

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 118

Date Received

10-DEC-1999

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

853968

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) WV2YB0258HG079816	Vehicle Make VOLKSWAGEN TR	Vehicle Model VANAGON	Vehicle Year 1987	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>06-DEC-1999</u> Mileage at Failure(s) <u>552000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FOR NO APPARENT REASON WHILE DRIVING VEHICLE CAUGHT ON FIRE IN THE ENGINE COMPARTMENT. DRIVER NOTICED A CHANGE IN THE VEHICLE. AFTER PULLING VEHICLE TO THE SHOULDER, IT CAUGHT ON FIRE AND BURNED. FIRE WAS PUT OUT BY THE FIRE DEPARTMENT. NOT SURE IF THE VEHICLE WILL BE TOTALLED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUED ON BACK (118B)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Auto Safety Hotline Vehicle Owner's Questionnaire NATIONWIDE 1-800-424-9393 DC METRO AREA (202) 366-0123 INTERNET: http://www.nhtsa.dot.gov		FOR AGENCY USE ONLY 118 Date Received: 00 JAN - 70 DEC - 1999 OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 577957		Reference No. 853968		Work No. [REDACTED] Home No. [REDACTED]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized address to the vehicle manufacturer, Signature of Owner: [REDACTED] Date: 12/27/99					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) WV2YB0258HG079816		Vehicle Make VOLKSWAGEN T		Vehicle Model VANAGON	
Vehicle Year 1987		Current Odometer Reading 55,365			
Purchase Date 6/88		Dealer's Name DON'T RECALL		Engine Size (CID/CC/L) No Cylinders 4	
☒ New ☐ Used		City _____ State _____ Zip Code _____		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☒ Manual ☐ Automatic		Antilock Brakes ☐ Yes ☒ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Util. ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other VAN					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 06100000		Part Name(s) ENGINE		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
Failed Part(s) ☐ Original ☐ Replacement					
No of Failures		Date(s) of Failure(s) 08-DEC-1999 Mileage at Failure(s) 55,365 Vehicle Speed at Failure(s)		Failed Part(s) Available? ☒ Yes ☐ No	
NHTSA Previously Contacted? ☒ Yes ☐ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☒ Yes ☐ No		Number of Persons Injured 0	
Number of Fatalities 0		Estimated Property Damage \$ 2,000		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) FOR NO APPARENT REASON WHILE DRIVING VEHICLE CAUGHT ON FIRE IN THE ENGINE COMPARTMENT. DRIVER NOTICED A CHANGE IN THE VEHICLE. AFTER PULLING VEHICLE TO THE SHOULDER, IT CAUGHT ON FIRE AND BURNED. FIRE WAS PUT OUT BY THE FIRE DEPARTMENT. NOT SURE IF THE VEHICLE WILL BE TOTALLED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK VEHICLE TOTALLED					
CONTINUE ON BACK IF NEEDED					
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