

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1398 Date Received <u>02-DEC-2002</u> Office <u>02-DEC-2002</u> Reference No. <u>8023485</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] AIKEN SC		DEPT. OF TRANSPORTATION	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>01/02/03</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
	WINNEBAGO	JOURNEY DL	2002
Purchase Date	Dealer's Name <u>KC RV</u>	Engine Siz. (CID/CC/L)	☐ Turbo Diesel Gas Fuel Injection
☒ New ☐ Used	City <u>Longmont</u> State <u>CO</u> Zip Code _____	No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No
			Drive Train
			☐ Front ☒ Rear ☐ 4-Wheel
			Vehicle Type
			☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other <u>Motor Home</u>
			Body Style
			☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u>Motor Home</u>
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>12310000</u>	Part Name(s) <u>INTERIOR SYSTEMS: SEAT TRACKS AND ANCHORS</u>	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) <u>8000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
			Estimated Property Damage
			Reported to Police ☐ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEMS WITH THE DRIVER SEAT. ALSO STATED THAT THE SEAT ATTACHMENT IS HARDLY ATTACH. MANUFACTURE WAS CONTACTED AND STATED THAT CONSUMER NEEDED TO SEND A PICTURE. TS			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Somebody dropped the ball in the manufacturing process.
Somebody dropped the ball in the installation process.
Nobody in Quality Assurance caught it.
Makes a person wonder what else is missed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 7173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

20590+0001



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/dotinfo>

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-327-4236

1-888-DASH-2-DOT

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS,
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**

