



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 255

Date Received

22-DEC-1999

Od_or _____
R_dt _____
od_rt _____
up_ltr _____

Reference No.

854302

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)		Vehicle Make GEO	Vehicle Model METRO	Vehicle Year 1997	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03273000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PULLING OUT FROM A TRAFFIC LIGHT AT 5MPH BRAKES SUDDENLY LOCKED UP WITHOUT BEING APPLIED. SMOKE WAS NOTICED COMING FROM THE BRAKE ROTORS. BRAKE SYSTEM CAUGHT ON FIRE. THE FIRE WAS PUT OUT BY THE FIRE DEPARTMENT. THE DEALER HAS BEEN CONTACTED.

*AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

FEB-9 AM 5:45

22-DEC-1999

OFFICE

DEFECTS INVESTIGATION

Oid_or

rt_dt

ed_rt

up_ltr

Reference No.

854302

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 01/19/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 2C1MR2292V6740904	Vehicle Make GEO	Vehicle Model METRO	Vehicle Year 1997	Current Odometer Reading 23499
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 Purchase Date
10-4-99

 Dealer's Name **EVANS TOYOTA**

 Engine Size
(CID/GC/L)

☐ Turbo
☐ Diesel
☒ Gas

☐ Fuel Injection

☐ New ☒ Used

 City **FT. WAYNE** State **IN** Zip Code **46808**

 No Cylinders **03**

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other COMPACT	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other HATCHBACK
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000 03273000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2X	Date(s) of Failure(s) 12-19-99 - 10-23-99 Mileage at Failure(s) 23491 - 23499 Vehicle Speed at Failure(s) TURN (RT.) - 5 MI LIGHT	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PULLING OUT FROM A TRAFFIC LIGHT AT 5MPH BRAKES SUDDENLY LOCKED UP WITHOUT BEING APPLIED. SMOKE WAS NOTICED COMING FROM THE BRAKE ROTORS. BRAKE SYSTEM CAUGHT ON FIRE. THE FIRE WAS PUT OUT BY (THE FIRE DEPARTMENT) THE DEALER HAS BEEN CONTACTED. *AK its self FIRE Dept called To file ins. CLAIM. ALSO I picked said vehicle on 23, - 1 1/2 hrs Later 18 miles SAME thing happened AGAIN.

CONTINUE ON BACK IF NEEDED

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



POSTAGE WILL BE PAID BY NATIONALLY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Official Business
Penalty for Private Use \$300

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590

*BeHaver says make some recommendations
they make the only ones to work on
after 10-4-99 (when I got here) But refuse to
accept responsibility for error (human)
on their part. Simply not used tampered or
worked on by someone else - 18 miles later - No!!*

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail																			
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																			
TIRE IDENTIFICATION NO. *																			
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D	O	T																	
MANUFACTURER/TIRE NAME																			
SIZE																			
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																			
NARRATIVE DESCRIPTION (CONTINUED)																			