

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

02 JAN 11 AM 2:00

08-DEC-2002

DEFECTS INVESTIGATION

Old or
Add
ed it
up it

Reference No.

8023885

Work Number

N/A

Home Number

OWNER INFORMATION (Type or Print)

SANTA CRUZ

CA

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, please print your name and address to the vehicle manufacturer.

Signature of Owner

Date 12-17-02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(Location: 1st - bottom of
windshield on driver's side)

1HGED3842LA080780

Vehicle Make

HONDA

Vehicle Model

CIVIC

Vehicle Year

1990

Current Odometer Reading

OVER 26,000

Purchase Date

12/90

Dealer's Name OCEAN HONDA CHEVROLET

Engine Size

(CID/CCL)

No Cylinders

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection
☐ New ☒ Used

City SANTA CRUZ State CA Zip Code 95010

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☒ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08100000Part Name(s)
ENGINE

Location

☒ Left☒ Front☐ Right☒ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

4

Date(s) of Failure(s) 06-DEC-2002

Mileage at Failure(s) 26,000

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

\$4,500.-

Reported to Police

☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WAS PULLING INTO A PARKING SPACE WITH FOOT ON BRAKE PEDAL WITHOUT WARNING, VEHICLE SUDDENLY ACCELERATED AND CRASHED INTO CONSUMER'S MOBILE HOME. TS I THEN BACKED THE CAR UP (IT WAS UNDER THE FLOOR OF MY SUNROOM). WHEN I PUT IN REVERSE WITH MY FOOT ON THE BRAKE, THE CAR AGAIN SUDDENLY ACCELERATED (IN AN ARC, AS MY WHEELS WERE STILL TURNED TO THE LEFT) IT RAN INTO MY PATIO, BREAKING THE OVER ROOF SUPPORT (COVER)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IT ALSO BROKE MY CONCRETE BATH TUB AND MY PLASTIC CHAIR
LOUNGE & SHOVELED THE PIECES UNDER THE FLOOR OF MY FRONT
ROOM. THE MOBILE HOME ITSELF IS 48 FT. LONG & THE SUN-
ROOM IS APPROXIMATELY 6 FT. WIDE. ALL THE WHILE GOING
BACKWARDS, I WAS PRESSING MY FOOT ON THE BRAKE & IT WOULD
NOT STOP. I DOUBT IF THIS TOOK 60 SECONDS. I THEN PUT IT
IN FORWARD AGAIN & IT "ALLOWED" ME TO PARK IT IN MY
PARKING SPACE. A NEIGHBOR HELPED TO OPEN THE LEFT FRONT
DOOR. THE REAR VIEW MIRROR WAS RIPPED OFF. THE WHOLE
LEFT SIDE IS DAMAGED & THE WINDSHIELD HAS DAMAGE
TO THE BOTTOM LEFT SIDE. I WAS NOT HURT (AS FAR AS I
CAN TELL).

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

20590+0001



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

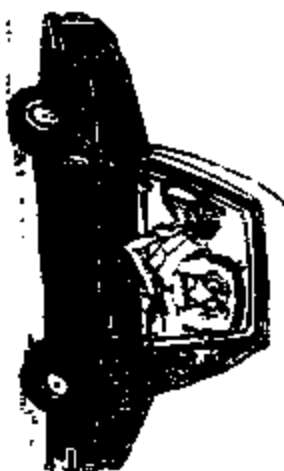
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/questionnaire>

THIS IS THE 3RD TIME THIS HAS HAPPENED TO ME (THE SUDDEN ACCELERATION). THE FIRST TIME I WAS WAITING IN A LINE OF TRAFFIC WHEN IT LEAPED FORWARD. I WAS ABLE TO TURN MY WHEELS TO THE LEFT & AVOIDED HITTING THE TRUCK IN FRONT OF ME. THE 2ND TIME, I WAS PULLING INTO A PARKING SLOT AT MY DOCTOR'S OFFICE & WAS ALMOST IN WHEN IT SUDDENLY ACCELERATED & JUMPED THE CONCRETE BARRIER & THEN HIT THE FRONT OF THE CAR NEXT TO ME. I REPORTED IT TO THE DMV & THE HARTFORD INSURANCE. THE DATE WAS 08/26/02. I TOOK THE CAR (AFTER THE BODY SHOP REPAIR) TO THE HONDA DEALER, WHERE I BOUGHT THE CAR, & HAD THEM CHECK THE TIRES, THE BRAKES, ETC. THEY RE-LINED THE BRAKES. BETWEEN THE \$500. DEDUCTIBLE & THE CAR REPAIR, THE TOTAL COST TO ME WAS OVER \$1200.- ALSO, I BELIEVE THE INSURANCE IS GOING TO TOTAL THE CAR. I'M AFRAID TO DRIVE IT ANYMORE. I DON'T KNOW HOW I'M GOING TO SURVIVE WITHOUT A CAR, I CAN'T GO SHOPPING & I'M ALL OUT OF FRESH FRUIT & SALAD FIXINGS & EGGS, ETC.