDE.

I, the registered vehicle owner, hereby authorize the repair work herein set forth to be done with the necessary material and agree that you are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and your employees permission to operate the vehicle hereafter described on claims, highways or elsewhere for the purpose of making and/or inspection. An employee of Bonander Pontiac, Inc. is hereby acknowledged on the above vehicle to accept the amount of repair charges. I hereby appoint Bonander Pontiac, Inc. as my agent to act and empower you to negotiate and cash any draft or instrument issued in payment of this repair order by any third party in my name and to sign my name thereon. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by dealer. Said customer is hereby notified that the said property or its contents, if not insured or protected to the amount of actual cash value thereof, or otherwise, by the undersigned dealer against loss or damage by theft, fire or vandalism while the property remains with the dealer. Customer waives all claims of personal property have been left in the vehicle, and the dealer is not responsible for any loss or damage to the vehicle. Customer will be responsible for payment of reasonable attorney fees and costs in the event suit is brought for collection. I authorize warranty work to be performed on my vehicle. In the event the any work performed is not accepted for warranty payment by the manufacturer, then I, the customer, will be held responsible for the outstanding balance. The agreement in no way limits your warranty coverage. If this situation does occur, then you will receive documentation of denied warranty for your records.

PRELIMINARY
ESTIMATEWHICH INCLUDES A
HAZARDOUS WASTE
DISPOSAL FEE OF

AUTHORIZED BY: X

TERMS: CASH OR APPROVED CREDIT CARDS
UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK. ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

☐ SAVE PARTS

X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
REASON				REVISED TOTAL
DATE				TIME
PHONE # OR IN PERSON				AUTHORIZED BY
REASON				REVISED TOTAL
DATE				TIME
PHONE # OR IN PERSON				AUTHORIZED BY
REASON				REVISED TOTAL

LOCATION

QUALITY
CONTROLLED BY

MILES

BAR # AB 008708

EPA # CAD 981982564

CUSTOMER ESTIMATE COPY

13113

61939

BONANDER PONTIAC, INC.

DBA BONANDER PONTIAC - BUICK - GMC

INVOICE

231 South Center Street

Turlock, CA 95380

PAGE 1

(209) 632-8871

SERVICE ADVISOR: 454 WILL BELCHER

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	MI/AGE IN/OUT	TAG
WHITE	1997	PONTIAC GRAND AM	1G2NES2M1VC797518		19321/19321	T2813
INL DATE	PROD DATE	WARR EXP	PROMISED	PD NO	PAYMENT	INV DATE
03JUL1997			17:00 19FEB99		0.00 CASH	12MAR1999

P.D. OPENED

READY

OPTIONS:

STK:1474P DLR:23049

10:12 19FEB99 15:46 12MAR99

LINE OPCODE TECH TYPE HOURS

LIST

NET

TOTAL

A CUST STATES: DAYTIME RUNNING LIGHTS INNOE AT TIMES.

CAUSE: 6D

NOSES DAYTIME RUNNING LIGHT COMPONENTS - REPLACE

SENSOR

476 WP94 1.10

1 10067986 SENSOR-HD

FC: 5D

PART#: 10067986

COUNT:

CLAIM TYPE:

AUTH CODE:

OL

(N/C)

(N/C)

REPLACED DEFECTIVE SUNLIGHT SENSOR

B CUST STATES: DOME LIGHT INNOE FROM PASSENGER DOOR

CAUSE: 6N

NE204 WIRING AND/OR CONNECTOR - REPAIR DOOR JAMB

SWITCH RIGHT FRONT

476 WP94 0.50

FC: 6N PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

03

(N/C)

RECONNECT AND SECURE RIGHT FRONT DOOR SWITCH.

C CUST STATES: RADIO VOLUME INNOE AT TIMES.

CAUSE: 6C

R0752 RECEIVER, RADIO - RETURN TO AC-DELCO REMOVE

RADIO

476 WP94 0.20

(N/C)

SIGNATURE
COPY

ORIGINAL ESTIMATE #			FINAL REVISED ESTIMATE #			DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	
						PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						ADJUSTMENTS	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	
I ACKNOWLEDGE NOTICE AND DEAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.			I ACKNOWLEDGE RECEIPT OF VEHICLE AND HAVE RECEIVED A COPY OF THIS INVOICE.				

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.

SIGNATURE FILE COPY

BAR# AB 008708

EPA# CAD 88182564

13113

61939

BONANDER PONTIAC, INC.

DRA BONANDER PONTIAC - BUICK - GMC

INVOICE

231 South Center Street

Turlock, CA 95380

(209) 632-8871

PAGE 2

SERVICE ADVISOR: 454 WILL BELCHER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
WHITE	1997	PONTIAC GRAND AM	1G2NE52M1VC797518		19321/19321	T2813
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE
03JUL1997			17:00 19FEB99		0.00 CASH	12MAR1999

H.O. OPENED: READY: OPTIONS: STK:1474P DLR:23049

10:12 19FEB99 15:46 12MAR99

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

EC-6G PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

03

REPLACED DEFECTIVE RADIO WITH UNIT SUPPLIED BY DELCO:

EST: 0.00

19FEB99 10:12 SA: 454

GM PARTS WARRANTY 12 MO 12,000 MILES WHICH
EVER OCCURS FIRST.SIGNATURE
COPY

ORIGINAL ESTIMATE #			FINAL REVISED ESTIMATE #			DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	0.00
						PARTS AMOUNT	0.00
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	0.00
						ADJUSTMENTS	0.00
						SALES TAX	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.						PLEASE PAY THIS AMOUNT	0.00
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.							

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.

SIGNATURE FILE COPY

BAR# AB 008708

EPA# CAD 981982564

13113

62761

BONANDER PONTIAC, INC.

DLA BONANDER PONTIAC - BUICK - GMC

INVOICE

231 South Center Street

Turlock, CA 95380

PAGE 1

(209) 632-8871

SERVICE ADVISOR: 454 WILL BELCHER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
WHITE	1997	PONTIAC GRAND AM	1G2NE52M1VC797518		20452/20452	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE
03JUL1997			17:00 06APR99		0.00 CASH	13APR1999
R.O. OPENED		READY	OPTIONS: STK:1474P DLR:23049			

09:52 06APR99 11:10 13APR99

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A/CUST STATES: PROBLEM WITH DAYTIME RUNNING LIGHTS WHEN PUT INTO GEAR
LIGHTS DO NOT COME ON AND AT TIMES AT NIGHT LIGHTS WILL GO OFF
AND HIGH BEAM INDICATOR FLASHES AND LIGHTS HAS TO BE TURNED ON
WITH HEAD LIGHT SWITCH.

CAUSE: 6D

N6175 WIRING AND/OR CONNECTOR - REPAIR DAYTIME

RUNNING LIGHTS

476 WP94 2.05

(N/C)

661 WP94 0.45

(N/C)

2.50

(N/C)

12167138 SOCKET

(N/C)

FC: 6D

PART#: 10067966

COUNT: 2

CLAIM TYPE:

AUTH CODE: E

OL

REPLACED DEFECTIVE DRL SENSOR AND SOCKET.

EST: 31.00 06APR99 09:52 SA: 454

ON PARTS WARRANTY 12 MO 12,000 MILES WHICH
EVER OCCURS FIRST.

SIGNATURE
COPY

ORIGINAL ESTIMATE #			FINAL REVISED ESTIMATE #			DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	0.00
						PARTS AMOUNT	0.00
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	0.00
						ADJUSTMENTS	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE			I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.				

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.

SIGNATURE FILE COPY

BAR# AS 008708

EPA# CAD 981982564

13113

66817

BONANDER PONTIAC, INC.

DBA BONANDER PONTIAC - BUICK - GMC

INVOICE

231 South Center Street

Turlock, CA 95380

(209) 632-8871

PAGE 1

SERVICE ADVISOR: 360 MARK S BAILEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
WHITE	1997	PONTIAC GRAND AM	1G2NE52M1VC797518		26290/26290	
DEL DATE	PRGD DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE
03JUL1997			17:00 25OCT99		0.00 CASH	11NOV1999
R.O. OPENED	READY	OPTIONS: STK:1474P DLR:23049				

10:32 25OCT99 11:19 11NOV99

LINE	DCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	-------	------	------	-------	------	-----	-------

A CUST STATES THAT THE DAYTIME RUNNING AND HEADLIGHTS WILL NOT WORK AT TIMES

CAUSE: 6D

N2290 SWITCH - REPLACE HEADLAMP

476 WP94 1.90 (N/C)

1 22655204 SWITCH (N/C)

FC: 6D

PART#: 22655204

COUNT: 1

CLAIM TYPE:

AUTH CODE: E

OL

REPLACED DEFECTIVE HEADLAMP SWITCH ASSY. T.A.C. CASE #3544136. CUSTOMER ASSISTANCE FILE #99170802.

B CUST STATES THAT THE BRAKES ARE MAKING NOISE WHEN BRAKING

H111 INSPECT ALL BRAKES. REPORT ON CONDITION AND

WEAR. INCLUDES OPERATIONAL PERFORMANCE IF

NECESSARY. REPORT RECOMMENDATIONS, AND

RECORD FINDINGS.

476 ISP 0.00 (N/C)

50% REMAINING ON THE BRAKE LININGS, CLEANED THE LININGS. LUBED THE SLIDE PINS AND HARDWARE.

EST: 65.00 25OCT99 10:32 SA: 360

GM PARTS WARRANTY 12 MO 12,000 MILES WHICH EVER OCCURS FIRST

SIGNATURE
COPY

ORIGINAL ESTIMATE #			FINAL REVISED ESTIMATE #			DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	0.00
						PARTS AMOUNT	0.00
						GAS, OIL, LUB	0.00
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	0.00
						ADJUSTMENTS	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

66817

BONANDER PONTIAC, INC.

DBA BONANDER PONTIAC - BUICK - GMC

WORKORDER

231 South Center Street

PAGE 1

Turlock, CA 95380

(209) 632-8871

SERVICE ADVISOR: 360 BAILEY, MARK S

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
WHITE	1997	PONTIAC GRAND AM	1G2NE52M1VC797518		26290/	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
03 JUL 1997			17:00 25 OCT 99		0.00 CASH	
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:1474P DLR:23049				

25 OCT 1999 10:32

LINE OF CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS

A N000 WP94 CUST STATES THAT THE DAYTIME RUNNING AND HEADLIGHTS
WILL NOT WORK AT TIMES

REPLACED REAR LIGHTS

B 126 WP94 CUST STATES THAT THE BRAKES ARE MAKING NOISE WHEN
BRAKING

Preliminary Estimate : \$65.00

THANK YOU FOR CHOOSING
BONANDER PONTIAC BUICK
GMC. HAVE A GREAT DAY
GM PART WARR 12MO 12,000
WHICHEVER OCCURS FIRST.

DAVE LITE'S STARTED TO
FLICK 3 WEEKS AGO AGAIN
LTS go out when starting car
Have gone out while driving

Done Feb 99

22655204 \$ 49.50

ASKED DASH LIGHTS GO OUT
HIT Bumps

work L/M 10-27 3:30

10-27 4:10

work L/M 10-28 2:00 10-29 11:20

11-1 3:20

11-2 10:10 convert

Convert Van from 76

Was silver. Saw saw:

this was converted to

black. (L) Box was P/L

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS
OR ADJUSTMENTS WHICH THIS SHOP CHECK TEST INDICATES ARE NECESSARY.

SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT, PLEASE READ REVERSE SIDE.

I, the registered vehicle owner, hereby authorize the repair work herein set forth to be done with the necessary material and space that you are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. As repairs are made, I am hereby acknowledged on the above vehicle to accept the amount of repairs thereto. I hereby warrant Bonander Buick Pontiac GMC Truck to my agency in fact and empower you to negotiate and seek any draft or instrument issued in payment of the repair work to any third party in my name and to sign any name thereon. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by dealer. Said customer is hereby notified that the said property, or its contents, is not insured or protected to the amount of actual cash value thereof. In otherwise, by the undersigned dealer against loss, possession by theft, fire or vandalism while the vehicle is removed from the dealer. Customer states no article of value or property have been left in the vehicle, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fees and costs in the event suit is brought for collection. I authorize warranty work to be performed on my vehicle, in the event the any work performed is not accepted for warranty payment by the manufacturer, then I, the customer, will be held responsible for the outstanding balance. This agreement in no way limits your warranty coverage. If this shop/repair shop occurs, then you will receive documentation of dealer warranty for your records.

PRELIMINARY
ESTIMATE

WHICH INCLUDES A

AUTHORIZED BY: X

TERMS: CASH OR CREDIT CARD
UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK. ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

☐ SAVE PARTS

X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
REASON				REVISED TOTAL
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
REASON				REVISED TOTAL
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
REASON				REVISED TOTAL

LOCATION

QUALITY
CONTROLLED BY

MILES

BAR # AB 008708

EPA # CAD 981982564

TECHNICIAN SHOP COPY