

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

08-DEC-1999

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

853873

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	BUICK	LESABRE	1986	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05151000	Part Name(s) ENGINE:TIMING GEAR AND CHAIN	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 07-DEC-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE SHUT OFF WHILE DRIVING. DEALER CONTACTED AND WAS AWARE OF THE PROBLEM. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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00 JAN 27 PM 8:15

08-DEC-1999

OFFICE
DEFECTS INVESTIGATION

Od or
rt dt
od rt
up_itr

Reference No.

853873

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of reports to the manufacturer of your vehicle?
In the absence of a signature, your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 2/10/99

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)
1G4HR69L96H493984
NOT AVAILABLE

Vehicle Make

BUICK

Vehicle Model

LESABRE

Vehicle Year

1985

Current Odometer Reading

176,000

Purchase Date

9/86

Dealer's Name

BUICK YOUNG & RUBEN

Engine Size
(CID/CC/L)

3.0L

☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection

☐ New ☒ Used

City Youngstown OH Zip Code 44512

No Cylinders

6

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☐ Yes
☒ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Utr
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door
☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06151000 Part Name(s) ENGINE/TIMING GEAR AND CHAIN Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement

No of Failures

1

Date(s) of Failure(s) 07-DEC-1999

Mileage at Failure(s) 176,000 *

Vehicle Speed at Failure(s) 35 MPH

Failed Part(s)
Available?☒ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE SHUT OFF WHILE DRIVING. DEALER CONTACTED AND WAS AWARE OF THE PROBLEM. *AK
*ALTHOUGH AT HIGH MILEAGE AT TIME OF FAILURE, DUE TO USE OF PLASTIC
TIMING GEAR/CHAIN, I HAVE LEARNED THAT THE PROBLEM IS VERY COMMON,
AND HAS BEEN OCCURRING FOR MANY YEARS. FAILURE RESULTS IN LOSS OF
ENGINE POWER, POWER STEERING AND BRAKES. FAILURE OF PLASTIC ENGINE PARTS
RESULTS IN DAMAGE TO VALVES, PISTONS AND RELATED ASSEMBLIES REQUIRING
MAJOR OVERHAUL OR ENGINE REPLACEMENT. THESE FAILURES HAVE BEEN OCCURRING
SINCE MID 1980'S. GM CERTAINLY HAS BEEN AWARE, YET FAILED TO CORRECT THE PROBLEM OR

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

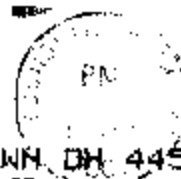
NOTIFY OWNERS, who likely would HAVE REPLACED THESE PARTS, HAD THEY KNOWN OF THE PROBLEMS AND DANGERS.

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



YOUNGSTOWN, OH 445 DCR1 17 15 01 1977

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

