



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1308

Date Received

02-DEC-2002

OFFICE
OF INVESTIGATION

Od or _____
rt dt _____
od rt _____
up ltr _____

Reference No.

8023494

OWNER INFORMATION (Type or Print)

DOUGLASVILLE

GA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an

your name and address to the vehicle manufacturer.

Signature of Owner

Date 11/3/03

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (last 8 characters on driver's side) 3C4FY4R85T25225	Vehicle Make CHRYSLER	Vehicle Model PT CRUISER	Vehicle Year 2001	Current Odometer Reading 53153
Purchase Date 3-31-00	Dealer's Name Dallas Dodge		Engine Size (CID/CCL) No Cylinders 4	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	City Dallas	State Ga.	Zip Code 30132	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Drivesside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport Ut ☐ Truck ☒ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12113000	Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT-AIR BAG IMPACT SENS	Location ☒ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 10-30-02 Mileage at Failure(s) 53000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage \$20,000	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEMS WITH THE AIR BAGS DEPLOYMENT. ALSO STATED THAT HE WAS INVOLVED ON A COLLISION WHERE THE AIR BAGS DID NOT DEPLOY. DEALER WAS CONTACTED AND STATED THAT THE AIR BAGS DID DEPLOY AT THE RIGHT TIME. TS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.