



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1398

Date Received

02-DEC-2002

 Od_or
rt_d
od_r
up_kr
OFFICE
DEFECTS INVESTIGATION

Reference No.

8023474

OWNER INFORMATION (Type or Print)

CHARDON

OH

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 12/16/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1G2NE12T6Y700537

Vehicle Make

PONTIAC

Vehicle Model

GRAND AM

Vehicle Year

2000

Current Odometer Reading

25,296

Purchase Date

10/14/99

Dealer's Name

Bob Krizan Pontiac

Engine Size

2.4L

Turbo Diesel Gas Fuel Injection

☐ Turbo Diesel Gas Fuel Injection☒ Gas Fuel Injection☒ New ☐ Used

City

Willoughby

State

Ohio

Zip Code

44094

No Cylinders

4

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utility Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
06011060

Part Name(s)

FUEL: LPG GAUGE: BINDER VALVE: FIXED LIQUID LEVEL

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

24480

55

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☐ No

Fire

☐ Yes☐ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEMS WITH THE FUEL GAUGE NOT BEEN ACCUARATE. ALSO STATE THAT WHILE DRIVING THE VEHICLE THE VEHICLE DIED WHEN THE FUEL GAUGE INDICATOR WAS STILL SHOWING QUATER OF A TANK. DEALER WAS NOT CONTACTED AT THE TIME OF THIS PHONE CALL. PH

I took the car to Junction Pontiac. They said the fuel level sensor was reading incorrectly with monitor. They replaced Level Sensor per Bulletin 01-06-04-008C on Dec 5, 2002

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving 55mph on a major road with almost a quarter a tank of gas. When the car just shut off, no warning light came on, no chimes indicating low fuel. Luckily I was in the inside lane so I could get off the road without causing a accident. Luckily my children were not driving the car when this happened.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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