

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire (VOQ)</b></p> <p>NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>		<p><b>FOR AGENCY USE ONLY</b> 252</p> <p>Date Received 06-DEC-2002 OFFICE DEFECTS INVESTIGATION</p>		<p>Od_or _____ rt_dt _____ bd_rl _____ up_itr _____</p>	
<p>OWNER INFORMATION (Type or Print)</p> <p>KNAPP WI</p>				<p>Reference No. 8023908</p>		<p>Work Number _____ Home Number _____</p>	
<p>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input type="checkbox"/> NO In the absence of a signature, NHTSA will provide your name and address to the vehicle manufacturer.</p> <p>Signature of Owner _____ Date 12/26/02</p>							
<p><b>VEHICLE INFORMATION</b></p>							
<p>Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)</p> <p>2T1BR18E4WC005401</p>		<p>Vehicle Mak TOYOTA</p>	<p>Vehicle Model COROLLA</p>	<p>Vehicle Year 1998</p>	<p>Current Odometer Reading 85179</p>		<p>Purchase Date _____</p>
<p>Dealer's Name <u>Markquart Toyota</u></p> <p>City <u>Eau Claire</u> State <u>WI</u> Zip Code <u>54601</u></p>		<p>Engine Siz (CID/CYL) <u>1.8L</u></p> <p>No Cylinders <u>4</u></p>		<p><input type="checkbox"/> Turbo <input checked="" type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio</p>		<p><input type="checkbox"/> New <input checked="" type="checkbox"/> Used</p>	<p>Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic</p>
<p>Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input checked="" type="checkbox"/> Passengerside Airbag</p>	<p>Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel</p>	<p>Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other</p>	<p>Sport Ult Truck <input type="checkbox"/> Motorcycle</p>	<p>Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input type="checkbox"/> Truck</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>							
<p>Component 12280000</p>	<p>Part Name(s) INTERIOR SYSTEMS:SUNVISOR</p>		<p>Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Right <input type="checkbox"/> Rear</p>		<p>Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement</p>		<p>No of Failures 4</p>
<p>Date(s) of Failure(s) <u>01-JAN-2001</u></p> <p>Mileage at Failure(s) <u>84000</u></p> <p>Vehicle Speed at Failure(s) <u>city traffic to 65MPH</u></p>	<p>Failed Part(s) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No</p>					
<p><b>APPLICATION INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)</p>							
<p>Crash <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Fatalities</p>	<p>Estimated Property Damage</p>	<p>Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No</p>		
<p><b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b></p> <p>THE SUN VISOR WILL FLIP OUT IN THE OPPOSITE DIRECTION CAUSING THE SUN TO SHINE INSIDE CAUSING BLINDNESS. PLEASE FILL ADDITIONAL INFORMATION DEARLER IS AWARE OF THE PROBLEM. TS</p>							

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The arm of the passenger side sun visor comes out of its interior roof holder. It broke to Chad Harvey of Washington County about it. He said it is not covered under warranty. The visor does not invade it's safety hazard. It invaded it a hazard at low & high speeds. The sun visor following instructions that visor break through the passenger side of the windshield. Removing the sun visor a blow to windshield to chip in the driver's eye. From the top of the windshield in at an angle. See text attached photo copies.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) & DOT



US Department of Transportation  
National Highway Traffic Safety Administration  
<http://www.nhtsa.dot.gov/home>

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**