

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

09-DEC-2002

Od. or
rt. dt
od. rt
up. tr

Reference No.

8023826

OWNER INFORMATION (Type or Print)

RENO

OH

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/24/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(shown at bottom of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

2GCEK19M7V1180821

CHEVROLET TRUCK SILVERADO

1997

106,322

Purchase Date

3/2000

Dealer's Name

Hally's Auto Center

Engine Size

305

No. Cylinders

8

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ Used

City

Huntington

State

WV

Zip Code

25704

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☒ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☐ Car☐ Sport Utility☐ 2-Door☒ Automatic☐ No☒ Driverside Airbag☒ 2-Point Belt☐ No☒ Rear☐ Van☐ Truck☐ 4-Door☒ Passenger Airbag☐ No☒ Passenger Airbag☐ No☐ No☒ 4-Wheel☐ Minivan☐ Motorcycle☐ Station Wagon☐ Other☐ No☐ No☐ No☐ No☐ No☐ No☐ No☒ Truck☐ No☐ No☐ No☐ No☐ No☐ No☐ No☐ No☒ 3-Door

FAILED COMPONENT(S) PART(S) INFORMATION

Component
01100000

Part Name(s)

STEERING: WHEEL AND COLUMN

Location

☒ Left☐ Right☒ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No. of Failures

Too many
to count

Date(s) of Failure(s)

02-NOV-2000

Mileage at Failure(s)

88000

Vehicle Speed at Failure(s)

All

Failed Part(s)

☒ Yes☐ No

NHTSA Previously

☐ Yes☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN MAKING A LEFT OR RIGHT TURN, CONSUMER STATES VEHICLE STEERING WHEEL, GIVES AND CAUSES TEMPORARY STEERING LOSS. PLEASE PROVIDE ANY FURTHER INFORMATION. TS

← See other side →

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

79,000 mi - PCV valve malfunction, causing #2 & #3
 heat shield in transmission to crack, repaired by
 Chevrolet 4 (OW) doesn't work after repair.
 80,000 - fuel pump malfunctioned
 81,000 - Air conditioner compressor & pump malfunctioned
 1,200 to repair, not repaired
 81,000 - oxygen sensor malfunctioned \$300 to repair
 & not repaired
 When bought - drive - ride - seat - gives when
 braking. Some as steering loss, when making a
 left or right turn.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
 of Transportation

National Highway
 Traffic Safety
 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300



NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 DOT Auto Safety Hotline, NSA-10.1
 400 7th Street, SW
 Washington, DC 20590

20590+0001



U.S. Department of Transportation
 National Highway Traffic Safety
 Administration
<http://www.nhtsa.dot.gov/dot>



DOT Auto Safety Hotline
 (DASH) 2 DOT

1-888-327-4236

1-888-DASH-2-DOT

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM
 OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
 OWNER'S**