

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1399

Date Received

05-DEC-2002

OFFICE
INVESTIGATIONOd_or
r_dk
od_rt
up_itr

Reference No.

8023839

OWNER INFORMATION (Type or Print)

DEFECT

NASHVILLE

TN

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.☒ YES ☐ NO

Signature of Owner

Date 1/2/03

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B3HD46R2XH678177	CHRYSLER	INTREPID	1999	53,684
Purchase Date	Dealer's Name		Engine Size (CID/CC)	☐ Turbo ☒ Diesel ☐ Fuel Injection
☐ New ☒ Used	City State Zip Code		No. Cylinders	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Lift ☐ Truck ☐ Motorcycle		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-DEC-2002 Mileage at Failure(s) 52000 Vehicle Speed at Failure(s) 45	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER CALLED COMPLAINING WHILE DRIVING THE VEHICLE AT 45MPH INTERMITTENTLY
ENGINE LIGHT WAS ON, SUDDEN ENGINE STALL. DEALER INSPECTED THE VEHICLE AND WILL
REPLACE THE ENGINE. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

See attachment

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL, HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

20590-0001



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

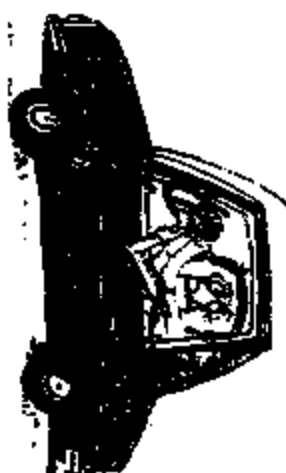
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.gov>

[REDACTED]
Nashville, TN
[REDACTED]

I purchased my 1999, Dodge Intrepid April 20, 2002. The car had 43,000 miles on it and was in excellent condition. Since purchasing the car I had not had any trouble with the vehicle until December 1, 2002. While driving home from visiting family for the holiday's the car suddenly started to stall after I had been traveling the interstate for two hours with the car not missing a beat. I pulled off at the first exit and the car was shaking as if it would stall any minute. The check engine light would come on whenever I pressed the gas pedal; the oil light never came on. I had the car towed to the Firestone in that town and they informed me that I had a compression problem and that the car needed to go to the dealership. I got a hotel and stayed the night then the next morning had the car towed to the Dealership- Prehul Chrysler. Once the dealership looked at the car I was advised that I would need a new engine. The dealership advised that this big problem with the 2.7 liter engine. When the car was towed to the dealership it had 52,000 miles on it. I have been advised by several people at the dealership that this is a problem with the engine. I had the car repaired and \$4000 later I met with the factory rep for DaimlerChrysler. The factory rep advised me that since I did not have a warranty that he could not do anything for me. The factory rep and I went and looked at the old engine which was still in the garage. The mechanic stated that there was no oil sludge on the engine but offered that the cylinders separated from the walls. I was offered no other explanation about what caused the problem. I provided oil change receipts and the factory rep offered me \$1000 for a full and final release. I declined the offer as it is only 1/4 of the cost of my repairs. Since then I have done some research and found that there are many others having the same problem with their 2.7liter engines. I feel that Daimler Chrysler is aware of the problem with the engine and should recall the engine. If you look on the internet you will find many other people with the same type of problem with their 2.7 liter engine.

[REDACTED]