

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 111 Date Received 02-DEC-2002 OFFICE DEFECTS INVESTIGATION Od_or rt_dt od_rt up_itr Reference No. 8023523 Work Number Home Number	
OWNER INFORMATION (Type or Print) LONGS SC			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date 12/14/02			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1G1YY22G1W5120007	Vehicle Make CHEVROLET	Vehicle Model CORVETTE	Vehicle Year 1998 Current Odometer Reading 62,585
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name Chris Wilson City N. Myrtle Beach State SC Zip Code 29566	Engine Size (CID/CC/L) 350 No Cylinders 8	<input type="checkbox"/> Turbo Diesel Fuel Injecto <input checked="" type="checkbox"/> Gas
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02410900	Part Name(s) SUSPENSION: SINGLE AXLE: REAR: LEAF SPRING ASSEMBLY REAR COMPOSIT SPRING Broke	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 1	Date(s) of Failure(s) 11-20-02 Mileage at Failure(s) 60000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) REAR COMPOSIT SPRING BROKE ON THE REAR SUSPENSION WHILE BEING DRIVEN 55 MPH. THIS CAUSED THE VEHICLE TO SLUMP ON TOP OF THE REAR TIRES. THE OWNER HAS TALKED TO BOTH MANUFACTURE AND DEALERSHIP AND NEITHER HAVE MADE ANY ATTEMPTS TO ASSIST CONSUMER. THE OWNER HAD A 1994 CHEVROLET CORVETTE WITH THE SAME FAILURE AND GM FIXED THE PROBLEM AFTER FOUR DIFFERENT FAILURE OCCURANCES. PLEASE DESCRIBE DETAILS. TS			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

G.M. Has contacted me and they said due to milage (60,000) they were not going to repair or replace springs. I've been told by G.M. that this is a very rare problem then I'm told by Dealer Service Mgr. this happens all the time I baby my car, I've never driven it off payment there is NOT A SCRATCH on the under side of car, it has been inspected at Chris Wilton by Service Mgr. THIS CAR is the Flag ship car for Chev. I just don't think this kind of failure is excusable. For this to happen on two different cars I'm thinking a RECALL is in order. THIS CAR has a long history of problems that I wasn't made aware of I did get a CAR FAX REPORT done but it did reveal the long list of problems the dealer pulled up on their computer Lemon perhaps!

ATTACH ADDITIONAL SHEETS IF NECESSARY

Thank you very much!

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St. S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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