


DOT Auto Safety Hotline		FOR AGENCY USE ONLY 335	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) [Redacted] COVINGTON VA		DEFECTS INVESTIGATION Date Rec'd: 03-DEC-2002 Reference No. 8023614 Work Number [Redacted] Home Number [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorized agent, NHTSA will provide your name and address to the vehicle manufacturer.			
Signature of Owner [Redacted]		Date 12/20/02	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) [Redacted]	Vehicle Make DODGE	Vehicle Model NEON	Vehicle Year 1996 Current Odometer Reading 73164
Purchase Date	Dealer's Name	Engine Stz. (CID/CC/L) No Cylinders 4	<input type="checkbox"/> Turbo Diesel Gas Fuel Injectio
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____		
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Bel	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
		Drive Tral <input checked="" type="checkbox"/> Front Rear 4-Wheel <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other
			Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09500000	Part Name(s) COMMUNICATIONS:HORN ASSEMBLY	Location <input type="checkbox"/> Left Front <input type="checkbox"/> Right Rear	Failed Part(s) <input checked="" type="checkbox"/> Original Replacement
No of Failures	Date(s) of Failure(s) 15-NOV-2002 Mileage at Failure(s) 73000 Vehicle Speed at Failure(s) parked & driving	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured N/A	Number of Fatalities N/A
		Estimated Property Damage N/A	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
<p>THE VEHICLE HORN SOUNDS ON ITS OWN. CONSUMER STATES THE ONLY WAY TO STOP HORN FROM BLOWING IS TO DISCONNECT THE FUSE. PLEASE PROVIDE ANY FURTHER INFORMATION.</p> <p><i>TS The fuse can be replaced at a later date and the horn will function properly for a while, but will eventually sound on its own again. Twice the horn was sounded intentionally and stuck on. Banging on the horn switch stopped it. I attempted to replace the horn switch but it is only available as part of the air bag assembly; \$680.00 from my local dealer. It seems to be worse in cold weather.</i></p>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			