

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1375 Date Received: 05 JAN 12 2002 DEFECTS INVESTIGATION 06 DEC 2002: 17 Od_mtr _____ Od_r1 _____ Od_r2 _____ Od_r3 _____ Reference No. 8023844 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) PACIFIC PALISADES CA					
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date 12/18/02					
VEHICLE INFORMATION					
Vehicle Identification Number (VIN) (located on the driver's side) JT5VN94T3P0030552		Vehicle Make Toyota YOKOHAMA		Vehicle Model Motor Home YOKOHAMA	
Vehicle Year 1993 1990		Current Odometer Reading 87871			
Purchase Date Sep. 2000 ☐ New ☒ Used		Dealer's Name Private Party City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) 6 No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Yes ☒ Automatic ☐ No		Antilock Brakes ☐ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ 2-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Trail ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utility ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 02700000		Part Name(s) TIRES Yokohama (see below) 72344		Location ☒ Left ☒ Right ☐ Original Replacement ☒ Front ☒ Rear	
No of Failures 6		Date(s) of Failure(s) 21 Nov 2002 - June 27 02 E Mileage at Failure(s) 74941 - July 22, 02 Vehicle Speed at Failure(s) Varies		Failed Part(s) ☒ Yes ☐ No ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured None	
Number of Fatalities None		Estimated Property Damage None		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
CONSUMER STATES THAT TIRES SEPARATED WHILE DRIVING. TIRE TURNED INTO AN "EGG" AND WERE NOT DRIVEABLE. TIRE INFO: YOKOHAMA 185R-14D DOT NO. - PLZ PROVIDE DRIVER'S FRONT 30K MILEAGE ON TIRE America's Tire Co, Invoice # 8827538 Code 43S13 Qty=6 Size 185R-14D Description: TU Yokohama Y356 T/R TU B DOT NO. no longer available off tires ALL six tires separated prematurely while driving					

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

America's Tire Co, 125 Auburn Court Suite 110
 Westlake Village, CA 91361 805-373-5509

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2 Tires failed & replaced in Victoria, Vancouver Island B.C., Canada. 4 additional tires failed & replaced in Missoula, Montana. All 6 tires that essentially delaminated or separated were Yokohama tires installed on a Toyota Winnebago Motorhome.

Milage at installation: 37461. Milage at first failure: 72344

Milage at second failure: 74941

There was plenty of thread left at time of failure.

RV was very difficult to control when tires separated & literally turned into Egg shapes

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

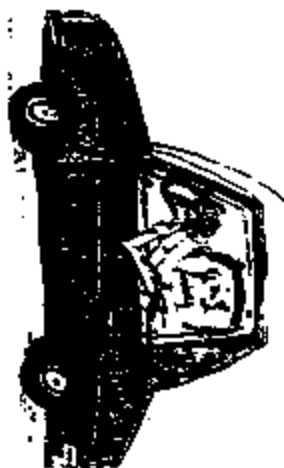
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration
<http://www.nhtsa.dot.gov/other>