



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

21-DEC-1999

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

854261

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) W06GR52R7WR1652	Vehicle Make CADILLAC	Vehicle Model CATERA	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000	Part Name(s) LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>18-JUN-1998</u> Mileage at Failure(s) <u>17000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ONGOING/ INTERMITTENT PROBLEM WITH HEADLIGHTS INTERMITTENTLY GOING OUT WHILE IN OPERATION, CAUSING POOR VISIBILITY AT NIGHT AND COULD CAUSE A VEHICLE COLLISION. VEHICLE BEEN IN DEALER SHOP ON SEVERAL OCCASIONS, AND PROBLEM STILL OCCURRING. *AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

00 JAN 27 PM 10:08
21-DEC-1999
OFFICE
EFFECTS INVESTIGATION

Od or

Od ct

Od rt

up ltr

10H

Reference No.

854261

Work Number

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA
in the absence of an authorized
Signature of Owner

If your vehicle?

☒ YES

☐ NO

and address to the vehicle manufacturer.

Date 1/12/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

W06GR52R7WR1652

Vehicle Make

CADILLAC

Vehicle Model

CATERA

Vehicle Year

1998

Current Odometer Reading

17,700

Purchase Date

7/18/99

Dealer's Name

DUTTON MOTOR COMPANY

Engine Size

(CID/CC/L 200

☐ Turbo

☐ Diesel

☒ Gas

☐ Fuel Injection

☒ New ☐ Used

City

RIVERSIDE

State

CA

Zip Code

92504

No Cylinders

6

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☐ Motorbelt

☐ Driverside Airbag

☐ 2-Point Belt

☐ Passengerside Airbag

Cruise Control

☒ Yes

☐ No

Drive Train

☐ Front

☒ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Sport Ut

☐ Van

☐ Truck

☐ Minivan

☐ Motorcycle

☐ Other

Body Style

☐ 2-Door

☒ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08002000

Part Name(s)

LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS

Location

☐ Left

☒ Front

☐ Right

☐ Rear

Failed Part(s)

☐ Original

☒ Replacement

No of Failures

Date(s) of Failure(s) 18-JUN-1998 - CONTINUOUS TO PRESENT

Mileage at Failure(s) 0000 - 17000 (CONTINUOUS SINCE PURCHASE)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

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Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☒ No

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