

|  <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br><b>NATIONWIDE 1-888-DASH-2-DOT</b><br><b>1-888-327-4236</b><br><b>www.nhtsa.dot.gov/hotline</b>                                                                                                                            |  | <b>FOR AGENCY USE ONLY 1299</b><br><b>Date Received</b><br><b>09-DEC-2002</b><br><b>OFFICE INVESTIGATION</b><br><b>Work Number</b><br><b>Home Number</b>                                                                           |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>OWNER INFORMATION (Type or Print)</b><br><b>WEST BEND WI</b>                                                                                                                                                                                                                                                                                                                              |  | <b>Reference No.</b><br><b>8024040</b>                                                                                                                                                                                             |  |
| <b>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle in the absence of an investigation?</b> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO<br><b>Signature of Owner</b> <b>Date</b> <u>12/23/02</u>                                                                                                                               |  |                                                                                                                                                                                                                                    |  |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                                    |  |
| <b>Vehicle Ident. No. (VIN)</b><br><b>PROVIDE-5VPLB15021300</b>                                                                                                                                                                                                                                                                                                                              |  | <b>Vehicle Model</b><br><b>V92C</b>                                                                                                                                                                                                |  |
| <b>Purchase Date</b><br><input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                                                                                                                                                |  | <b>Vehicle Year</b><br><b>1999</b>                                                                                                                                                                                                 |  |
| <b>Dealer's Name</b><br><b>Mid Cities Motorsports</b>                                                                                                                                                                                                                                                                                                                                        |  | <b>Current Odometer Reading</b><br><b>14100</b>                                                                                                                                                                                    |  |
| <b>City</b><br><b>West Bend</b>                                                                                                                                                                                                                                                                                                                                                              |  | <b>State</b><br><b>WI</b>                                                                                                                                                                                                          |  |
| <b>Zip Code</b><br><b>53090</b>                                                                                                                                                                                                                                                                                                                                                              |  | <b>Engine Size (CID/CC)</b><br><b>1507</b>                                                                                                                                                                                         |  |
| <b>Transmission Type</b><br><input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic                                                                                                                                                                                                                                                                                    |  | <b>No Cylinders</b><br><b>2</b>                                                                                                                                                                                                    |  |
| <b>Antilock Brakes</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                |  | <input checked="" type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection                                                                          |  |
| <b>Restraint System</b><br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag                                                                                                                                                           |  | <b>Crash Control</b><br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                   |  |
| <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel                                                                                                                                                                                                                                                                                     |  | <b>Drive Train</b><br><input type="checkbox"/> Car <input type="checkbox"/> Sport Ut <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input checked="" type="checkbox"/> Motorcycle <input type="checkbox"/> Other |  |
| <b>Body Style</b><br><input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other                                                                                                                                                                                             |  |                                                                                                                                                                                                                                    |  |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                               |  |                                                                                                                                                                                                                                    |  |
| <b>Component</b><br><b>07200000</b>                                                                                                                                                                                                                                                                                                                                                          |  | <b>Part Name(s)</b><br><b>POWER TRAIN:TRANSMISSION:STANDARD:MANUAL</b>                                                                                                                                                             |  |
| <b>Location</b><br><input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear                                                                                                                                                                                                                                                 |  | <b>Failed Part(s)</b><br><input type="checkbox"/> Original <input type="checkbox"/> Replacement                                                                                                                                    |  |
| <b>No of Failures</b><br><b>1</b>                                                                                                                                                                                                                                                                                                                                                            |  | <b>Date(s) of Failure(s)</b><br><b>09-DEC-2002</b>                                                                                                                                                                                 |  |
| <b>Mileage at Failure(s)</b><br><b>14000</b>                                                                                                                                                                                                                                                                                                                                                 |  | <b>Failed Part(s) Available?</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                            |  |
| <b>Vehicle Speed at Failure(s)</b><br><b>Variable</b>                                                                                                                                                                                                                                                                                                                                        |  | <b>NHTSA Previously Contacted?</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                          |  |
| <b>APPLICATION INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                                    |  |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                    |  |
| <b>Crash</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                          |  | <b>Fire</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                 |  |
| <b>Number of Persons Injured</b><br><b>NONE</b>                                                                                                                                                                                                                                                                                                                                              |  | <b>Number of Fatalities</b><br><b>NONE</b>                                                                                                                                                                                         |  |
| <b>Estimated Property Damage</b><br><b>NONE</b>                                                                                                                                                                                                                                                                                                                                              |  | <b>Reported to Police</b><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                   |  |
| <b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b>                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                                                                                                    |  |
| WHILE DRIVING THE MOTORCYCLE IS HARD TO SHIFT FROM ANY GEAR TO NEUTRAL. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION. PH # 262-306-0126<br>ALSO SLIPS OUT OF 3rd gear or jumps to neutral and sometime misses gears. I also heard of lock up<br>There is a lot of info of people having problems on the Victory Form site <a href="http://www.thevmo.com">www.thevmo.com</a> |  |                                                                                                                                                                                                                                    |  |

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In Case you couldn't read the VIN # — — —  
5VPC815D2X3002660

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
<http://www.nhtsa.dot.gov/hotline>

Read other side also please?

To:webmaster@nhtsa.dot.gov

From: [REDACTED]

Subject:99 thru 00 transmissions on Victory's

Comments: Victory motorcycles, years 1999 thru 2000, have problems with the transmissions coming out of gear, going from one gear, usually from a higher to a lower gear, and transmissions locking up while motorcycle is being ridden. Victory has been made aware of this problem many times, but up to this point has refused to issue a recall on the year of the bikes that are affected this way. Please look into this problem since Victory refused to do so. From NHTSA Web Site.

Maybe if we flooded the site with enough letters the pressure would be put on Victory to do something.

These are two post from www.thevmc.com  
about transmission problem on Victory Motorcycles

I was going by the post that I've seen on the forum and what others said the precursor was before failure. So far I haven't experienced any difficulties with my bike (transmission wise), but at the same time it should be dealt with the same as the fuel pumps, rotor bolts, and drive sprockets, fix it before it becomes a problem. It's fine if your transmission woes appear before your warranty runs out, (and I have the four year) but what if they show up a year after the warranty runs out. How many other types of bikes are being ridden with the hopes their transmissions go out so they can get one put in their bikes so they can trust it for the long haul. The least they should do is warranty the transmissions on the earlier bikes for the life of the bike with the original owner, that would make me feel a lot better. Victory is a great bike and I can't think of anything I'd rather have at the moment, but a faulty transmission isn't something we should have hanging over heads as a possible expense in the future.