



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

Date Received

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Reference No.

024006

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle in the absence of an authorized representative and address to the vehicle manufacturer.

Signature of Owner

Date 12/30/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Last four digits of VIN.) Vehicle Make Vehicle Model Vehicle Year Current Odometer Reading

1FDAN57F0YEA94445 PLEASE PROVIDE GENERAL GENERAL 1997 57,000

Purchase Date

1998

Engine Size

(CID/CYL) 7.3

No Cylinders 8

☒ Turbo
☒ Diesel
☐ Gas
☐ Fuel Injection

☒ New ☐ Used

Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Sport Util ☒ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 07-OCT-2002 Mileage at Failure(s) 50000 Vehicle Speed at Failure(s) 55 MPH	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

P22570/19.5 ORIGINAL EQUIPMENT CONSUMER STATES THAT THE INNER RIGHT REAR TIRE TREAD SEPARATION, AND RUBBER VALVE STEM IS DEFECTIVE TS

GENERAL/CONTINENTAL LINT 460 TIRES 225/70/R19 5
2 TIRE DOT'S ARE A394 1HC 168
A394 1HC 158
SEE ATTACHED LETTER

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

December 3, 2002

U.S. Department of Transportation
NHTSA
Office of Defects Investigation
400 7th Street, S.W.
Washington, DC 20590

Dear Sirs,

I am the original owner of a 1999 Ford F-550 truck VIn # 1FDAW57F6XEA96445 equipped with General/Continental LMT 460 tires, size 225/70/R19.5. Since October of this year, and in less than 3,000 miles, I have had 3 different tires fail. Two failures were blow outs while towing a travel trailer, and the third was a bulge in the sidewall that was detected before the tire completely failed. These failures started at approximately 50,000 miles. The tires appear to be in good condition with no visible cracks or defects, have approximately 50% tread life remaining, and are always run at 95 PSI and are never overloaded. These tires are unsafe and must be recalled before someone is killed!

Thank You

