



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Rec'd

Od_or _____
rt_or _____
od_rt _____
up_tr _____

02-DEC-2002

OFFICE

OFFICE INVESTIGATION

Reference No.

8023517

OWNER INFORMATION (Type or Print)

HIGHLAND PARK

MI

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 2/23/02

VEHICLE INFORMATION

Vehicle Ident. No. (Located at left of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1C3EJ56X1TN133074	CHRYSLER	CIRRUS	1995	16,950
Purchase Date	Dealer's Name		Engine Siz (CID/CCAL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injecto
☒ New ☐ Used	City Southfield State Mich Zip Code 48076		No Cylinders 4	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☒ Car ☐ Van ☐ Minivan ☐ Other	☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03251000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID CONTROL MODE SOLENOID SEN	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-DEC-2002 Mileage at Failure(s) 16000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THAT ABS SYSTEM IS NOT WORKING AT ALL. CONSUMER APPLIED BRAKES SUDDENLY TO AVOID A COLLISION AND BRAKES "LOCKED UP" CAUSING VEHICLE TO SKID. VEHICLE HAS BEEN CHECKED BY 2 DEALERS AND AN INDEPENDENT MECHANIC WHO HAVE ALL CONFIRMED THAT THE HYDRAULIC CONTROL UNIT HAS FAILED. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**