



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 118

Date Received

20-DEC-1999

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

854189

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GCEK19H9SE133358	CHEVROLET TRU	K10	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) 01-DEC-1999 Mileage at Failure(s) 66000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTERMITTENTLY WINDSHIELD WIPERS QUIT WORKING IN THE MIDDLE OF OPERATION. ONCE IN A WHILE THE WINDSHIELD WIPERS BEGAN TO WORK AFTER A FEW MOMENTS. SOMETIMES THE DRIVER HAS TO MOVE THE WIRING HARNESS AROUND BEFORE OPERATION CONTINUES. THE DEALER AND CHEVROLET CUSTOMER SERVICE WAS CALLED ABOUT THE PROBLEM. THE PROBLEM HAS NOT BEEN CORRECTED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Auto Safety Hotline

Reference No. 854189

Date Received: JAN 22 AM 1:22
20-DEC-1999
REGIS INVESTIGATING

FOR OFFICIAL USE ONLY 118

Home Number
Work Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide the name and address to the vehicle manufacturer.

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) **1GCEK19H9SE133358** (located at bottom of windshield on driver's side)
Vehicle Make **CHEVROLET TRU**
Vehicle Model **K10**
Vehicle Year **1995**
Current Odometer Reading **68095**

Purchase Date New Used
Dealer's Name **AFFORDABLE AUTO**
City/State/Zip code **ALBANY, GA 31705**
Engine Size **3.05** (CID/CC/L)
No. Cylinders **3**
Fuel Injection Turb. Diesel Gas

Transmission Type Automatic Manual
Antilock Brakes Yes No
Restraint System 3-Point Belt Motorbelt Driver's Airbag 2-Point Belt Passenger's Airbag
Cruise Control Yes No
Drive Train 4-Wheel Front Rear
Vehicle Type Car Van Truck Sport Ut. Motorcycle Other
Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION
Component 10312000
Part Name(s) VISUAL SYSTEMS: WINDSHIELD WIPER MOTOR MODULE
Location Left Right Front Rear
Failed Part(s) Original Replacement
No. of Failures 1
Date(s) of Failure(s) 01-DEC-1999 - 01/22/99
Mileage at Failure(s) 66000
Vehicle Speed at Failure(s) 60 MPH
Failed Part(s) Available? Yes No
NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)
Crash Yes No
Fire Yes No
Number of Persons Injured -
Number of Fatalities -
Estimated Property Damage -
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)

INTERMITTENTLY WINDSHIELD WIPERS QUIT WORKING IN THE MIDDLE OF OPERATION. ONCE IN A WHILE THE WINDSHIELD WIPERS BEGAN TO WORK AFTER A FEW MOMENTS. SOMETIMES THE DRIVER HAS TO MOVE THE WIRING HARNESS AROUND BEFORE OPERATION CONTINUES. THE DEALER AND CHEVROLET CUSTOMER SERVICE WAS CALLED ABOUT THE PROBLEM. THE PROBLEM HAS NOT BEEN CORRECTED. PLEASE PROVIDE ANY FURTHER INFORMATION. AS CHEVROLET UNDER A RECALL. WE THE VEHICLE WAS NOT COVERED THIS FROM THE VIN THEY DETERMINED.

CONTINUE ON BACK IF NEEDED
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