

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1375 Date Received _____ 06-DEC-2002 OFFICE OF DEFECTS INVESTIGATION Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted]		Reference No. 8023845	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of [Redacted] address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>12/20/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
421GB10E35U048772	TOYOTA	AVALON	1995
Purchase Date <u>07/19/95</u>	Engine Size (CID/CC/L) <u>3.0L</u> No Cylinders <u>6</u>		☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☒ New ☐ Used			
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No
Drive Train	Vehicle Type		Body Style
☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other		☐ Sport Util ☐ Truck ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 13410000	Part Name(s) STRUCTURE: DOOR ASSEMBLY: FRAME AND PANEL	Location ☒ Left ☒ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>01-NOV-2001</u> Mileage at Failure(s) <u>39184</u> Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage	Reported to Police ☐ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES HAS GLUE RUNNING DOWN ALL 4 DOORS. GLUE IS COMING FROM DOOR PANELS INSIDE OF CAR. CONSUMER IS CONCERNED ABOUT SAFETY OF GLUE FUMES. TS			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.