



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received

03 NOV 12 PM
04-DEC-2002

OFFICE
DEFECTS INVESTIGATION

Od or
r, at
od, r,
up, r,

Reference No.
6023557

OWNER INFORMATION (Type or Print)

DELTONA

FL

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please print the name and address to the vehicle manufacturer.

Signature of Owner

Date 12/29/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)
PLEASE PROVIDE JTB BK1BUB30000300
Vehicle Make TOYOTA
Vehicle Model PRIUS
Vehicle Year 2002
Current Odometer Reading

Purchase Date

5-26-02

Dealer's Name DELAND TOYOTA

Engine Siz

(CID/COL

No Cylinders

☐ Turbo
☐ Diesel
☒ Gas/Electric
☐ Fuel Injecto

☒ New ☐ Used

City DELAND State FL Zip Code

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☒ Driverside Airbag ☐ Motorbelt

☒ Passengerside Airbag

☒ SIDE AIR BAGS

Cruise Control

☒ Yes

☐ No

Drive Train

☐ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

Sport Ut

Truck

Motorcycle

Body Style

☐ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000
Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG
Location ☒ Left ☐ Right ☒ Front ☐ Rear
Failed Part(s) ☒ Original ☐ Replacement

No of Failures

Date(s) of Failure(s) 22-NOV-2002 AUG 6, 02

Mileage at Failure(s) 4000 6000

Vehicle Speed at Failure(s) 25

Failed Part(s)

☒ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No
Fire ☐ Yes ☒ No
Number of Persons Injured 1
Number of Fatalities 0
Estimated Property Damage \$23,000.00
Reported to Police ☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WHEN HIT AT 25MPH IN THE FRONT CENTER OF THE VEHICLE THE AIR BAG DID NOT DEPLOY CAUSING MINOR INJURIES TO THE CONSUMER. DEALER NOTIFIED. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE WAS HIT ON DRIVER SIDE DOOR AND SIDE
AIRBAG DID NOT DEPLOY. THIS ACCIDENT RESULTED
IN INJURIES THAT REQUIRED HOSPITALIZATION AND MONTHS
OF WORK LOSS. IT ALSO RESULTED IN TOTAL LOSS OF A
TWO MONTH OLD VEHICLE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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